IN THE COURT OF JUDICIAL MAGISTRATE (FIRST CLASS)
COURT AT MUMBAI.

CC NO. OF 2025

KAMLAKAR RATNAKAR SHENOY .... Complainant

V/s.

1. Mr. Laxminarayan Srinivasan and Ors .... Accused

INDEX

	E 4 & 5 is MEDCL documents showing their cost as Rs. 4000 per smart meter. E 6 BEST letter Dated 30.9.2022, BEST undertaking E 7 BMC act section 460 L	
7.	Exhibit "F"colly copies of inflated and incorrect electricity bills raised.	58 – 68
8.	Exhibit G & G1 Order of Justice Daga and GR to implement Justice Daga order.	69 – 90
9.	Exhibit-H 1 & H2: Copies of BEST Undertaking as per BMC circulars dated 02.04.2024 and 02.09.2024.	91 – 94
10.	Exhibit "I1 and I 2: Complaint to Azad Maidan Police Station & Complaint u/s 154(3) to DCP	95 – 107
11.	Exhibit J - Notices issued by the BEST Undertaking	108 – 122

12. AFFDAVIT INSUPPORT OF THE COM 123 - 124

13. ~~COPY~~ VAKALATNAMA 125

Place :- MUMBAI

Date :- 9/7/2025

Adv. for Complainant

(1)

IN THE COURT OF JUDICIAL MAGISTRATE (FIRST CLASS)

COURT AT MUMBAI.

CC No. Of 2025

KAMLAKAR RATNAKAR SHENOY

Age - 67 years (senior citizen).

R/at - B/ 903, Vaishali Apartment,

Seth Motisha (love) lane,

Opp. Telephone Exchange,

Mazgaon, Mumbai - 400010 ……. Complainant

V/s.

1. Mr. Laxminarayan Srinivasan …Accused No. 1
2. Mr. Lokesh Diggikar

   Both in employment of Brihanmumbai

   Electricity Supply and Transport

   Undertaking ("BEST") and working

   As capacity of General Manager at office at

   BEST House Colaba, Mumbai -400001. …Accused No. 2

3. Mr. Sanjay Kumar Chairman

   Chairman- Maharashtra Electricity Regulatory

   Commission established by State Government

   Under Section 17 of the Electricity Regulatory

   Commission Act, 1998 (ERC Act, 1998)

   Having address at World Trade Centre, Centre No.1, KRS

13th Floor, Cuffe Parade, Mumbai-400005 ....Accused No. 3

4. Mr. Anand M. Limaye
   Member - Maharashtra Electricity Regulatory
   Commission established by State Government
   Under Section 17 of the Electricity Regulatory
   Commission Act, 1998.
   Having address at World Trade Centre, Centre No.1,
   13th Floor, Cuffe Parade, Mumbai-400005 ...Accused No. 4

5. Mr. Surendra. G. Biyani
   Member - Maharashtra Electricity Regulatory Commission
   Established by State Government under Section 17 of
   The Electricity Regulatory Commission Act, 1998.
   The ERC Act, 1998 was replaced by the Electricity Act, 2003,
   Having address at World Trade Centre, Centre No.1,
   13th Floor, Cuffe Parade, Mumbai-400005 ...Accused no. 5

6. Dr. Ashwini Joshi
   Indian Administrative Service
   Additional Municipal Commissioner (City) No.6
   Annex Building, Mahapalika Marg, Fort,
   Mumbai – 400001 ....Accused No. 6

7. Unknown accused

The Complaint filed u/s 198, 201, 255, 228, 236,256, 257, 316(1), 316 (5), 318(4), 336(2), 336(3), 340(2), 344 r/w (61) B of the Bharatiya Nyaya Sanhita, 2023 ("BNS")

1. The complainant herein is an alert senior law abiding citizen, aged about 67 years old, is public spirited and peace loving citizen residing at the address mentioned herein above.

2. Date of offence and cause of action: - It is respectfully submitted that the notice dated 22.04.2024 was issued illegally, without proper authority of law, and by willfully concealing material facts. The issuance of such a notice constitutes not only an unlawful act in itself but also gives rise to a continuing offence under applicable legal provisions.

3. The said notice was issued in violation of procedural and substantive legal requirements, and therefore lacks any binding force in law. It is clearly asserted that the BEST undertaking authority i.e. Accused no. 1& 2 to issuing the said Notices to their customer have acted ultra vires, i.e., beyond the scope of its lawful powers, and failed to disclose or consider material and relevant facts which were essential to the proper adjudication of the matter. Hereto annexed and marked as **Exhibit-A** is copy of the said Notice issued to the building of the complainant Dated 22.4.2024 disclosing the responsibility of accused no. 1 & 6.

4. **Jurisdiction of this Court:** The complainant has received the Notice dated 22.4.2024 issued to the building of the complainant in which his hotel named Hotel Sadguru at the address Dossa Building, Opp to Sadhurst Road Railway Station, Dongri, Mumbai. 400009

5. Dated 22.4.2024 office of the Addl BMC city, BMC is situated at BMC head office, 2nd floor, CST, Mumbai-400001, falls within the jurisdiction of this Hon. Court.

6. **Details of the accused –**

i. **Accused no. 1 and 2:** General Managers of BEST responsible for every decision and have submitted proposal of MYT 2024 and also implemented the illegal installation of smart electric meters.

ii. **Accused No. 3 to 5:** are members of Hon. MERC a quasi-judicial authority who have passed illegal orders and facilitated the illegal installment of smart electric meters.

iii. **Accused no. 6:** is the Addl MC city, BMC. BEST undertaking comes within her portfolio.

iv. **Unknown accused:** whose role shall be disclosed in investigation.

7. **Brief facts, Background and conspiracy -**

a. All the Accused No. 3 to 5 are top bureaucrats who have been connected with issuing orders and facilitating illegal installation of smart electric meters in Mumbai city which comes under the jurisdiction of BEST undertaking which is headed by accused no.1 and 2. These accused no.1 and 2 have issued directions/granted approvals / facilitated implementation of smart electric meters and have cheated the electricity consumers of Mumbai themselves or through oral direction

(5)

/ written directions / granting approval to their subordinate officers and staff:-

b. To wrongfully and illegally install the smart meters by falsely stating that it is mandatory and compulsory and consumers denying to install shall lead to disconnection of electricity supply as well as police action.

c. To issue incorrect, illegal, misleading threatening and false notices to the consumers and concealing the prepaid billing, TOD and surging charges, remote control.

d. To install smart electric meters which are manipulated, illegal and scientifically not tested through the Metrology department.

e. Removal of good conditioned electronic meter by replacing them with illegal smart meters.

f. Without following the due process of law and concealing mandatory information which shall cause harm, injury and losses to the consumers by way of radiation, fire and environment effects due to disposal of crores of electronic meters within short period of time.

g. Pressurize the consumers in all possible ways to succumb to dishonest intentions of the accused.

h. Several other illegalities such as inflated cost, installation without proper permissions amongst others committed by them. Hereto annexed and marked as **" Exhibit-"B colly "** is copy of the incorrect, illegal, misleading threatening and false notices to the consumers.

(6)

i. **Political statements and videos including Power Minister Shri Devendra fadnavis.** –

j. The Power Minister has clearly stated on the floor of the Maharashtra Assembly that smart meters shall be installed only in feeders, substation and government offices. In spite of the same the Accused 1, 2 and 6 has been illegally and forcefully installing the smart meters. (The video recording of Hon. Minister Devendra Fadnavis shall be produced as and when required by the Hon. Court).

k. **Power Minister Devendra Phadavis -**
https://youtu.be/qe9PEfP3Zkw?si=HKsJREhHNyAhVAaS

l. **MLA Amin Patel**
https://youtu.be/JDgGyTZVvfo

m. **Member of Parliament Smt. Varsha Gaikwad and Congress leader**
https://youtu.be/BqSloloa1AQ?si=3xfCMhvn6H3JsAo2

n. **Anil Desi Shivsena Leader**
https://youtube.com/shorts/wvYymiIG3Kw?si=MDAQPWl3PjqUAC5R

8. **Details of offence:-**

A. BEST Not Covered Under RDSS:-

As per the guidelines of the RDSS scheme notified by the Ministry of Power, Government of India, the scheme is strictly applicable only

(7)

to State Government-owned and Union Territory Distribution Companies (DISCOMs). (Para 5 of GR F.no. 20/9/2019 –IPDS GOI). BEST Undertaking is a local municipal transport and electricity body under the Municipal Corporation of Greater Mumbai and does not qualify as a State or UT DISCOM. Its inclusion under RDSS is entirely unauthorized, fraudulent, and ultra vires the scheme frame work.

B. False Use of RDSS Objectives-

i. The central objective of RDSS is to reduce Aggregate Technical and Commercial (AT&C) losses to 12–15%. (Page 1 and para 1 of GR F.no. 20/9/2019 – IPDS GOI)

ii. However, BEST's official records and MERC tariff filings confirm that its current loss level is already at a low of 3.5**%**. Therefore, applying RDSS and replacing functioning meters in BEST-served areas does not serve any loss-reduction purpose and amounts to a misuse of public funds and harassment of consumers. Hereto annexed and marked as Exhibit-C is copy of the GR F.no. 20/9/2019 –IPDS GOI).

iii. Willful Misrepresentation and Concealment of Material Facts in notices issued:

iv. The notices were illegal and issued to consumers by BEST conceals and misrepresents true facts. Claim that Smart Meter installation is "free" **page 1and para 1** of **GR F.no. 20/9/2019 –IPDS GOI**).

v. It conceals that the smart meters can be remotely controlled and can be manipulated by fraudulent or corrupt officials. **(No Metrology**

(8)

Certificate). Hereto annexed and marked as **Exhibit- D** is copy of the letter informing no certificate from Metrology department.

vi. The meters have been designed for **prepaid reducing the credit period by 51 days.**

vii. **Time-of-Day (TOD)** functionality, which shall charge surging increase in charges of electricity which alters billing mechanisms without informed consumer consent. **Page 1and para 1** of **GR F.no. 20/9/2019 –IPDS GOI).**

viii. The notice does not disclose the name of the signatory.

ix. The notice does not disclose the details such as names, designation, email id, and office address to whom the consumer shall contact for the clarification and objections.

x. There are several types of notices issued and changed by the BEST when the consumers point out illegality.

xi. That concealed there is no certification from Metrology department certifying the correctness of the bill and the bills shall be inflated.

xii. The cost of manufacturing / installation/ Maintanence shall be recovered through ARR submitted to MERC.

xiii. That no study provided and the facts concealed on the adverse effects by Smart meters.

xiv. Fire friendly and facilitates fire spreading.

xv. Radiation effects.

xvi. Environmental effects after crores of good working electronic meters were removed and how theses electronic meters shall be disposed of

6. The notice regarding disconnect of electricity supply u/s 163(3) electricity act issued false ground to threaten the consumer to allow installation of smart meters.

(9)

7. The notices issued by the subordinates of accused 1 and 2 threatening the consumers of disconnection and forced the consumers to install the smart electric meters, without giving them any opportunity to raise objections and clear the doubts.

a. It violates consumer choice and consent;
b. It facilitates remote interference without safeguards;
c. It conceals critical cost, billing, safety, and environmental impacts;
d. And when the licensee has no legitimate ground for invoking emergency powers in high-efficiency, low-loss urban areas.
e. Electricity is an Essential Commodity and Consumer Rights Violation.
f. The threat of wrongful removal of digital meters, police threat and forced installation of smart meters without following due process of law, without providing the reasons and clarifications.

8. Violation of Regulation 13(3) of MERC (Electricity Supply Code) Regulations, 2021:-

a. The said regulation mandates a minimum 7-day notice to individual consumers, along with facilitation of consumer presence during meter replacement. *The Licensee shall give a notice period of not less than seven (7) days to the consumer prior to carrying out such replacement and facilitate the consumer to be present at the time of replacement."*
b. Thus, the BEST Undertaking is under a legal obligation to intimate and obtain concurrence from the actual registered consumer, and not merely pasting the general notice on the wall of the building or issuing notice to the society, which has no locus over individual metering contracts.
c. However, no such compliances were done and the meters were forcibly installed under fear and coercion.
d. The BEST has not issued notices to each consumers, and has failed to mention consumer names, numbers, and exact dates of replacement, thus-

(10)

violating the mandatory procedure and rendering all such installations of smart meters as illegal.

9. Cost of smart meters by inflating cost.

a. Original project cost Rs. 659.17 Crores. Hereto annexed and marked as Exhibit—E1 is copy of the letter Dated 21.11.2022 of Power Finance Corporation para 1 (b).
b. Increase of cost from Rs. 1303 crores, which is much higher than decided. Objection raised at. Para 5.5.4. Hereto annexed and marked as Exhibit—E 2 is copy of the noting at para 5.5.4 of page 775 of MYT.
c. In-Principal clearance of various schemes under RDSS for the cost of Rs 1720.14 crores vide letter ref. MERC/CAPEX/2023-24/0023 Date 09/01/2024 is ultra vires and thereby illegal. Hereto annexed and marked as **Exhibit-E3** is a copy of the letter dt. 9.1.2024 by MERC.
d. The smart meter's cost is as per MSEB is Rs. 4000. BEST inflated cost to around 16000.
e. Hereto annexed and marked as **Exhibit—E 4 & 5** is MEDCL documents showing their cost as Rs. 4000 per smart meter.
f. Criminal conspiracy: - Power Finance corporation and MERC
g. Illegal installation of smart meters permitted / consented by Accused without sanction/ approval

Techno bid opened	21.7.2022 **(BEST letter dt. 30.9.2022** by Dy. Materials manager) **Section 460L of MMC act**: The GM- BEST is only authorized.

lcy

11

	Contract signed by Dy. Material Manager is illegal and not valid. d
Alleged Approval by RDSS (without prejudice to my contentions that it is forged document	21.11.2022 a. Application by BEST vide letter dt. **22.08.2022** i.e. after one month of the techno bid opening. b. Power Finance Corporation letter dt. **21.11. 2022 approval** four months after is opened)
MERC in Principle clearance **issued**	9.1.2024 i.e. ***18 months after the*** **opening of techno bid**
MERC passes order for 1720 crores when demand was for 17.21 crores	9.1.2024 No justification
Amongst others sections	

Hereto annexed and marked as

Exhibit—E 6 BEST letter dt. 30.9.2022**, BEST undertaking**

Exhibit----E 1 PFC letter dt. 21.11.2022 of Power Finance company

Exhibit----E3 MERC in principle clearance **(9.1.2024**

Exhibit----E 7 BMC act section 460 L

Illegal Execution of Contract: Violation of Section 460L of MMC Act

KCM

a. As per Section 460L of the Mumbai Municipal Corporation (MMC) Act, only the General Manager of BEST is legally empowered to enter into contracts on behalf of the Undertaking.

b. The Techno-commercial bid was opened on 21.07.2022 by the Deputy Materials Manager, an officer who has no legal authority to sign or initiate contracts.

c. Any contract signed or processed by unauthorized officers is illegal, non-binding, and constitutes fraud on public exchequer.

i. **Forged or Post-facto Approval under RDSS (Dated 22.08.2022)**

a. The RDSS "approval" is allegedly dated **22.08.2022**, i.e., **one month after the bid was opened**.

b. This proves that:

i. The tendering process was initiated **without lawful approval or enrolment** under the RDSS scheme.

ii. The **alleged RDSS approval is either forged or obtained post-facto to regularize illegal actions**.

iii. This violates norms of transparency, accountability, and **public procurement procedures** under GFR and CVC guidelines.

ii. **In-Principle Clearance by MERC Comes 18 Months Later.**

a. The **MERC's in-principle clearance was issued only on 09.01.2024**, nearly **18 months after the techno bid opening**.

b. This further confirms that:

i. The contract process and vendor selection were **premature, unauthorized, and conducted without regulatory sanction**.

ii. There is a **clear conspiracy to bypass regulatory control** and push a pre-decided vendor using backdated or misrepresented approvals.

M

13

iii. **<u>MERC Approves ₹1,720 Crores Despite Proposal for ₹1,711.21 Crores</u>**

a. BEST demanded ₹1,711.21 crores, but MERC approved ₹1,720 crores – an increase with no justification.

b. This excess allocation:

   i. Has no detailed cost-benefit analysis or consumer impact assessment?

   ii. Indicates manipulation of figures and possibility of inflated procurement.

   iii. Is contrary to MERC's duty to protect consumer interest under Section 61(d) and 86(1)(i) of the Electricity Act, 2003.

   iv. <u>Conspiracy and fraud</u>: Unauthorized officers, post-facto RDSS cover, delayed MERC sanction, and financial mismatch clearly point to criminal conspiracy.

10. <u>Cheating, criminal breach of trust by installing smart meters without certification from Metrology department and providing inflated bills</u> - The complainant is also attaching the bills of BEST undertaking which are inflated which further proves that that there is no certification from Metrology department assuring that the meter is as per law and not manipulated. Hence misrepresentation cheating and wrongful loss to the consumers in addition to injury and mental physical harassment and agony. Hereto annexed and marked as <u>Exhibit-F Colly</u> are copies of inflated and incorrect electricity bills raised.

11. <u>Contempt and violation of Justice Daga order in W.P. 4101 of 2007</u> The complainant states that the Accused No. 3 to 5 have disobeyed

Jeby

14

and committed Contempt of the order of Justice Daga passed in W.P. 4101 of 2007 to pass a reasoned on each of the issues and objections raised and clarifying the submission made by the complainant orally and in writing. Hereto annexed and marked as **E<u>xhibit –G & G1</u>**

<u>Order of Justice Daga and GR to implement Justice Daga order.</u>

12. Sanction :-

i. The complainant states that the acts and offences committed by the accused person cannot fall within the ambit of discharge of official duties. That the Complainant has already applied for sanction to prosecute to the competent authority for prosecution of the above accused under the relevant provisions of law. However, without prejudice to the same, the Complainant undertakes to produce the application filed for sanction to prosecute the accused persons. It is respectfully prayed that if the Hon'ble Magistrate comes to conclusion that the sanction is required, the Complainant, humbly prays to be pleased to pass a reasoned and speaking order on how the specific allegations of criminal conspiracy, falsification of accounts, preparation of false records, preparing and using of incorrect documents as genuine for purpose of cheating and abuse of public office by the accused persons to confer wrongful gain upon private meter manufacturers and cause wrongful loss to lakhs of consumers, in clear violation of statutory provisions and how it comes within the ambit of discharge of official duty.

ii. The process cannot be reduced to a mechanical insistence on sanction. As held by the Hon'ble Supreme Court in Anil Kumar vs Aiyappa and Subramanian Swamy vs Manmohan Singh, the requirement of sanction should not obstruct preliminary judicial,

15

inquiry where prima facie cognizable offences are disclosed. This Hon'ble Court is therefore empowered under Section 156(3) CrPC to direct investigation without awaiting prior sanction.

iii. The acts constitute criminal misconduct, breach of trust by public servants, and willful abuse of position held as public authority done, not in public interest.

13. Role of General Manager, BEST Undertaking: accused no. 1 and 2- did not take action to rectify the illegal activities inspite of knowledge of fraud

a. Authorized decision-maker responsible for execution of smart meter installation.

b. Approved the procurement, tendering, and implementation despite BEST not being eligible under RDSS.

c. Facilitated wrongful misrepresentation of facts before MERC and consumers.

d. Approved illegal notices and / or did not prevent from issuing the illegal notices to install the smart meters.

e. Acted in conspiracy with other known and unknown accused to install the smart meters illegally.

(18)

14. Role of accused no. 6 Additional Municipal Commissioner (City), BMC:- Direct Authority of Addl MC (city), BMC over BEST Operations.

a. Head of the BEST Undertaking as per BMC circulars dated 2.04.2024 and 02.09.2024. Hereto annexed and marked as Exhibit-H 1 & H2" BMC circular showing accused no. 6 responsibility.

b. Correspondence addressed to the accused who was duty bound to ensure that the subordinate officers shall discharge duty with devotion, faithfulness and integrity as well in large public interest. Failed to discharge duty and promoted the illegal smart meter installation and allowed BEST to proceed without legal eligibility under RDSS.

c. Failed to ensure transparency and compliance with consumer rights.

15. Role of MERC (Maharashtra Electricity Regulatory Commission) in the Alleged Offences –

a. Illegal Grant of Principal Approval for Smart Meters.

b. MERC granted in-principle approval for smart meter installation despite BEST not being covered under the RDSS scheme.

c. Overlooked that RDSS is applicable only to state-owned Discoms, while BEST is a municipal undertaking.

१७

d. The legal jurisdiction that BEST is not covered under RDSS.

e. The scheme is only for Central and state government electric distribution companies.

f. The letter dated. 21.11.2022 issued by Power finance corporation (PFC) is without any legal authority as it is just a nodal agency. (Ministry of Power (MoP), Government of India – Grants approval for participation and funding under RDSS. (NOT PFC)

g. MERC ratifying the illegal acts of BEST to install smart meters without approval since 2 years.

8

i. Before initiating significant capital works, Discoms are required to obtain In-principal approval for prudence check, to assess necessity, efficiency, cost benefit etc. and process has to start after in-principal approval is given.

ii. But in July 2022 that is nearly two years before taking in-principal approval from MERC in January 2024. BEST had already illegally entered into contract to replace Ten Lakh Eighty Thousand electronic meters at cost of Rs 1303.16 crores. That is BEST is seeking ratification of unauthorized act of illegally awarding a contract under RDSS scheme when it had no approval from RDSS approval authority.

iii. Approval of Inflated Costs and Financial Misrepresentation.

(19)

iv. Cleared the in-principle expenditure of ₹1,720 crores for smart meters without proper justification.

v. Correspondence with accused – The Complainant has made several correspondences with the Accused for personal meeting and to provide information in writing.

i. Letter dated 22.6.25 to seeking information and personal meeting
ii. Letter dt. 21.6.25 to Secretary Ministry of Power
iii. Letter dt. 19.5.25 to GM-BEST for meeting
iv. Letter to GM BEST 8.5.25 seeking clarification 163(3) electricity ACT
v. RTI application seeking the video recording of 17.2.25 hearing.
vi. RTI application dt. 1.5.25 to BEST
vii. RTI application to MERC
viii. Clarification sought from Hon. MERC
ix. Clarification sought from BEST undertaking
x. Request for meeting GM BEST and Addl MC city, BMC
xi. Request for meeting Hon. MERC.
xii. RTI applications to BEST/ MERC
xiii. Several others.
xiv. The complainant craves leave to provide these document as and when the Hon. Court deems fit.

16. **Locus standii of the complainant**

Their actions contradict Article 51A(h) & (j) of the Constitution, which mandates citizens, are duty bound to expose the frauds committed by public servants including public officials, spirit of inquiry and reform, as well as to strive for excellence.

(19)

Cognizable Offences in short disclosed as under

17.The complainant states that the accused being public servants have -

a. Disobeyed the direction of law

b. Framed incorrect records and writings with dishonest intents to cause wrongful gains to the electric companies / any others and wrongful loss to the consumers.

c. By wrongful and illegal installation of smart meters and wrongful removal of electronic meters which were working in good condition forceful by way of theft.

d. The accused had dominion on the electric meters and were entrusted with the changing and maintenance of electric meters which they misused to install smart meters against the wish / knowledge and consent of every electric consumer, thereby committed criminal breach of trust by public servants.

e. The inflated bills and no certification of metrology department further confirm the act of falsification of the accounts and act of forgery and using these forged documents as genuine for the purpose of cheating.

f. The public servants are bounded by oath of allegiance which is required to be administered before joining the duty. The accused have blatantly violated the oath.

20

g. Acted in conspiracy and in furtherance to evil design to commit all the illegal acts.

h. The public servants are reposed of trust by the citizens and any act which is against the larger public interest is criminal breach of trust by the public servants.

i. Accused 1 and 2 through their officers Made false submissions in Quasi-judicial proceeds in MYT.

j. Accused 3 to5 passed orders in quasi-judicial proceeding no. 207 of 2024 by disobeying the law, facts and materials on record in capacity as Quasi-judicial authority and committing Contempt.

1. **<u>Compliance of section 154(1) and 154(3) CRPC –</u>**

18. The Complainant has filed complaint u/s 154(1) CRPC with Azad maidan Police station and complaint u/s 154(3) CRPC with DCP zone 1- with reminder. However, no FIR is registered nor any intimation that the complaint does not disclose commission of cognizable offences is received from the police station and DCP. Hence, this complaint o filed before this Hon. Court. Hereto annexed and marked as **<u>Exhibit-"I 1 & I 2</u>** is copy of the complaint filed to Azad Maidan police station and complaint filed before DCP zone-1

19. The Complainant states that offences committed and/or the cause of action has arisen within the jurisdiction of this Hon. Court.

(21)

20. The Complainant states that he has not filed such any other complaint in this matter against the above officers.

21. The complainant prays that being aggrieved by non-registration of FIR by Azad Maid Police station, he has approached this Court for directions.

22. PRAYER: -

In view of the above facts and circumstances, the Complainant respectfully prays that this Hon'ble Court may be pleased to:-

a. Direct the concerned police station under Section 156 (3) IPC to register FIR against the above-named accused persons for offences under Sections 198, 201, 228, 236, 255, 256, 257, 316(1), 316 (5), 318(4), 336(2), 336(3), 340(2), 344 r/w 61 (2) of the Bharatiya Nyaya Sanhita, 2023 ("BNS")

b. Call for the oath declarations of the accused public servants under as material evidence;

c. Direction for monthly status report of investigation as the accused are high profile public servants.

d. Pass such other and further orders as this Hon'ble Court may deem fit and proper in the interest of justice.

XM

(22)

AND FOR THIS ACT OF KINDNESS, THE COMPLAINANT SHALL EVER PRAY.

Place – Mumbai.

This 09 day of July 2025.

Advocate for Complainant

KR Shenoy
Complainant

VERIFICATION

I KAMLAKAR RATNAKAR SHENOY, Age - 67 years, R/at - B/ 903, Vaishali Apartment, Seth Motisha (love) lane, Opp. Telephone Exchange, Mazgaon, Mumbai – 4000, the complainant hereinabove do hereby sates on solemnly affirmation that whatever stated herein above paras are best of my knowledge and belief and solemnly affirm at Mumbai.

On this 09 date of July Month 2025

Advocate for complainant

KR Shenoy
Complainant

22

List of witnesses

1. Kamlakar Shenoy (original complainant)
2. Hon. Shri Minister Devendra Fadnavis (then Power Minister)
3. Member of Parliament Smt. Varsha Gaikwad (Member of Parliament)
4. Shri Amin Patel (MLA)
5. Shri Anil PARAB (Shiv Sena leader)
6. Shri Bhai Jagtap (MLC congress)
7. Consumers affected by illegal installation of smart electric bills
8. Secretary of the Ministry of Power (India) was Shri Alok Kumar,
9. Chairman & Managing Director of Power Finance Corporation (PFC) was Shri Ravinder Singh Dhillon,
10. Any other witnesses as the Hon. Court deems fit.

Exh - A

The Brihan Mumbai Electric Supply & Transport Undertaking
(OF THE BRIHAN MUMBAI MAHANAGARPALIKA)

TELEPHONE : (022) 22856262
FAX : (022) 22851244
TELEX : 1185755 BEST IN
TELEGRAM : BEST, MUMBAI-400 001.

ADDRESS ALL COMMUNICATIONS BY TITLE NOT BY NAME

BEST BHAVAN,
BEST MARG,
POST BOX NO. 192.
MUMBAI - 400 001

OUR REF.: BEST/SMR/B/20240422/219

DATE: 22/04/2024

NOTICE / INTIMATION

Service No: 99616-X-X

Total Meters : 55

Pole No: JLR 31/6

Address: 4,FLOOR-GRD,PLOT-2,B,DOSA BUILDING,NAWROJI HILL 7th ROAD,SANDHURST ROAD RLY STATION DONGRI,CHINCHBUNDER,MUMBAI-400009

Sub: Replacement of existing meter by 'SMART Meters' under RDSS scheme.

Dear Sir/Madam,

This is to inform that; BEST awarded the work of installation of SMART Meters for all consumers of BEST Undertaking, under Revamped Distribution Sector Scheme (RDSS) of the Govt. of India. Under this scheme it is made mandatory to replace all consumer existing meters with New SMART Meters. In this respect BEST has appointed M/S AESL as Advanced Metering Infrastructure Service provider for survey/ installation and replacement of SMART Meters.

The Meter replacement schedule for meter cabin at your premises is as follows:

Date:

Note: BEST will not charge any amount for this replacement of existing meters with Smart Meter.

Remark: The meter replacement activity shall be completed within 30 minutes for each individual meter

In this regard, we request your kind co-operation to permit our representatives of M/s. Best Smart Meter Ltd. to carry out replacement of the existing meter by SMART Meter at the common Meter Cabin on your premises. For any clarification, please feel free to contact our BEST Undertaking Customer Care B Ward Office, Contact Number is already shown in your Electricity Bill.

Thanking you,

MR. Salunkhe
9594062088

SPECCD
BEST Undertaking

Rejected your notice.
It is fraud
Reply by letter dt 15-4-24
(attached)
call for public meeting.

KPS

"BEST Travel Saves Fuel"

Exh B Colly

Notice

Replace your old meter to avail tariff benefits and save more on your electricity bill

Dear Valued Consumers,

We are pleased to inform you that your existing meter will be replaced with a new electronic meter that offers ToD (Time of Day) tariff benefits. This new meter will enable you to take advantage of lower rates during off-peak hours, helping you to save on your energy bills.

According to the MYT (Multi-Year Tariff) order for the next 5 years, all residential consumers, regardless of load, will receive a ToD rebate during solar hours. This rebate will apply from the next billing cycle after the installation of a ToD/Smart Meter for LT-Residential category consumers.

ToD Slabs	Period	ToD (Rebate) for LT Residential / HT Group Housing
Solar Hours	09:00 hrs. to 17:00 hrs.	50p per unit - FY 2025-26 55p per unit - FY 2026-27 60p per unit - FY 2027-28 65p per unit - FY 2028-29 70p per unit - FY 2029-30

*This meter replacement will be conducted under the RDSS scheme, with no upfront cost charged to the consumer.

Other Key Benefits of Postpaid ToD/Smart Meter:

- Empower consumers to take informed decisions via real time consumption visibility and monitoring using BEST mobile application (Scan QR Code to download App).
- Accurate meter reading and billing.

Our authorised personnel will be visiting your premises for the installation of the new meters. The process is quick and will not cause any significant disruption to your electricity supply.

For any inquiries or additional information, please reach out to the nearest customer care center in your ward or contact us using the telephone number provided on your electricity bill.

We appreciate your cooperation and understanding as we work towards providing you with better and more efficient services.

Thank you for being a valued customer.

Sincerely,
BEST Undertaking

Scan QR code to download the App

Android

iOS

VRD

3:30 to 6 pm
pm

28

The Brihan Mumbai Electric Supply & Transport Undertaking

(OF THE BRIHAN MUMBAI MAHANAGARPALIKA)

TELEPHONE : (022) 22856262
FAX : (022) 22851244
TELEX : 1185755 BEST IN
TELEGRAM : BEST, MUMBAI-400 001.

ADDRESS ALL COMMUNICATION BY TITLE NOT BY NAME

CUSTOMER CARE C-WARD
VIDYUT BUILDING
3rd FLOOR, OPP. G.T. HOSPITAL
PATHAKWADI,
MUMBAI - 400 002
TEL.NO. 2207 17 18

BEST BHAVAN,
BEST MARG,
POST BOX NO. 192
MUMBAI - 400 001

OUR REF. ____________ DATE : ____________

Service No: 41616-X-X
Meter Count - 16
Pole No: SKS 26

Cycle – 4
Commercial Meter Count - 14

To,
Chairman / secretary / Landlord
All Commercial/Residential consumer
4A,FLOOR GR,PLOT 69/75,DIWANCHAND BUILDING,SHAIKH MEMON STREET,ZAVERI BAZAR,KALBADEVI,MUMBAI 400002

Sub: Replacement of existing meter by new digital electronic meters under RDSS scheme.

Dear Sir/Madam,

This is to inform that; BEST awarded the work of installation of Digital electronic Meters for all consumers of BEST Undertaking, under Revamped Distribution Sector Scheme (RDSS) of the Govt. of India. Under this scheme it is made mandatory to replace all existing consumer meters with New Digital electronic Meters.

In this respect BEST has appointed M/S AESL as Advanced Metering Infrastructure Service provider for survey/ installation and replacement of Meters. The Meter replacement schedule for the meter cabin at your premises is as follows:

Date: ____________

Note: BEST will not charge any amount for this replacement of existing meters with New Digital electronic Meters

Remark: The meter replacement activity shall be completed within 15 minutes for each individual Meter.

In this regard, we request your kind co-operation to permit our representatives of M/s. AESL to carry out the replacement of the existing meter by digital electronic Meter at the common Meter Cabin on your premises. For any clarification, please feel free to contact our BEST Undertaking C Ward customer care Office. Contact Number is already shown in your electricity bill.

post paid electronic meter

Hitesh Chawala

9820385131

Yours faithfully

BEST Undertaking,
Divisional Engineer

(Central South "C" Ward ... BEST Undertaking)

vijay - 9323646732

2025.03.21 17:20

(27)

The Brihan Mumbai Electric Supply & Transport Undertaking

(OF THE BRIHAN MUMBAI MAHANAGARPALIKA)

TELEPHONE : (022) 22856262
FAX : (022) 22851244
TELEX : 1185755 BEST IN
TELEGRAM : BEST, MUMBAI-400 001.

BEST BHAVAN,
BEST MARG,
POST BOX NO. 192.
MUMBAI - 400 001.

ADDRESS ALL COMMUNICATION BY TITLE NOT BY NAME

DATE : 11/04/2025

OUR REF. : BEST/CCA/SMR/202504011/001

NOTICE / INTIMATION

To,

Officer Bearers / Members / All Consumers

Service No.:259072-X-X

Address :Punita, Colaba Fire Station, Shahid Bhagat Singh Road, Colaba, Pin:400005

Sub:-Disconnection under section 163 of the Indian Electricity Act 2003.

Dear Managing Committee / Office Bearers / All Consumers ,

In Reference to our permission letter dated 07.04.2025, confirmation date for meter replacement is still awaited even after multiple follow up from your society. In light of the above, we kindly request that you allow access to the service cabin to complete the planned meter replacement activity on the below mentioned scheduled date.

Replacement Date : 18.04.2025

As per clause no. 163(3) of Indian Electricity Act 2003, *"Where a consumer refuses to allow a licensee or any person authorized as aforesaid to enter his premises or land in pursuance of the provisions of subsection (1) or, sub-section (2), when such licensee or person has so entered, refuses to allow him to perform any act which he is authorized by those subsections to perform, or fails to give reasonable facilities for such entry or performance, the licensee may, after the expiry of 24 hours from the service of a notice in writing on the consumer, cut off the supply to the consumer for so long as such refusal or failure continues, but for no longer".*

In accordance with the aforementioned clause, if suitable access for meter replacement is denied on 18.04.2025 the supply to the premises will be discontinued on 18.04.2025.

KN

Yours Faithfully,

BEST Undertaking
Divisional Engineer
Customer Care 'A' Ward

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम

(बृहन्मुंबई महानगरपालिका)

तार : "बेस्ट"
कोड : बेन्टलेज
[illegible]

लोकमान्य टिळक मार्ग,
दादर,
मुंबई - ४०० ०१४.

सर्व पत्रव्यवहार नावाने न करता पदनामाने करावा.

आमचा संदर्भ :

दिनांक: 16/4/25

सेवा क्रमांक : 2002659 X X-
2002660 XX-

पुरवठा पत्ता : The SIDDHIVINAYAK. HORIZON. C.H.S
ANant Nagawekar marg
prabhadevi mumbai 400025

सूचनापत्र.

(68)

विषय : विद्यमान जुन्या मीटरच्या बदल्यात नवीन मीटर लावण्याबाबत.

महोदय/महोदया,

आम्ही आपल्याला कळवू इच्छितो की, नवीन मीटर केंद्रिय विद्युत प्राधिकरणाच्या (CEA) मार्गदर्शक तत्वांनुसार (राजपत्र आदेश CG-DL-E-28022022-233773) आणि सुधारीत पत्र क्रमांक F.No.14/02(01)2022-URxSHH(E-259236) नुसार महाराष्ट्र राज्य शासनाच्या आदेशानुसार असाधारण भाग IV-C, वर्ष ७,अंक 3, गुरुवार, 25 फेब्रुवारी 2001), वीज पुरवठादार आणि ऊर्जा मीटर यांच्यातील द्विमार्गी संवाद सुविधा प्रदान करतात. सदर केंद्रीय विद्युत प्राधिकरणाच्या मार्गदर्शक तत्वांनुसार सदर मिटर्स जोडणे हे अनिवार्य आहे. या कारणास्तव आम्ही आपल्या विद्यमान जुने विजेचे मीटर RDSS अंतर्गत नवीन मीटरने बदली करीत आहोत.

हे नवीन मीटर IS 16444 आणि IS 15959 मानकांनुसार एनएबीएल मान्यताप्राप्त प्रयोगशाळेत तपासले गेले आहेत, ज्यामुळे ऊर्जा वापराच्या मोजणीमध्ये अचूकता सुनिश्चित केली जाते.

त्यानुसार, आम्ही आपल्याला कळवितो की, आमच्या कार्यालयाचे कर्मचारी दि. 25/4/25 ते दि. 27/4/25 या कालावधीत वरील मीटर बदलणार आहेत. कृपया आपण याची नोंद घेऊन सहकार्य करावे.

सदर बाबतीत कोणत्याही शंका किंवा स्पष्टीकरणासाठी, आमच्या विभागीय कार्यालयाशी संपर्क साधावा.

THE BEST UNDERTAKING
सहाय्यक अभियंता
CUSTOMER CARE

9833365162

KN

YADAV
7779108001

KN

(24)

The Brihan Mumbai Electric Supply & Transport Undertaking

(OF THE BRIHAN MUMBAI MAHANGARPALIKA)

TELEPHONE : (022) 2285 6262
FAX : (022) 2285 1244
TELEX : 1185756 BEST IN
TELEGRAM : BEST, MUMBAI-400 001.

BEST BHAVAN,
BEST MARG,
POST BOX NO. 192,
MUMBAI - 400 001.

ADDRESS ALL COMMUNICATION BY TITLE NOT BY NAME

OUR REF. : ______________

DATE : 03/05/2025

To,

Officer Bearers / Members / All Consumers

Service No. : 1113175-x-x

Address : AL SA'ADAH CHS. LTD, IBRAHIM RAHIMTULLA ROAD, BHENDI BAZAAR, MANDVI, MUMBAI 400003

Sub:- **Disconnection under section 163 of the Indian Electricity Act 2003.**

Dear Managing Committee / Office Bearers / All Consumers,

We would like to inform you that our repeated attempts for permission for replacement of meters was not granted resulting in evoking the following disconnection notice:

As per clause no. 163(3) of Indian Electricity Act 2003, *"Where a consumer refuses to allow a licensee or any person authorized as aforesaid to enter his premises or land in pursuance of the provisions of subsection (1) or, sub-section (2), when such licensee or person has so entered, refuses to allow him to perform any act which he is authorized by those subsections to perform, or fails to give reasonable facilities for such entry or performance, the licensee may, after the expiry of 24 hours from the service of a notice in writing on the consumer, cut off the supply to the consumer for so long as such refusal or failure continues, but for no longer."*

EM

In accordance with the aforementioned clause, if suitable access for meter replacement is denied on 03/05/25, the supply to the premises will discontinued on 30/05/25.

Yours Faithfully,

BEST Undertaking
Divisional Engineer
Customer Care 'B' Ward

BEST UNDERTAKING CUSTOMER CARE (B)

BEST.
Rajan
9833642396

30

The Brihan Mumbai Electric Supply & Transport Undertaking

(OF THE BRIHAN MUMBAI MAHANAGARPALIKA)

TELEPHONE (022) 22856262
FAX (022) 22851244
TELEX 1185755 BEST IN
TELEGRAM : BEST, MUMBAI-400 001.

ADDRESS ALL COMMUNICATION BY TITLE NOT BY NAME.

CUSTOMER CARE C-WARD
VIDYUT BUILDING
3RD FLOOR, OPP. G.T. HOSPITAL
PATHAKWADI,
MUMBAI – 400 002
TEL.NO. 2207 17 18

BEST BHAVAN,
BEST MARG,
POST BOX NO. 192.
MUMBAI - 400 001

OUR REF. : ____________

DATE : 06/06/2025

NOTICE/INTIMATION

All consumers

Service No: 19127-X-X

Address: Plot 23, Ameya Tower, Payweda Street, Cama Baug, Khetwadi, Mumbai 400004

Sub: Replacement of existing meters by 'SMART Meters' under RDSS scheme.

Dear Sir/Madam,

We would like to inform you that we have planned the replacement activity at your premises on 09/06/2025. An intimation letter regarding this activity was submitted to your available representative Suraj & informed to Vickey Mehta (9833303474). However, we have not received any confirmation or response from your side.

Further, on 12/06/2025, a representative from BEST visited your premises to request access to the service cabin for the meter replacement. Unfortunately, access was not granted, as our representative was refused permission to carry out the necessary work even after repeated request.

In light of the above, we kindly request that you allow access to the service cabin to complete the planned meter replacement activity on the below mentioned scheduled date.

Replacement Date 17/06/2025

As per clause no 163(3) of Indian Electricity Act 2003, "*Where a consumer refuses to allow a licensee or any person authorized as aforesaid to enter his premises or land in pursuance of the provisions of subsection (1) or, sub section (2), when such licensee or person has so entered, refuses to allow him to perform any act which he is authorized by those sub sections to perform, or fails to give reasonable facilities for such entry or performance, the licensee may, after the expiry of 24 hours from the service of a notice in writing on the consumer, cut off the supply to the consumer for so long as such refusal or failure continues, but for no longer*

In accordance with the aforementioned clause, if suitable access for meter replacement is denied on 17/06/2025 the supply to the premises will be discontinued on 18/06/2025

Notice Pasted on Meter Cabin

KKD

Yours faithfully,

BEST Undertaking,
Divisional Engineer

"BEST Travel Saves Fuel"

(31)

Exh-C

F. No. 20/9/2019-IPDS
Government of India
Ministry of Power
Shram Shakti Bhavan, Rafi Marg, New Delhi-110001

Dated, 20th July, 2021

To

1. Chief Secretary of all States and UTs
2. Additional Chief Secretary Principal Secretary/Secretary (Energy/Power) of all States and UTs
3. CMDs/MDs of State Power Distribution Utilities
4. CMD, REC Ltd.
5. CMD, Power Finance Corporation Ltd.

Subject: Revamped Distribution Sector Scheme: A Reforms-Based and Results-Linked Scheme.

Sir,

I am directed to forward herewith Office Memorandum of the Revamped Distribution Sector Scheme - A Reforms-Based and Results-Linked Scheme.

Encl: As above

Yours faithfully,

Srikanth

(M. Srikanth Reddy)
Deputy Director (UR&SI-II)
Tel:011-23319108
Email: srikanthreddy@nic.in

Copy to:

1. The CEO, NITI Aayog, Sansad Marg, New Delhi.
2. Secretary, Ministry of Finance, Department of Expenditure, North Block, New Delhi.
3. Secretary, Ministry of Home Affairs, North Block, New Delhi.
4. Secretary, Ministry of Electronics and IT, CGO Complex, New Delhi.
5. Secretary, Ministry of New & Renewable Energy, CGO Complex, New Delhi.
6. Prime Minister's Office (Shri Rohit Yadav, Joint Secretary), South Block, New Delhi.
7. Cabinet Secretariat (Shri Ashutosh Jindal, Joint Secretary), Rashtrapati Bhawan, New Delhi.
8. Cabinet Secretariat (Shri S.G.P. Verghese, Director), Rashtrapati Bhawan, New Delhi **with reference to their OM No. CCEA/11/2021(i) dated 02nd July, 2021.**
9. Chairperson, CEA, New Delhi
10. CMD, PGCIL
11. DG, Bureau of Energy Efficiency
12. Director, NPMU, NSGM

KN

---2/-

37

13. Budget Section/Finance Division, Ministry of Power
14. Controller of Accounts, SevaBhavan, R.K. Puram, New Delhi.
15. Principal Director of Audit, Infrastructure, New Delhi

Copy also to, for information:

(i) PS to Hon'ble Minister of Power
(ii) PS to Hon'ble Minister of State for Power
(iii) Sr. PPS to Secretary (Power).
(iv) PPS to AS(Distribution)/PPS to AS&FA, Ministry of Power
(v) PPS to JS(Distribution/Hydro)/JS(R&R and OM)/JS(Trans./IT), Ministry of Power
(vi) PPS to Director(UR&SI)/ PS to Director(DS), Ministry of Power

(32)

F. No. 20/9/2019-IPDS
Government of India
Ministry of Power
Shram Shakti Bhawan, Rafi Marg, New Delhi-110001

Dated, 20th July, 2021

OFFICE MEMORANDUM

Subject: Revamped Distribution Sector Scheme: A Reforms based and Results linked Scheme.

Sanction of the President is conveyed for the implementation of "**Revamped Distribution Sector Scheme - A Reforms based and Results linked Scheme**" with the objective of improving the quality and reliability of power supply to consumers through a financially sustainable and operationally efficient distribution Sector. The Scheme aims to reduce the AT&C losses to pan-India levels of 12-15% and ACS-ARR gap to zero by 2024-25.

2. The Scheme has an outlay of Rs.3,03,758 crore with an estimated gross budgetary support of Rs.97,631 crore from the Government of India.

3. The ongoing approved projects under the Schemes of IPDS, DDUGJY along with PMDP-2015 for the erstwhile State of Jammu & Kashmir would be subsumed in this Scheme and the savings of the associated GBS (Gross Budgetary Support) of approx. Rs. 17000 crore would be part of the total outlay of the Revamped Distribution Sector Scheme under the existing terms and conditions till their sunset on 31" March, 2022. The funds under these Schemes would be available for the approved ongoing projects under Prime Ministers Development Program (PMDP) for the erstwhile state of J&K launched in 2015 (under IPDS and DDUGJY) and of Ayodhya, Uttar Pradesh (under IPDS) till 31 March, 2023.

KN

4. **Scope of Scheme :**

4.1 The Scheme has two parts: **Part 'A'** – Financial support for upgradation of the Distribution Infrastructure and Prepaid Smart Metering & System Metering and **Part 'B'** – Training & Capacity Building and other Enabling & Supporting Activities. The details are enclosed at **Annexure – I (Page: 9-10).**

34

PART 'A'

4.2 To avail funding under this part, an eligible DISCOM is required to prepare an Action plan for strengthening their distribution system and improving its performance by way of various reform measures, which would result in improvement in their operational efficiency and financial viability as well as improve the quality and reliability of power supply to the consumers. DISCOMs will have the flexibility to draw up their Action plans keeping in view their own context. However, a DISCOM which is making losses will not be able to access funds under this Scheme unless it draws up a plan to reduce the losses, lists out the steps it will take to reduce such losses and the calendar thereof, get their State Government's approval to it, and file it with the Central Government. There will be a prequalification criteria in terms of compliance with best management practices; such as publication of audited accounts on time, not creating Regulatory Assets, accounting and payment of payable subsidy in accordance with Section 65 of the Electricity Act etc. The funding for the works (other than prepaid Smart Metering, Distribution Transformer Metering and Feeder Metering including integration of existing Metering infrastructure) would be contingent upon DISCOMs clearing the pre-qualifying criteria and taking steps in accordance with the loss reduction plan.

4.3 Each DISCOM will prepare an Action Plan, with subcomponents for strengthening its Distribution system , and to improve their performance . The Action Plan will have two parts. The first part will include an analysis of the reasons/root cause for losses, and list out the steps which are required and proposed for reduction of losses and ACS-ARR gap and the time taken for taking these steps. DISCOM will specify the activities and reforms proposed to improve their performance. These activities and reform measures will be finalized on basis of its operational and financial data and will be worked out to address DISCOM-specific problems. An indicative list of reforms/activities is enclosed at **Annexure – II (Page: 11).**

4.4 There shall be a Results Evaluation Framework which shall be finalized by the Monitoring Committee in respect of each DISCOM after incorporating result parameters and trajectories. It would have two components (i) Pre-qualifying criteria; and (ii) Result Evaluation Matrix. The pre-qualifying criteria need to be mandatorily met with by the DISCOMs before they can be evaluated on the basis of the Result

(37)

Evaluation Matrix. Thereafter, performance on the basis of Result Evaluation Matrix shall form the basis for release of funds under the Scheme. Details are enclosed at **Annexure-III (Page : 12-16).**

4.5 The second part of the Action plan will list out the Work plan for loss reduction and further strengthening the Distribution System as per needs assessment. States/DISCOMs will be able to access funds from this Scheme for addressing infrastructure constraints in Distribution System and for its further augmentation/strengthening. Works which are required for AT&C loss reduction will be given priority. Indicative list of works to be covered under the Scheme is enclosed at **Annexure – IV (Page : 17).** There is a provision of Rs. 20,000 crores in the Scheme for agriculture feeders where these have not been segregated as yet. Thereafter, these feeders will be solarized under KUSUM – leading to cheap/ nominally priced day time power for agriculture irrigation as may be determined by the State Government .

4.6 Prepaid Smart Meters including System metering with communication features are important interventions in reducing Distribution losses in the Utilities and in facilitating automatic measurement of energy flows and energy accounting as well as auditing without any human intervention. This intervention will also facilitate switch over to digital pre-paid system, with recharging facility through mobile phones, and enabling of Time-of-Day tariff.

4.7 In order to attain the key objective of loss reduction in electricity distribution, the Scheme envisages providing funding through Gross Budgetary Support for the installation of prepaid Smart Meters under TOTEX (CAPEX plus OPEX) pattern and in a mission mode in the first phase in (i) all Electricity Divisions of 500 AMRUT cities, with AT&C Losses > 15% (ii) all Union Territories (iii) MSMEs and all other Industrial and Commercial consumers (iv) all Government offices at Block level and above (v) other areas with high losses. Prepaid Smart metering for remaining consumers would be taken up by the respective DISCOMs in a phased manner subsequently. Looking at the scattered nature of agriculture connections and their remoteness from the habitations; as well as their proposed solarization under Kusum; the smart meters need not be installed in Agriculture connections.

36

4.8 Along with installation of prepaid Smart metering and the associated Advanced Metering Infrastructure (AMI), installation of communicable System meters at Feeder and Distribution Transformer level with communication features will also be through Gross Budgetary Support under TOTEX mode to enable proper energy accounting every month for identification of theft prone pockets and high loss areas.

4.9 Advanced ICT like Artificial Intelligence, Machine Learning and Blockchain Technology would be leveraged to analyse data generated through IT/OT devices including System Meters, prepaid Smart meters to prepare actionable MIS from system generated energy accounting reports every month so as to enable the DISCOMs to take informed decisions on loss reduction, demand forecasting, asset management, Time of Day (ToD) tariff, Renewable Energy (RE) Integration and for other predictive analysis. This would contribute a great deal towards enhancing operational efficiency and financial sustainability of the DISCOMs. Gross Budgetary Support (GBS) under the Scheme would be used for development of applications related to the use of advanced ICT like Artificial Intelligence, Machine Learning and Blockchain Technology in the Distribution Sector and also for promoting development of Start-Ups in the Electricity Distribution Sector across the country.

4.10 GBS under the Scheme would also be available to MoP/Nodal Agency to develop a Software for the Digital systems which can be utilized by the DISCOMs / Power Departments of the country, so that each DISCOM does not have to spend money separately on the Software. This Software will be developed in consultation with the DISCOMs, keeping in view data security and consumer privacy. However, this Software will be optional for the DISCOMs.

PART 'B'

4.11 Part-B contains supporting and enabling components such as up-gradation of Smart Grid Knowledge Centre including AI, Training / Capacity building, awards and incentives, reform support in form of consultancy, Nodal Agency fee, MoP enabling activities (communication plan, consumer awareness and other associated measures such as third party evaluation etc), and PMA charges etc. Details are enclosed at **Annexure – V (Page : 18).**

37

5. **DISCOMs Eligible :**

All State-owned Distribution companies and State /UT Power Departments (referred to as DISCOMs collectively) excluding private Sector power companies will be eligible for financial assistance under the Revamped Scheme.

6. **Funding Pattern :**

6.1 For rolling out prepaid Smart metering in a mission mode under Part A – in "Other than Special Category States", a fixed amount of 15% (22.5% in case of Special Category States) of the cost per meter worked out over the whole project period, subject to a maximum of Rs. 900/- (Rs. 1350/- in case of special category States) per meter in case of consumer meters, will be funded.

6.2 States/UTs would be incentivised for deployment of prepaid Smart meters by December, 2023. An incentive @ 7.5% of the cost per consumer meter worked out for the whole project or Rs. 450 per consumer meter, whichever is lower, would be provided for "Other than Special Category States" for prepaid Smart meters installed within the targeted timeline of first phase mission i.e. by December, 2023. The incentive for Special Category States would be @ 11.25% of the cost per consumer meter worked out for the whole project or Rs. 675 per consumer meter, whichever is lower. The funds for prepaid Smart Metering will be made available to the DISCOMs only after installation, commissioning and demonstration of at least one prepaid billing period in the area specified by the DISCOM in the DPR approved by the Monitoring Committee.

6.3 Development of applications related to the use of advanced ICT like Artificial Intelligence, machine Learning and Blockchain Technology in the Distribution Sector and the unified billing and collection system will be funded 100% through the GBS.

6.4 For Distribution System upgradation works, maximum financial assistance given to DISCOMs of "Other than Special Category States" will be 60% of the approved cost, while for the DISCOMs in "Special Category States", the maximum financial assistance will be 90% of the approved cost.

6.5 For the purpose of execution of this Scheme, all North Eastern States including Sikkim and States of Himachal Pradesh & Uttarakhand and Union Territories of

Jammu & Kashmir, Ladakh, Andaman & Nicobar Islands, and Lakshadweep will be treated as Special Category States/UTs

6.6 Part B of the Scheme will be fully funded by grant through Central/State Governments.

7. Release of Funds :

7.1 The funds for prepaid Smart Metering will be made available to the DISCOMs only after installation, commissioning and demonstration of at least one prepaid billing period in the area specified by the DISCOM in the DPR approved by the Monitoring Committee.

7.2 All DISCOMs that initiate their prepaid Smart metering tenders after 1st January, 2020 will be eligible for funding, if they carry out prepaid Smart metering works in TOTEX mode after obtaining approval of Monitoring Committee in this regard.

7.3 The funding for the works other than prepaid Smart metering, DT Metering and Feeder Metering including integration of existing Metering infrastructure would be contingent upon DISCOMs clearing the pre-qualifying criteria and achieving at least 60% marks on the result evaluation matrix.

7.4 The first instalment will be released as 10% advance on DPR approval and yearly fund release for second and subsequent instalments will be based on annual evaluation (as per agreed Results Evaluation Framework) as under:

- 2nd Instalment - 20% of GBS after 1st evaluation (30% cumulative)
- 3rd Instalment - 30% GBS after 2nd evaluation (60% cumulative)
- 4th Instalment - 40% GBS after 3rd evaluation (100% cumulative)

8. Financing of the Scheme :

8.1 The estimated outlay for the Scheme is Rs 3,03,758 crore with an estimated GBS from Central Government of Rs 97,631 crore. The Government of India will provide Rs. 1,030 Crore for activities under Part B of the Scheme. It is envisaged that about Rs. 200 crores will be spent by the State Governments towards reforms support in the form of consultancy.

39

8.2 Savings under various components of this Scheme (GBS) will be fungible across all parts of the Scheme with the approval of the Monitoring Committee .

8.3 Counterpart funding will be provided to DISCOMs by PFC/REC and/or Banks/other FIs. Further, counterpart funding from bilateral/multilateral funding agencies can also be leveraged for which Government of India would extend benefits of reduced Government Guarantee fee.

9. The performance of the DISCOMs in the Reforms Based Results Linked Revamped Distribution Scheme would also form integral part of the financing norms of PFC, REC, Banks/FI's for any project in the Distribution Sector even beyond those related to funding under this Scheme.

10. Monitoring Committee:

10.1 An inter-ministerial Monitoring Committee for the Scheme will be constituted under the chairmanship of Secretary, Ministry of Power. The Monitoring Committee will frame and approve all operational guidelines, sanction all Action Plans & DPRs of DISCOMs / States and proposals/DPRs under Part B, and review and monitor implementation of Scheme including review of Third-Party Mid-Term Evaluation of the Scheme carried out by the Nodal Agency.

10.2 The Monitoring Committee will also approve scope of works and take necessary decisions for operationalization of various components of the Scheme and amendments thereof, within the framework approved by Cabinet Committee on Economic Affairs (CCEA). The Monitoring Committee will also be competent to modify the scope of works under various parts of the Scheme in line with the objectives of the Scheme.

10.3 The maximum marks and targets for individual parameters in Result Evaluation framework may differ for each year of evaluation .The result evaluation framework would be different for each DISCOM and would be fixed for each year depending on the cumulative performance as well as the annual performance. The funds for a particular year in respect of Infrastructure Works would be released in respect of a DISCOM for a particular year only after it has been found to have fulfilled the pre-qualifying criteria and its total weighted score is at least 60 marks on the result evaluation matrix after having been evaluated by the Nodal Agency and approved as

(80)

such by the Monitoring Committee . Evaluation of parameters relating to financial accounts shall be based on audited quarterly / annual accounts .

11. REC Limited and Power Finance Corporation Limited (PFC) would be the Nodal Agencies for the Scheme and would be responsible for operationalization of Scheme in the entire country.

12. The State Governments and their DISCOMs will sign a Tripartite Agreement with the Central Government before availing benefits under the Scheme.

13. The duration of the Scheme is 5 years (FY 2021-22 to FY 2025-26). The sunset date for the Scheme will be 31.03.2026.

14. The Nodal Agencies will submit monthly progress report indicating both financial and physical progress on the implementation of the Scheme to Ministry of Power and CEA.

15. The detailed guidelines for the implementation of the Scheme will be issued separately.

16. The expenditure under the Scheme would be debited to the budget grant no. 78 of Ministry of Power.

17. This issues with the concurrence of Finance Branch of the Ministry of Power vide their Dy. No. 379/Fin./2021 dated 20.07.2021.

20/7/21

(Tanmay Kumar)
Joint Secretary to the Government of India
Tele-Fax No.: 23714168
E-mail: tanmay.kumar-rj@gov.in

Exh-D

(41)

The Right to Information Act, 2005

To,

The Public Information Officer, GM BEST House, Colaba.

Before denying PIO shall state in the reply that such information shall also be denied to Legislature / Parliament section 8J of RTI act,

PIO shall give reasoning for denial as per section 7(8)(i) RTI act.

1. Full name of the applicant: Kamlakar Ratnakar Shenoy. **(senior citizen 66 years)**

2. Address: B-903, Vaishali apartment, Opp. MTNL exchange, Sheth Motisha (love) Lane, Mazgaon, Mumbai-400010. Mobile 9870987359.

3. Particulars of information required –

xi. ***Subject matter of information*** *--- BEST UNDERTAKING reading digital meter installation.*

4. Description of information required S

a. Copy of the approval by BMC committee or any other competent committee to permit installation of such meters.
b. Copy of the approval and sanction by competent authority of weight and measures.
c. Copy of the approval of technical experts / competent expert authority that these meters are sound and quality is checked and cannot be tempered and they are not faulty.
d. NOC/permission/ order of legal Metrology dept

8. Information is required by post

K R Shenoy

Place: Mumbai.

Signature of the applicant

Date: 21.5.24

Ref : 216 / GM BEST / correctness of digital reading meters / café smart meters folder and file

KRS

बेस्ट उपक्रम
पत्र व्यवहार 2879
सहपत्राशिवाय
21 MAY 2024

(42)

The Right to Information Act, 2005

To,

The Public Information Officer, GM BEST House, Colaba.

Before denying *PIO shall state in the reply that* such information shall also be denied to Legislature / Parliament section 8J of RTI act,

PIO shall give reasoning for denial as per section 7(8)(i) RTI act.

1. **Full name of the applicant:** Kamlakar Ratnakar Shenoy. **(senior citizen 66 years)**

2. **Address:** B-903, Vaishali apartment, Opp. MTNL exchange, Sheth Motisha (love) Lane, Mazgaon, Mumbai-400010. Mobile 9870987359.

3. **Particulars of information required –**
xii. **Subject *matter of information*** *--- BEST UNDERTAKING reading smart electric meter installation.

4. **Description of information required $**

   a. Copy of the approval by BMC committee or any other competent committee to permit installation of such meters.
   b. Copy of the approval and sanction by competent authority of weight and measures.
   c. Copy of the approval of technical experts / competent expert authority that these meters are sound and quality is checked and cannot be tempered and they are not faulty.
   d. NOC | Permission | order from legal Metrology dept

9. **Information is required by post**

Place: Mumbai.
Date: 21.5.24

K R Shenoy
Signature of the applicant

Ref : 217 / GM BEST / correctness of smart electric reading meters / café smart meters folder and file

बेस्ट उपक्रम
पत्र व्यवहार 2880
सहपत्रासह / सहपत्राशिवाय
21 MAY 2024

43

The Brihan Mumbai Electric Supply & Transport Undertaking

(OF THE BRIHAN MUMBAI MAHANAGARPALIKA)

TELEPHONE : (022) 22856262
FAX : (022) 22851244
TELEX : 1185755 BEST IN
TELEGRAM : BEST, MUMBAI-400 001.

BEST BHAVAN,
BEST MARG,
POST BOX NO. 192.
MUMBAI - 400 001.

ADDRESS ALL COMMUNICATION BY TITLE NOT BY NAME

OUR REF. : ESO/AAMES/SPIO/Adm.41A/ 166 /2024

DATE : 12.06.2024

To, 12575

Shri Kamlakar Ratnakar Shenoy
B-903, Vaishali Apartment.
Opp. MTNL Exchange.
Sheth Motisha (Love) Lane,
Mazgaon, Mumbai 400 010.

Sub : Required for information under RTI Act, 2005.

Ref. : Your application dtd. 21.05.2024 seeking information under Right to Information Act, 2005.

This has reference to your application dated 21.05.2024 addressed to General Manager. BEST House, Colaba on 22.05.2024 received at AMES Office on 28.05.2024 seeking information under RTI Act, 2005.

The Point No. 4 [Sub Point (a) & (c)] the information is available with us & (b & d) is not available with us as it does not pertains to our department.

The required information is collected from concern department & same will be made available to you subject to payment of Rs. 22/- (Rs. Twenty Two only) Rs.2/- per copy. (pages 11 nos.)

The payment will be accepted in the form of Cash **at BES&T Undertaking, Cash Dept., Counter No. 5, BEST Bhavan, Ground Floor, Colaba, Mumbai-400001, under Account Code No.'100-922 - Right to Information Act, 2005'.** The xerox copies of the required information will be made available subject to producing receipt of payment at AMES Office, on 6th Floor, Multistoried Bldg., Accommodation Road, Colaba, Mumbai 400 001.

44

MMD (72417-43980-260 Pkts) 12-2021

Accordingly, your RTI application is disposed of. If you are not satisfied with our reply, you can make an appeal to the First Appellate Authority, i.e. Smt. P.V. Sutar, Asst. Administrative Manager (Electric Supply), within 30 days from the receipt of the reply. The First Appeal should be address to the below mention :-

Smt. P.V. Sutar,
Asst. Administrative Manager (Electric Supply)
6th Floor, Multistoried Bldg.,
Accommodation Road,
Colaba, Mumbai 400 001.

Tel.No.- 022 – 22799558
E-mail - ames@bestundertaking.com

Yours faithfully,

12/6/2024

(H.V. Patankar)
Sr. Adm. Officer (Electric Supply)
Public Information Officer

Encl :- As above.

Exch-E1

(45)

पावर फाइनेंस कॉर्पोरेशन लिमिटेड
POWER FINANCE CORPORATION LT
(भारत सरकार का उपक्रम) (A Govt. of India Undertaking)
(आई.एस.ओ. 9001:2015 प्रमाणित) (ISO 9001:2015 Certified)

02:10: RDSS: 2021: I: BEST

21.11.2022

The Principal Secretary
Department of Energy, Govt. of Maharashtra,
3rd Floor, Main imarat, Madamkama Road,
Huttama Rajguru Chowk Mantralaya,
Mumbai Maharashtra - 400032

Sub: **Financial assistance to BEST for implementation of Projects under Revamped Distribution Sector Scheme (RDSS) of Govt. of India in the State of Maharashtra.**
Grant No. 21981001 (RDSS Metering Works)
Grant No. 21982001 (RDSS Loss Reduction Works)
Grant No. 21984S01 (RDSS PMA for Smart Metering Works) and
Grant No. 21984L01 (RDSS PMA for Loss Reduction Works)

Sir,

1. With reference to BEST letter dated 22.08.2022 regarding financial assistance under Revamped Distribution Sector Scheme (RDSS), we are pleased to convey that Monitoring Committee for RDSS constituted under the Chairmanship of Secretary (Power), Govt. of India, in its 13th meeting held on 28.10.2022 has approved the Action plan and Detailed Project Report (DPRs) for Loss Reduction works and Prepaid Smart Metering works of Brihanmumbai Electricity Supply and Transport Undertaking (BEST) under RDSS scheme as per below mentioned details:

   a) Results Evaluation Matrix for BEST as enclosed at **Annexure A** along with pre-qualifying criteria.
   b) DPR for Prepaid Smart metering works with total Project Cost of Rs. 659.17 Cr with Government Budgetary Support (GBS) of Rs. 146.69 Cr including incentive for Phase-I as per details in **Annexure B**.
   c) DPR for Infrastructure– Loss reduction works with total Project Cost of Rs. 972.88 Cr with GBS of Rs. 583.73 Cr as per details in **Annexure C**.
   d) Project Management Agency (PMA) charges of Rs. 17.07 Cr for Prepaid Smart Metering works and Infrastructure– Loss reduction works with GBS of Rs. 10.24 Cr as per details in **Annexure D**.
   Summary of approved projects cost and GBS for Projects and PMA is attached at **Appendix-I**.

KRS

2. **Funding Pattern:**

   a. The funding Pattern for BEST in the State of Maharashtra is given below:

Item Description	GBS % (Max)
Prepaid Smart metering solution at consumer, DT, and feeder level including integration of existing infrastructure	15% of the approved cost of metering including the operational cost, provided that it is not more

Exh-E2

(48)

AMISP" under RDSS, but due to the poor response from bidders, multiple extensio were given to them. Finally, tender was opened for appointment of AMI-SP through open biddingprocesson Maha e-tender Portal on 21st July, 2022. After opening of the tender, it is observed that six bidders have taken part in the tender.However, thePricebid of only three eligible Tenderers has been opened. Tender evaluation is done on the basis of Reverse Auction process between the Eligible and Qualified Tenderers. Accordingly, the tender is awarded to M/s. ATL for Rs.1303.16 Crore.

5.5.3 In the OPEX base cost methodology, AMI-SP (ATL) has agreed to incur CAPEX during the build-up phase of 30 months and OPEX during Build-up and O&M phase i.e., total 120 months (10 years) from the date of execution of the contract. The payment due to the AMISP from AMI-IA shall be paid on monthly basis. Monthly cost is calculated as the total project cost spread over the actual recovery period, post integration of the meter. Accordingly, in this process BEST will pay to ATL on monthly basis for maximum 90 months. The payment to the AMISP shall commence only one after Operational Go-Live.

5.5.4 Considering the approved cost of Rs.659.17 Crs for replacement of 10,80,667 Nos. of meters, Competent Authority has approved GBSof Rs. 98.88 Crs, incentive of Rs.47.82 Crs, totalling Rs.146.69 Crs (as per RDSS Scheme GBS shall be 15% of the approved cost of metering including operational cost. Provided that it is not more than Rs.900 per meter for consumer metering). However, the cost arrived in the tender(i.e., 1303.16 Crs.) is on higher side than approved cost (Rs.659.17 Crs.).Therefore, as per RDSS guide lines BEST is eligible for getting GBS of Rs.98.88 Crs. for metering Scheme. While estimating the benefits, Grant amount of Rs.98.88 Crs. is deducted from the total payable amount of Rs.1303.16 Crs. Therefore, the benefits will be evaluated on balance payable amount of Rs. 1204.28 Crs. (Rs.1303.16 minus 98.88, = Rs.1204.28) is considered.***Please kindly note that incentive amount of Rs.47.82 Crs is not considered while calculating tariff impact and AMI-SP payments etc and same amount will be considered in ARR while filing the Petition for Truing up. BEST has proposed to install 10,80,676 Nos. of meters against approved10,80,667 Nos. of meters.***

5.5.5 While quoting in the tender, Adani Transmission Ltd (ATL) has not given bi-furcation between the costs of Capital items and O&M. ATL has quoted item wise for capital as well as O&M cost lum-sum. Further to this, ATL will transfer the assets at zero cost after completion of life of the meter as agreed by ATL. Thereafter, BEST will bear replacement cost of defective meters on actual basis and O&M cost of AMI system. **Payment to AMISP (M/s. ATL)by BEST shall be considered as Operational Expenditure on BEST's account.BEST has considered AMISP payment as operation expenditure while filing ARR and MTR petition.**The Assets will be in the books of Accounts of the ATL till the transfer of assets at the end of project at zero value.

Exh - E3

(47)

Annexure 23

महाराष्ट्र विद्युत नियामक आयोग
Maharashtra Electricity Regulatory Commission

MERC/CAPEX/2023-24/0023 **Date: 09 January, 2024**

To,
The General Manager,
BEST Undertaking,
2nd Floor, Backbay Veej Bhavan,
149/150, Gen J. Bhosale Marg,
Nariman Point, Mumbai 400 021.

Subject :-BEST DPR for Implementation of of various schemes under RDSS (Rs 1711.21 Crore)

Sir,

1. This has reference to your submitted DPR, for in principle approval to the Commission. The said scheme has been evaluated with reference to the Capex Regulations, 2022
2. ~~I am~~ directed to convey the 'in-principle' clearance of the scheme for the cost of Rs.1720.14 Crs under MERC (Approval of capital Invest Scheme) Regulations 2022. The particulars of the scheme as approved are outlined in the Annexure "A" and Appendix "A" attached.
3. Please note that this in-principle approval should not be construed as final approval for ARR purpose and the scheme will be open for scrutiny during the tariff determination process/ARR review, particularly in the context of actual cost incurred, scope and objective achieved etc., ex-post after implementation of the Scheme. BEST will be required to submit the status of implementation of the scheme with cost incurred till date, likely completion date, etc. along with its ARR Petition or during the tariff determination process at the appropriate time.
4. BEST should submit half yearly progress reports by 20th day of the first month of next half year giving the status of implementation of the Scheme in terms of expenditure incurred and item wise physical progress achieved during the implementation of the Scheme.
5. Assets created after execution of the Scheme should be maintained separately in the Asset Register.

KM

१३वा मजला, केंद्र क्र. १, जागतिक व्यापार केंद्र, कफ परेड, मुंबई - ४०० ००५.
13th Floor, Centre No. 1, World Trade Centre, Cuffe Parade, Mumbai - 400 005.
Tel.: 022-2216 3964 / 2216 3965 / 2216 3969 Fax : 022-2216 3976
E-mail : mercindia@merc.gov.in Website : www.merc.gov.in

Exh-4

(48)

MAHAVITARAN

MAHARASHTRA STATE ELECTRICITY DISTRIBUTION CO. LTD.

Request for Proposal

Tender for Supply, installation and FMS activity for 5 years for LTAC Single Phase10-60A Smart (Postpaid/Prepaid) Static Energy Meter with Enclosure as per IS16444-2015 amended upto date with communication technology (GSM/GPRS / 3G / 4G / PLC / NB-IOT / 6LoWPAN LPRF/LoRa) in IPDS towns of Maharashtra of MSEDCL.

Tender No: MMC/T-NSC-03/0219

Estimated Tender Cost: Rs. 160.58 Crores

KM

CHIEF ENGINEER,
Maharashtra State Electricity Distribution Co. Ltd.,
Materials Management Cell,
Plot No. G-9, "Prakashgad" First floor,
Prof. Anant Kanekar Marg,
Bandra (E), Mumbai - 400 051.
E-mail: cemmcmsedcl@gmail.com

1.0 INTRODUCTION

1.1 Overview:

Maharashtra State Electricity Distribution Company Ltd (MSEDCL) has its operations in the North East area of Mumbai and rest of Maharashtra State with a customer base of around 2 Crore 48 Lakhs. MSEDCL expends substantial effort and resources in realizing its mission of 'Ensuring Excellence in Customer Services".

1.2 Objective:

There are approx. 4,00,000 single phase LT consumers in specified 10 nos. IPDS towns. The single phase meters provided to these single phase LT consumers are electro-mechanical, plain static or IR port meters. Some of these consumers are read manually by photo meter reading while some are read through HHT throughout the month. MSEDCL has taken a decision to read all the single phase meters installed in these towns through AMR. Hence, it is necessary to replace the existing electro-mechanical, plain static or IR, RF meters of these LT consumers with AMR compliant single phase meters such that these meters shall be read through AMR.

The main objective is to provide supply and installation of 10-60 A Smart Meters with enclosure with communication module (GSM / GPRS / 3G / 4G / PLC / NB-IOT / 6LoWPAN LPRF / LoRa) and FMS activity viz. Establishment and maintenance of communication between meter and server, Application Server, Communication (Data + SMS), pre-paid metering solutions & Training etc. The smart meter data using communication module shall be transported to HES through WAN.

These meters are to be installed by replacement at existing residential, commercial, industrial and other category single phase consumers in 10 IPDS towns of MSEDCL and acquire meter data from the meters of these LT consumers automatically from the remote for 5 years avoiding any manual intervention, monitor important distribution parameters, use of meter data for accurate billing purposes and generate exceptions and MIS reports for proper planning, monitoring, decision support and taking corrective actions on the business activities by Management. The list of IPDS towns of these Zones is attached as Annexure-IX.

The above objective is achieved by providing an automatic meter reading (AMR) based data logging using protocol covering all the above single phase LT consumers in IPDS towns..

1.3 Implementation of Smart meters in MSEDCL

1.3.1 Commissioning:

The commissioning of Smart Meters is one time job after installation of these meters in field.

1.3.2 Intent of the Project:

The intent of the tender is to select agencies supplying and installing the (GSM / GPRS / 3G / 4G / PLC / NB-IOT / 6LoWPAN LPRF / LoRa) meters with enclosure on consumer installations & can implement the solution for Smart meter readings in a time bound manner. The prospective bidder shall quote the meter cost, installation charges and FMS Charges per meter for a period of 5 years from the date of installation of meters.

Encl - E6

80

Annexure-D

THE BRIHAN MUMBAI ELECTRIC SUPPLY & TRANSPORT UNDERTAKING
(OF THE BRIHAN MUMBAI MAHANAGARPALIKA)

☎ : 2377 5544, 2374 3933
Mob.: 9867830770
E_MAIL: mypednekar@bestmmd.net

ADD: MATERIALS MANAGEMENT DEPT.
Bijlee Bhavan, 2nd Floor, Mazagaon,
Kussara Bunder Road, Mumbai–400 010.

Ref.: DMM/SB/06/T-TA73759/4494/2022-23

Date: 30.09.2022

ADANI TRANSMISSION LIMITED
Adani Corporate House, Shantigram,
Near Vaishnodevi Circle,
S. G. Highway,
AHMEDABAD – 382 421

Kind attn.: Shri. Vaibhav Tandon
(Asst. Vice President)

E-mail: tandon.vaibhav@adani.com

Dear Sirs,

Sub: Letter of Award for Appointment of Advanced Metering Infrastructure (AMI) Service Provider for Implementing Prepaid Smart Metering Project in the Brihan-Mumbai Electric Supply & Transport Undertaking (BEST) on Design, Built, Finance, Own, Operate & Transfer (DBFOOT) basis

Ref.: 1. Tender No. DMM(SB)I/06/TCU/73759/2022-23/Advt., opened under Reverse Auctioning mechanism with Techno-commercial bids opened on 21.07.2022 & Price bids opened & Reverse Auction carried out on 06.09.2022
2. A. R. No. 97 dtd. 29.09.2022

This is in reference to your proposal in relation to the Request for Proposal (RFP). Pursuant to the evaluation of the bid, your bid has been found to be most suited. Vide A. R. No. 97 dtd. 29.09.2022, the Administrator (BEST Committee) has approved the proposal to enter into contract with the firm viz. Adani Transmission Limited for Appointment of Advanced Metering Infrastructure (AMI) Service Provider for Implementing Prepaid Smart Metering Project in the Brihan-Mumbai Electric Supply & Transport (BEST) Undertaking on Design, Built, Finance, Own, Operate & Transfer (DBFOOT) basis.

We are, therefore, pleased to inform you that the BEST Undertaking has accepted your offer, the details of which are as shown below:

Description	Basic Rate Rs.P.	Gross Rate Rs.P.	Approx. Total Cost Rs.P.
Appointment of Advanced Metering Infrastructure (AMI) Service Provider for Implementing Prepaid Smart Metering Project in the Brihan-Mumbai Electric Supply & Transport Undertaking (BEST) on DBFOOT basis as per the Undertaking's Technical Specifications	11,04,37,55,237.00	13,03,16,31,179.89	**13,03,16,31,179.89**

You are, therefore, requested to please take steps for incorporation of the SPV in terms of the RFP for execution of the AMISP contract. The execution of the AMISP contract shall happen only after you have furnished the Performance Security in terms of the RFP.

(51)

TERMS & CONDITIONS:

a)	**PRICES**	:	Unconditionally 'Firm' throughout the contractual period. The detailed price breakup is as per attached Annexure-A.
b)	**TAXES & STATUTORY LEVIES**	:	SGST @ 9% & CGST @ 9%. However, those applicable at the time of supply will be charged.
c)	**TERMS OF PAYMENT (CONTRACT PRICE & PAYMENT)**	:	As per the attached Annexure-B.
d)	**SCOPE OF WORK**	:	As per the attached Annexure-C.
e)	**WARRANTY CLAUSE**	:	i) The AMISP warrants that all the Goods that would be used as part of Solution would be new, unused, and of the most recent or current models, and that they incorporate all recent improvements in design and materials, unless provided otherwise in the contract. ii) The AMISP further warrants that the Goods shall be free from defects arising from any act or omission of the AMISP or arising from design, materials, and workmanship, under normal use in the conditions prevailing in the country of final destination iii) The warranty of the AMI system including field and remote Hardwares, software and meters shall remain valid till expiry of the contract Period. iv) The AMISP shall be responsible for comprehensive maintenance of all the equipment and systems supplied & installed under this contract during the Operational Period. There may be some variation during detailed engineering. AMISP will have to make their own assessment of the systems and deploy manpower accordingly. However, it is to be ensured that specified manpower of requisite qualification is deployed. v) The maintenance of the system supplied & installed by the AMISP shall be comprehensive. The AMISP shall be responsible for providing all the spares as may be required. The spares shall be maintained by the AMISP at no extra cost to the Utility/AMI-IA. vi) At the end of the contract or at the time of transfer in case of termination, the meters shall have a warranty of 5 years from their installation.

52

f)	**PERFORMANCE SECURITY**	:	i) The AMISP shall furnish Performance Security in the form of an irrevocable bank guarantee valid up to a period of 6 (six) months beyond the end of the contract Period or extended thereafter, for the amount indicated in Special Conditions of contract (SCC) on the prescribed format. However, in case of delay in Installation Milestone, the validity of the initial Performance Security shall be extended by the period of such delay. In the event delay is solely due to acts and/ or omission of the AMI-IA cost of extending the validity of Performance Security shall be reimbursed to the AMISP by the AMI-IA. ii) Upon achievement of Installation Milestone, the value of the Performance Security shall be reduced by AMISP, to the extent indicated in SCC as determined in accordance with numbers of meters considered for Installation Milestone. iii) Any payments shall be made to the AMISP only after receipt of the initial Performance Security by AMI-IA. iv) Upon Termination of the contract due to AMI-IA Event of default or expiry of the contract Period, the separate Performance Security shall be discharged by AMI-IA without any interest and returned to the AMISP not later than 14 (fourteen) working days following the date of Termination of the contract. Upon Termination of the contract due to AMISP Event of default, the Performance Security shall be forfeited by AMI-IA. v) In case of any delay by the AMISP in performing the activities of the scope of work with respect to the Project Implementation Schedule, then upon AMI-IA's request, the AMISP shall extend the validity of the separate Performance Security for the period for which the contract is extended. In the event delay is solely due to acts and/ or omission of the AMI-IA cost of extending the validity of separate Performance Security shall be reimbursed to the AMISP by the AMI-IA.
g)	**LIQUIDATED DAMAGES, PENALTY & INCENTIVES CLAUSE**	:	i) Except in case of Force Majeure or where the delay in delivery of the Solution is caused due to any delay or default of AMI-IA, the Installation Milestone is delayed by more

104

			than 30 (thirty) months from the date of execution of the contract the AMISP shall be liable to pay liquidated damages as per the specified rates. ii) Except in case of Force Majeure or where the delay in delivery of the Solution is caused due to any delay or default of AMI-IA if the delivery, site installation, integration and operationalization of 100% of Feeder Meters each with related hardware, software and equipment is delayed by more than 9 (nine) months from the date of execution of the contract the AMISP shall be liable to pay liquidated damages as per the specified rates. iii) AMI-IA shall without prejudice to all its other remedies underthe contract, deduct from the amount due to be paid, as liquidated damages, 50% of AMISP Service Charge for each delayed meter for each completed month of delay for a maximum period of 12 (twelve) months. An illustrative example for arriving at the deductions is given in SCC. iv) If the AMISP achieves milestone of "Installation Milestone atleast one month in advance than the timelines specified in the contract, AMI-IA shall providean incentive as specified in SCC. v) Upon achieving Installation Milestone, AMISP shall be entitled to raise a supplementary invoice for the amount indicated therein. The Supplementary invoice shall be paid along with the amount due to be paid for AMISP Service Charges for the immediately succeedingmonth.
h)	**QUANTITY VARIATION CLAUSE**	:	AMI-IA reserves the right to increase or decrease the number of items under the AMI-SP contract subject to the limit of -20% (twenty percent) upto +30% (thirty percent) of the existing no. of items, covered under the AMI-SP contract, without any change in the unit prices or other terms and conditions of the AMI-SP contract and the Bid.
i)	**CONTRACT VALIDITY PERIOD (EFFECTIVENESS & TERM)**	:	i) This contract shall come into force and effect on the date of execution of the contract by the Parties; ii) Unless terminated earlier by either Party or extended by the AMI-IA in accordance with the terms of this contract, this contract shall continue in full force and effect until the earlier of (a) [illegible] years from the date of execution of the

54

			contract or (b) As soon as the "Meter-Months" exceeds "Total Meter- months" ("Term of the contract"). iii) The AMI-IA, at its own discretion, may extend the operation and maintenance period of the AMI system at terms mutuallyagreed upon with the AMISP.
j)	**PROTOTYPE & LOT INSPECTION**	:	i) Prototype Inspection: The Prototype inspection is applicable for this particular tender and the Undertaking's officers shall visit the firm's factory premises to inspect quality of Prototype produced and the Undertaking shall bear the expenditure of to and fro travelling, lodging and boarding of the Undertaking's two inspecting officers. The Prototype meters will be carefully preserved by BEST Undertaking for the guarantee period of five years. If any deviation is observed in the meter supplied by the Tenderer in subsequent lot, the meter(s) with deviation will be liable to be rejected. ii) Lot Inspection: The Lot Inspection is applicable for one Lot preferably first for this particular tender and the Undertaking's officers shall visit the firm's factory premises to inspect the quality of Lot produced and the Undertaking will bear the expenditure of to and fro travelling, lodging and boarding of the Undertaking's two inspecting officers. For subsequent visits required, if any, the Undertaking will bear the expenditure.
k)	**OTHER CONDITIONS**	:	In case any upfront payment is made by the Undertaking, then the monthly payable amount shall be reduced based on the then calculated Net Present Value (NPV).

You will be required to furnish Performance Security for the amount equivalent to Rs.39,09,48,936.00 in the form of Bank Guarantee valid for the period of 126 months from the date of release of this Letter of Award. For scrutiny of Bank Guarantee, you will have to pay Administrative Charges of Rs. 2,000/- + GST @ 18% in our Cash Department at Colaba or Dadar.

Further, this Letter of Award is also subject to other terms and conditions which are incorporated in the tender document and there shall be no change whatsoever in the Terms & Conditions as set out in the Draft contract. After receipt of Performance Security and signing of AMISP Contract Agreement, the Purchase Order will be released. Till that time, for all purposes, this Letter of Award shall be treated as Purchase Order.

KM

The terms & conditions as set out in this Letter of Award shall stand valid until execution of AMISP contract. Please acknowledge the receipt and return the duplicate copy of this Letter of Award after signing & stamping it in all the pages to the undersigned as a token of acceptance.

Encl.: 1. Annexure-A
2. Annexure-B
3. Annexure-C

Yours faithfully,

(M. Y. Pednekar)
DY. MATERIALS MANAGER (SB)I

Exh-E7

(58)

offence against the Act which under the law at the time in force might legally be compounded. Therefore, it was quite patent that the Traffic Supervisor had no power to compound this offence. **Trikamdas Udeshi Vs. Bombay Municipal Corporation 56 Bom. L.R. 264 : AIR 1954 Bom. 427.**

460I. Levy of charges for electricity.—Charges shall be leviable for the supply of electrical energy by the [1][Brihan Mumbai Electric Supply and Transport Undertaking] at such rates as may from time to time be fixed, subject to the provisions of any enactment for the time being in force and of any licence granted to the corporation thereunder, by the [2][*Brihan Mumbai Electric Supply and Transport Committee*] with the approval of the corporation.

460J. Continuation of existing fares and charges.—[3]Deleted by Mah. 10 of 1998, s. 204.

Contracts entered into for the purposes of the undertaking.

460K. Making of contracts.—With respect to the making of contracts for the purposes of the [1][Brihan Mumbai Electric Supply and Transport Undertaking] (including contracts relating to the acquisition and disposal of immovable property or any interest therein, or any right thereto) the following provisions shall have effect, namely:-

(a) every such contracts shall be made on behalf of the corporation by the General Manager;

(b) no such contract for any purpose which, in accordance with any provision of the Chapter, the General Manager may not carry out without the approval or sanction of some other municipal authority, shall be made by him until or unless such approval or sanction has first been duly given;

[4][(c) no contract which will involve an expenditure exceeding ten lakhs ruppees shall be made by the General Manager unless the same is previously approved by the Brihan Mumbai Electric Supply and Transport Committee:

Provided that, where the previous approval of the Committee is sought for any such contract by the General Manager, the committee shall consider and dispose of such proposal within thirty days from the date of on which the item is first included in the agenda of any meeting of the Committee, failing which, the previous approval shall be deemed to have been given by the Committee for such contract on the last day of the period of thirty days aforesaid. A report to that effect shall be made by the General Manager to the Committee.

(d) every contract made by the General Manager involving an expenditure exceeding one lakh rupee shall be reported by him within fifteen days after the same has

---

1. These words were substituted by Mah. 25 of 1996, w.e.f. 4.9.1996.
2. These words were substituted for the words "Member-in-Charge" by the Mah. Act 27 of 1999, s. 168, (w.e.f. 23-4-1999).
3. Section 460J was deleted by Mah. 10 of 1998, s. 204.
4. Clauses (c) and (d) were substituted by the Mah. 27 of 1999, s. 169, (w.e.f. 23-4-1999).

KM

been made to the Brihan Mumabi Electric Supply and Transport Commmittee;

(e) the foregoing provisions of this section shall, as far as may be, apply to every contract which the General Manager shall have occasion to make in the execution of this Act; and the same provisions of this section which apply to an original contract shall be deemed to apply also to any variation or discharge of such contract.

460L. Mode of executing contracts.—(1) Every contract entered into by the General Manager on behalf of the corporation for the purposes of the [1][Brihan Mumbai Electric Supply and Transport Undertaking] shall be entered into in such manner and form as would bind the General Manager if such contract were on his own behalf, and may in the like manner and form be varied or discharged :

Provided that every contract for the execution of any work or the supply of any materials or goods which will involve an expenditure exceeding [2][*ten lakh rupees*] or for the disposal of property of the corporation exceeding [3][*twenty-five thousand rupees*] in value shall be inwriting and shall be signed by the General Manager and countersigned by [4][*two members of the Brihan Mumbai Electric Supply and Transport Committee*]

(2) No contract which is not executed in accordance with the provisions of sub-section (1) shall be binding upon the corporation.

Notes

Section 460K and 460L of the Act empowers the General Manager of the Corporation to enter into contract on behalf of the BEST Committee and to dispose of the property of the Corporation. if any such contract involves an expenditure exceeding fifteen thousand rupees, it is necessary for the General Manager to obtain previous approval of the BEST Committee and also if the value of the property to be disposed of exceeds Rs. 2,000. The limits of the value of contract and the property for disposal were fixed in 1948. In view of the general escalation of prices, it appears necessary to increase these limits to one lakh rupees and fifteen thousand rupees respectively. **Mah. Act 21 of 1989.**

460M. Tenders to be invited for contracts involving expenditure exceeding [5][*rupees fifty thousand.*]—(1) Except as is hereinafter otherwise provided, the General Manager shall, at least seven days before entering into any contract for the execution of any work or the supply of any materials or goods which will involve an expenditure exceeding [6][fifty thousand rupees,] give notice by advertisement in the local newspapers inviting tenders for such contract.

(2) The General Manager shall not be bound to accept any tender which may be made in pursuance of such notice, but may accept, subject to the provisions of clause (c) of section 460K, any of the tenders so made which appears to him, upon a view of all the circumstances,

1. These words were substituted by Mah. 25 of 1996, (w.e.f. 4.9.1996).
2. These words were substituted for the words "one lakh rupees" by Mah. 10 of 1998, s. 206(a).
3. Thesse words were substituted for the words "fifty thousand rupees" by Mah. 10 of 1998, s. 206(b)
4. These words were substituted by Mah. 27 of 1999, s. 170.
5. These words were substituted for the figure and words "Rs. 3000" by Mah. 10 of 1998, s. 207(c).
6. These words were substituted for the words "three thousand rupees" by Mah. 10 of 1998, s. 207(a).

Exh- F colly

Nazish kazi 9004139554

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम

(बृहन्मुंबई महानगरपालिका)

बेस्ट भवन, पो.बॉ.नं.१९२, बेस्ट मार्ग, कुलाबा, मुंबई - ४०० ००१

Ward Office Address:

Name : SHRI MUJAHIDKHAN MOHAMEDKHAN Mobile No:88XXXXX230 Email ID: Billing Address : 25,FLOOR-2ND,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003 Power Supply Address : 25,FLOOR-2ND,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003 Twenty thousand Only	Bill For : May-2024 Book Folio No. : 428033 Cycle : 03 Type of Supply : 1P Service No : 16120-X-X Installation No. : 0182764 Sanctioned Load : 0.200 KW Security Deposit : 870.00 Last Payment Received ₹ 0.00	Date of Bill : 08/05/2024 Invoice No. : 405428033025 Consumer No. : 428-033-025*, C.A.No. : 1184791 Bill Period : 27/03/2024 - 29/04/2024 Tariff : LT I B Category : RESIDENTIAL Ward : B Last Payment Received Date 02/02/2024

Current Bill Amount ₹	Past Dues ₹	Due Date *	Bill Amount Before Due Date ₹	Bill Amount After Due Date ₹ **
...50	14805.08	31/05/2024	26960.00 20,000/-	27114

* Due date valid only for current bill amount ** Interest will be levied on arrears as applicable

Fuse Control/Off Supply	Billing Complaints	Electricity Theft/ Unauthorised use	Fault Control	For Street Lighting Complaints
...4242/23454297 ...3871650	22799546/22799543	South-22814996	22066661/22066611	8097584815 / 7208836089

"IMPORTANT MESSAGE"

NEFT / RTGS Electricity Bill Payment (IDFC First Bank)

NEFT / RTGS Additional Security Deposit Payment (IDFC First Bank)

NEFT / RTGS Electricity Bill Payment (SBI)

Past Consumption
Bar Graph Unit KWH Month
Meter No - 5072386

Unit	Month
361	Apr-24
361	Mar-24
361	Feb-24
385	Jan-24
477	Dec-23
556	Nov-23
416	Oct-23
462	Sep-23
358	Aug-23
482	Jul-23
417	Jun-23

Units Consumed	kWH
May-24	931
May-23	529

MASS mtR Repl / SBcash

BEST UNDERTAKING HEAD OFFICE COUNTER NO. 21
27 MAY 2024
CASH / CHEQUE / D.D.
Receipt No. ...
Received Rs. 20000/-
Sign. of Clerk...

Scan this QR code for payment through

"This bill for power supply cannot be treated or utilised as proof that the premises for which the power supply has been granted is an authorised structure nor would the issuance of the bill amount to proof of ownership of the premises."

(Girish G.Chandankar)
Chief Engineer Customer Care

Subject to Audit

Consolidated Stamp Duty paid to General Stamp Office, Mumbai vide Order No. MUDRANK-... NUMBER CSD/20/2023/(Validity Period...

This Electric Bill is issued for electricity used and may not be treated as proof for other

(54)

Salman Shaikh
7021188289

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम
(बृहन्मुंबई महानगरपालिका)
बेस्ट भवन, पो.बॉ.नं.१९२, बेस्ट मार्ग, कुलाबा, मुंबई - ४०० ००१

Ward Office Address:

Bill For : May-2024 Date of Bill : 08/05/2024 Invoice No. : 405428033089

Name :
SHRI AZMATULLA AHMEDULLA
Mobile No:98XXXXX417
Email ID:

Billing Address :
27,FLOOR-2,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003

Power Supply Address :
27,FLOOR-2,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003

Two Thousand Only

Book Folio No. : 428033
Cycle : 03
Type of Supply : 1P
Service No : 16120-X-X
Installation No. : 0350526
Sanctioned Load : 1.000 KW
Security Deposit : 1270.00

Last Payment Received
₹ 910.00

Consumer No. : 428-033-089*3
C.A.No. : 1180950
Bill Period : 27/03/2024 - 29/04/2024
Tariff : LT I B
Category : RESIDENTIAL
Ward : B

Last Payment Received Date
17/04/2024

Current Bill Amount ₹	Past Dues ₹	Due Date *	Bill Amount Before Due Date ₹	Bill Amount After Due Date ₹ **
5910.23	1.65	31/05/2024	5910.00 2000/-	5986

* Due date valid only for current bill amount ** Interest will be levied on arrears as applicable

Control/Off Supply	Billing Complaints	Electricity Theft/ Unauthorised use	Fault Control	For Street Lighting Complaints
474242/23454297 / 8828871650	22799546/22799543	South-22814996	22066661/22066611	8097584815 / 7208936089

B.E.S.T. UNDERTAKING "B" WARD

हातभर बोटभर

"IMPORTANT MESSAGE"
NEFT / RTGS Electricity Bill Payment (IDFC First Bank)
NEFT / RTGS Additional Security Deposit Payment (IDFC First Bank)
NEFT / RTGS Electricity Bill Payment (SBI)

Past Consumption
Bar Graph Unit KWH Month
Meter No - 5074173

Units	Month
	Mar-24
	Feb-24
	Jan-24
256	Dec-23
285	Nov-23
189	Oct-23
258	Sep-23
204	Aug-23
	Jun-23

BEST UNDERTAKING HEAD OFFICE COUNTER NO. 10
15 MAY 2024
CASH / CHEQUE / D.D.
Receipt No.
Received Rs. 2000/-
Sign.

Units Consumed	KWH
May-24	550
May-23	393

टोल फ्री क्र. १९५०

Pay Bills on miBEST
Now pay bill without que
Click here to download

Best Undertaking official app
miBEST
App Store Google Play

www.bestundertaking.com

Scan this QR code for payment through UPI App

MASS MTR Repl / SBCase

"This bill for power supply cannot be treated or utilised as proof that the premises for which the power supply has been granted is an authorised structure nor would the issuance of the bill amount to proof of ownership of the premises."

(Girish G. Chandankar)
Chief Engineer Customer Care

Subject to Audit

Consolidated Stamp Duty paid to General Stamp Office, Mumbai vide Order No. MUDRANK SHULK NUMBER: CSO/20/2023 (Validity Period from dtd 29.11.2023 to dtd 31.01.2026) 4848, dtd 30.11.2023

This Electric Bill is issued for electricity used and not to be used as proof for other

(60)

Irfan Aliyani
9820057641

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम
(बृहन्मुंबई महानगरपालिका)
बेस्ट भवन, पो.बॉ.नं. १९२, बेस्ट मार्ग, कुलाबा, मुंबई - ४०० ००१

Ward Office Address:

Name :
MOHAMMED IRFAN ALIYANI & MRS.SHAMIM MOHAMMED IRFAN
Mobile No:98XXXXX641

Billing Address :
26,FLOOR-2,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003

Power Supply Address :
26,FLOOR-2,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003

Bill For : May-2024 Date of Bill : 08/05/2024 Invoice No. : 405428033005

Book Folio No.	: 428033	Consumer No.	: 428-033-005*4
Cycle	: 03	C.A.No.	: 2381505
Type of Supply	: 1P	Bill Period	: 27/03/2024 - 29/04/2024
Service No	: 16120-X-X		
Installation No.	: 0284670	Tariff	: LT I B
Sanctioned Load	: 0.080 KW	Category	: RESIDENTIAL
Security Deposit	: 2086.00	Ward	: B

₹ Three thousand one hundred thirty only

Current Bill Amount ₹	Past Dues ₹	Due Date *	Bill Amount Before Due Date ₹	Bill Amount After Due Date ₹ **
4917.05	1128.47	31/05/2024	6040.00	6108

Last Payment Received: 980.00 — Last Payment Received Date: 05/04/2024

₹ 3130/-

* Due date valid only for current bill amount ** Interest will be levied on arrears as applicable

Important Contact Details	Fuse Control/Off Supply	Billing Complaints	Electricity Theft/ Unauthorised use	Fault Control	For Street Lighting Complaints
	23474242/23454297 8828871650	22799546/22799543	South-22814996	22066661/22066611	8097584815 / 7208836089

हातभर तक्रारींना बोटभर उपाय
मतदार हेल्पलाईन ॲप
VOTER HELPLINE APP
टोल फ्री क्र. १९५०

"IMPORTANT MESSAGE"
NEFT / RTGS Electricity Bill Payment (IDFC First Bank)
NEFT / RTGS Additional Security Deposit Payment
NEFT / RTGS Electricity Bill Payment (SBI)

Past Consumption Bar Graph Unit - kwH Month
Meter No - 5072387

Unit	Month
161	Apr-24
161	Mar-24
	Feb-24
	Jan-24
203	Dec-23
247	Nov-23
	Oct-23
180	Sep-23
172	Aug-23
267	Jul-23
249	Jun-23
	May-24
488	
294	May-23

BEST UNDERTAKING
WARD OFFICE
COUNTER NO. 1
13 MAY 2024
CASH/CHEQUE/D.D.
Rs. 3130/-
Sign. of Clerk

Pay Bills on miBEST
Best Undertaking official app
miBEST
App Store Google Play
www.bestundertaking.com

NTD case Bill pulled out and corrected on 13/5/2024
13/05/2024

"This bill for power supply cannot be treated or utilised as proof that the premises for which the power supply has been granted is an authorised structure nor would the issuance of the bill amount to proof of ownership of the premises."

(Girish G.Chandankar)
Chief Engineer Customer Care

Scan this QR code for payment through UPI App

This Electric Bill is issued for electricity used and may not be treated as proof for other

Crossed Cheque ** / D.D. Should be in Favour of " BEST Consumer 428033005*4

(61)

~~Aminabi Ismail Shaikh~~. Rafique Shaikh.
9821585918

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम

(बृहन्मुंबई महानगरपालिका)
बेस्ट भवन, पो.बॉ.नं.१९२, बेस्ट मार्ग, कुलाबा, मुंबई -४०० ००१

Ward Office Address:

Name :
AMINABI ISMAIL SHAIKH
Mobile No:98XXXXX918
Email ID:

Billing Address :
28,FLOOR-2,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003

Power Supply Address :
28,FLOOR-2,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003

Eight thousand Only

Bill For : May-2024 | Date of Bill : 08/05/2024 | Invoice No. : 405428033129

Book Folio No.	: 428033	Consumer No.	: 428-033-129*0
Cycle	: 03	C.A.No.	: 1103487
Type of Supply	: 1P	Bill Period	: 27/03/2024 - 29/04/2024
Service No	: 16120-X-X		
Installation No.	: 0205671	Tariff	: LT I B
Sanctioned Load	: 0.200 KW	Category	: RESIDENTIAL
Security Deposit	: 800.00	Ward	: B
Last Payment Received	₹ 2430.00	Last Payment Received Date	23/04/2024

Current Bill Amount ₹	Past Dues ₹	Due Date *	Bill Amount Before Due Date ₹	Bill Amount After Due Date ₹ **
15984.81	3.58	31/05/2024	15980.00 8000/-	16188

* Due date valid only for current bill amount ** Interest will be levied on arrears as applicable

Fuse Control/Off Supply	Billing Complaints	Electricity Theft/ Unauthorised use	Fault Control	For Street Lighting Complaints
23474242/23454297 8828871650	22799546/22799543	South-22814996	22066661/22066611	8097584815 / 7208836089

Internal Complaint Redressal Cell
Assistant General Manager, Customer Care 'B' Ward, Ground Floor, Best Bhavan, Best Marg, Colaba, Mumbai - 400001 Tel No -22799522.
Email : igrcccbward@bestundertaking.com

Cosumer Grievances Redressal Forum
Ground Floor, Multistoried Annex Bldg, Accomodation Road, Colaba, Mumbai - 400001
Visit : www.cgrfbest.org.in
Email : decgrf@bestundertaking.com

Bill Collection Centers in your area
Dongri Market : Municipality Market Premises,
J.J.Hospital : J.J.Hospital, Near Municipalty B ward, R.Bhatt Rd,Mumbai
Chinchbunder : 110, Keshavji Naik Marg, Near Masjid Railway Station
Don Taki : Don Taki Best officers Qtrs, Maulana Azad Marg.

MASS MTR Replacement for
Subject to Audit

"IMPORTANT MESSAGE"
NEFT / RTGS Electricity Bill Payment (IDFC First Bank)
NEFT / RTGS Additional Security Deposit Payment (IDFC First Bank)
NEFT/RTGS Electricity Bill Payment (SBI)

Past Consumption Bar Graph Unit KWH Month
Meter No - 5074175

Units	Month
313	Apr-24
313	Mar-24
313	Feb-24
252	Jan-24
206	Dec-23
522	Nov-23
295	Oct-23
318	Sep-23
301	Aug-23
627	Jul-23
535	Jun-23

Units Consumed	KWH
May-24	1180
May-23	722

BEST UNDERTAKING
HEAD OFFICE
COUNTER NO. 11
31 MAY 2024

Pay Bills on Best Undertaking official app miBEST
Now pay bill without queue
CHEQUE / D.D.
App Store Google Play

"This bill for power supply cannot be treated or utilised as proof that the premises for which the power supply has been granted is an authorised structure nor would the issuance of the bill amount to proof of ownership of the premises."

(Girish G.Chandankar)
Chief Engineer Customer Care

Scan this QR code for payment through UPI App

Consolidated Stamp Duty paid to General Stamp Office, Mumbai vide Order No. MUDRANK SHULK NUMBER. CSD/20/2023/(Validity Period from dtd.29.11.2023 to dtd.31.01.2026)/4848, dtd.30.11.2023

This Electric Bill is issued for electricity used and may not be treated as proof for other

62

Rafique Sheikh
9821585918

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम

(बृहन्मुंबई महानगरपालिका)

बेस्ट भवन, पो.बॉ.नं.१९२, बेस्ट मार्ग, कुलाबा, मुंबई -४०० ००१

Ward Office Address:
Customer Care 'B' Ward, B.E.S.&T. Undertaking, Gr. Floor, Best Bhavan, Best Marg, Colaba, Mumbai-400001. Tel. No. 22799543

Name : MR SAYED WASIM HASAN	Bill For : May-2024	Date of Bill : 08/05/2024	Invoice No. : 405428033008
Mobile No:90XXXXX171	Book Folio No. : 428033	Consumer No.	: 428-033-008*,
Email ID:	Cycle : 03	C.A.No.	: 200007205
Billing Address : 33,FLOOR-3rd,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003	Type of Supply : 1P	Bill Period	: 27/03/2024 - 29/04/2024
	Service No : 16120-X-X		
	Installation No. :	Tariff	: LT I B
	Sanctioned Load : 1.000 KW	Category	: RESIDENTIAL
Power Supply Address : 33,FLOOR-3rd,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003	Security Deposit : 200.00	Ward	: B
	Last Payment Received 1500.00	Last Payment Received Date 23/04/2024	

Two Thousand five hundred only

Current Bill Amount ₹	Past Dues ₹	Due Date *	Bill Amount Before Due Date ₹	Bill Amount After Due Date ₹ **
6548.74	5.71	31/05/2024	6550.00 2500/-	6636

* Due date valid only for current bill amount ** Interest will be levied on arrears as applicable

Fuse Control/Off Supply	Billing Complaints	Electricity Theft/ Unauthorised use	Fault Control	For Street Lighting Complaints
23474242/23454297 8828871650	22799546/22799543	South-22814996	22066661/22066611	8097584815 / 7208836089

Internal Complaint Redressal Cell
Assistant Admin.Manager,Customer Care 'B' Ward, Ground Floor,Best Bhaven,Best Marg, Colaba,Mumbai 400001. Tel No -22799572.
Email : igrccbward@bestundertaking.com

Cosumer Grievances Redressal Forum
Ground Floor, Multistoried Annex Bldg, Accomodation Road, Colaba, Mumbai - 400001
Visit : www.cgrfbest.org.in
Email : decgrf@bestundertaking.com

"IMPORTANT MESSAGE"

NEFT | RTGS Electricity Bill Payment (IDFC First Bank)
Name of Beneficiary : BEST Undertaking
Beneficiary Account Number : BESTCxxxxxxxxx(9 digit Consumer No.)
Bank Name and Branch : IDFC First Bank Ltd, Chennai, R K Salai
IFSC Code : IDFB0080101

NEFT | RTGS Additional Security Deposit Payment (IDFC First Bank)
Name of Beneficiary : Best Undertaking
Beneficiary Account Number : BESTDxxxxxxxxx(9 digit Consumer No.)
Bank Name and Branch : IDFC First Bank Ltd, Chennai, R K Salai
IFSC Code : IDFB0080101

NEFT | RTGS Electricity Bill Payment (SBI)
Name of Beneficiary : Best Undertaking
Beneficiary Account Number : BESTExxxxxxxxx(9 digit Consumer No.)
Bank Name and Branch : STATE BANK OF INDIA, MAIN BRANCH
IFSC Code : SBIN0000300

Past Consumption Bar Graph Unit KWH Month
Meter No - 5075034

Unit	Month
208	Apr-24
208	Mar-24
208	Feb-24
179	Jan-24
30	Dec-23
200	Nov-23
311	Oct-23
378	Sep-23
215	Aug-23
245	Jul-23
121	Jun-23

Units Consumed	KWH
May-24	590
May-23	296

Bill Collection Centers in your area
Dongri Market : Municipality Market Premises.
J.J.Hospital : J.J.Hospital, Near Muncipality B ward , R.Bhatt Rd,Mumbai
Chinchbunder : 110, Keshavji Naik Marg, Near Masjid Railway Station
Don Taki : Don Taki Best officers Qtrs, Maulana Azad Marg.

MASS MTR Repl. Subject to Audit

BEST UNDERTAKING HEAD OFFICE COUNTER NO. 26
31 MAY 2024
CASH / CHEQUE / D.D.

Pay Bills on miBEST
Now pay bill without queue
Click here to Download

Best Undertaking official app
miBEST
App Store Google Play
www.bestundertaking.com

Scan this QR code for payment through UPI App

"This bill for power supply cannot be treated or utilised as proof that the premises for which the power supply has been granted is an authorised structure nor would the issuance of the bill amount to proof of ownership of the premises."

(Girish G.Chandankar)
Chief Engineer Customer Care

Consolidated Stamp Duty paid to General Stamp Office, Mumbai vide Order No. MUDRANK SHULK NUMBER: CSD/20/2023/(Validity Period from dtd 29.11.2023 to dtd 31.01.2026)/4848, dtd.30.11.2023

This Electric Bill is issued for electricity used and may not be treated as proof for other

(63)

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम

(बृहन्मुंबई महानगरपालिका)

बेस्ट भवन, पो.बॉ.नं.१९२, बेस्ट मार्ग, कुलाबा, मुंबई - ४०० ००१

Ward Office Address:
CustomerCare "B" Ward, B.E.S&T Undertaking, Gr. Floor, Best Bhavan, Best Marg, Colaba, Mumbai-400001. Tel.No-22799543

Name : SEYED EQBAL HUSEIN Mobile No:96XXXXX617 Email ID:XXXXXXXXXXXXXllp@gmail.com Billing Address : FLOOR-GRD,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003 Power Supply Address : FLOOR-GRD,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003	Bill For : Apr-2024 Date of Bill : 04/04/2024 Book Folio No. : 428033 Cycle : 03 Type of Supply : 1P Service No : 16120-X-X Installation No. : 0564932 Sanctioned Load : 0.400 KW Security Deposit : 500.00 Last Payment Received 0.00	Invoice No. : 404428033117 Consumer No. : 428-033-117*4 C.A.No. : 1205399 Bill Period : 27/02/2024 - 27/03/2024 Tariff : LT II A Category : COMMERCIAL Ward : B Last Payment Received Date 19/01/2024

Eleven thousand Seven hundred Only

Current Bill Amount ₹	Past Dues ₹	Due Date *	Bill Amount Before Due Date ₹	Bill Amount After Due Date ₹ **
11623.06	23133.64	23/04/2024	34750.00 11,700/-	34900

* Due date valid only for current bill amount ** Interest will be levied on arrears as applicable

Important Contact Details	Fuse Control/Off Supply	Billing Complaints	Electricity Theft/ Unauthorised use	Fault Control	For Street Lighting Complaints
	23474242/23454297 8828871650	22799546/22799543	South-22814996	22066661/22066611	8097584815 / 7208836089

"IMPORTANT MESSAGE"

NEFT / RTGS Electricity Bill Payment (IDFC First Bank)

NEFT / RTGS Additional Security Deposit Payment (IDFC First Bank)

NEFT / RTGS Electricity Bill Payment (SBI)

Name of Beneficiary : Best Undertaking
Bank Name and Branch : STATE BANK OF INDIA, MAIN BRANCH

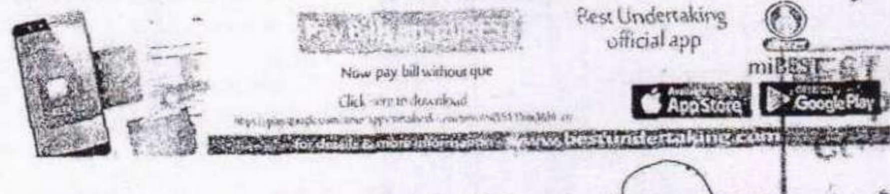
Past Consumption

Bar Graph Unit KWH Month

Meter No - 1224117

Unit KWH	Month
1033	Mar-24
1033	Feb-24
921	Jan-24
1080	Dec-23
1278	Nov-23
1003	Oct-23
1105	Sep-23
926	Aug-23
1031	Jul-23
875	Jun-23
1287	May-23

Units Consumed	KWH
Apr-24	1033
Apr-23	823



Scan QR Code for payment through UPI App

"This bill for power supply cannot be treated or utilised as proof that the premises for which the power supply has been granted is an authorised structure nor would the issuance of the bill amount to proof of ownership of the premises."

(Girish G.Chandankar)
Chief Engineer Customer Care

22 APR 2024
CASH / CHEQUE / D.D.
Receipt No.
Received Rs.
Sign. of Clerk 11700

95

Consolidated Stamp Duty paid to General Stamp Office, Mumbai vide Order No. MUDRANK SHULK NUMBER: CSD/20/2023/(Validity Period from dtd.29.11.2023 to dtd.31.01.2026)/4848, dtd.30.11.2023."

This Electric Bill is issued for electricity used and may not be treated as proof for other

(64)

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम

(बृहन्मुंबई महानगरपालिका)

बेस्ट भवन, पो.बॉ.नं. १९२, बेस्ट मार्ग, कुलाबा, मुंबई - ४०० ००१

Ward Office Address:

Name : KHWANE AHMEDI HOTEL Mobile No:86XXXXX347 Email ID:XXXXXXXXXXXXXllp@gmail.com Billing Address : SHOP-1&2,FLOOR-GRD,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003 Supply Address : SHOP-1&2,FLOOR-GRD,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003	Bill For : Apr-2024 Book Folio No. : 428033 Cycle : 03 Type of Supply : 3P Service No : 16120-X-X Installation No. : 0014021 Sanctioned Load : 11.000 KW Security Deposit : 8500.00 Last Payment Received	Date of Bill : 04/04/2024 Invoice No. : 404428033006 Consumer No. : 428-033-006*6 C.A.No. : 200000799 Bill Period : 27/02/2024 - 27/03/2024 Tariff : LT II A Category : COMMERCIAL Ward : B Last Payment Received Date 24/01/2024

Rupees Seven thousand five hundred Only

Current Bill Amount ₹	Past Dues ₹	Due Date *	Bill Amount Before Due Date ₹	Bill Amount After Due Date ₹ **
27428.02	55391.27	23/04/2024	82810.00 27500/-	83159

* Due date valid only for current bill amount ** Interest will be levied on arrears as applicable

Important Contact Details	Fuse Control/Off Supply	Billing Complaints	Electricity Theft/ Unauthorised use	Fault Control	For Street Lighting Complaints
	23474242/23454297 8828871650	22799546/22799543	South-22814996	22066661/22066611	8097584815 / 7208836089

"IMPORTANT MESSAGE"

NEFT / RTGS Electricity Bill Payment (IDFC First Bank)

NEFT / RTGS Additional Security Deposit Payment (IDFC First Bank)

NEFT / RTGS Electricity Bill Payment (SBI)

Past Consumption

Bar Graph Unit KWH Month

Meter No - L208833

Unit KWH	Month
2222	Mar-24
2851	Feb-24
2635	Jan-24
2654	Dec-23
3188	Nov-23
2696	Oct-23
3131	Sep-23
2820	Aug-23
2554	Jul-23
2323	Jun-23
2527	May-23

Units Consumed	kWH
Apr-24	2509
Apr-23	2560

Best Undertaking official app

Now pay bill without car

Click here to download

For details & more information: www.bestundertaking.com

Scan this QR code for payment through

"This bill for power supply cannot be treated or utilised as proof that the premises for which the power supply has been granted is an authorised structure nor would the issuance of the bill amount to proof of ownership of the premises."

(Girish G.Chandankar)
Chief Engineer Customer Care

CASH / CHEQUE / DD
Receipt No.
Received Rs. 7500

Consolidated Stamp Duty paid to General Stamp Office, Mumbai vide Order No. MUDRANK SHULKA ... from dtd.29.11.2023 to dtd.31.01.2026)/4848, dtd.30.11.2023

This Electric Bill is issued for electricity used and may not be treated as proof ...

(67)

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम

(बृहन्मुंबई महानगरपालिका)

बेस्ट भवन, पो.बॉ.नं.१९२, बेस्ट मार्ग, कुलाबा, मुंबई - ४०० ००१

Ward Office Address:

Name: S. WAFADAR & S.AZAD HUSSAIN Mobile No:86XXXXX347 Email ID:XXXXXXXXXXXXXllp@gmail.com Billing Address: FLOOR-GRD,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003 Power Supply Address: FLOOR-GRD,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003	Bill For: Apr-2024 Date of Bill: 04/04/2024 Book Folio No: 428033 Cycle: 03 Type of Supply: 1P Service No: 16120-X-X Installation No.: 0014021 Sanctioned Load: 5.300 KW Security Deposit: 5380.00 Last Payment Received	Invoice No.: 404428033014 Consumer No.: 428-033-014*5 C.A.No.: 1228512 Bill Period: 27/02/2024 - 27/03/2024 Tariff: LT II A Category: COMMERCIAL Ward: B Last Payment Received Date: 19/01/2024	

Twenty four thousand two hundred Only

Current Bill Amount ₹	Past Dues ₹	Due Date *	Bill Amount Before Due Date ₹	Bill Amount After Due Date ₹ **
[illegible]92.24	47933.47	23/04/2024	72120.00 24200/-	72425

* Due date valid only for current bill amount ** Interest will be levied on arrears as applicable

Fuse Control/Off Supply	Billing Complaints	Electricity Theft/ Unauthorised use	Fault Control	For Street Lighting Complaints
23474242/23454297 8828871650	22799546/22799543	South-22814996	22066661/22066611	8097584815 / 7208836089

"IMPORTANT MESSAGE"

NEFT/RTGS Electricity Bill Payment (IDFC First Bank)

NEFT/RTGS Electricity Bill Payment (SBI)

Past Consumption

Bar Graph Unit KWH Month

Meter No - J215440

Unit KWH	Month
2204	Mar-24
2204	Feb-24
1673	Jan-24
2207	Dec-23
2136	Nov-23
1790	Oct-23
2041	Sep-23
1715	Aug-23
1650	Jul-23
1236	Jun-23
1889	May-23

Units Consumed	KWH
Apr-24	2204
Apr-23	1324

BEST UNDERTAKING

22 APR 2024

CASH / CHEQUE / UPI
Receipt No. ......
Received Rs. 24200/-
Sign. of Clerk ......

Scan this QR code

"This bill for power supply cannot be treated or utilised as proof that the premises for which the power supply has been granted is an authorised structure nor would the issuance of the bill amount to proof of ownership of the premises."

(Girish G.Chandankar)
Chief Engineer Customer Care

Consolidated Stamp Duty paid to General Stamp Office, Mumbai vide Order No. MUDRANK SHULK/NUMBER: CSD/20/2023/(Validity Period from dtd.29.11.2023 to dtd.31.01.2026)/4848, dtd.30.11.2023."

This Electric Bill is issued for electricity used and may not be treated as approval for other

Crossed Cheque ** / D.D. Should be in Favour of "BEST"

(68)

Siraj Bhai

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम

(बृहन्मुंबई महानगरपालिका)

बेस्ट भवन, पो.बॉ.नं.१९२, बेस्ट मार्ग, कुलाबा, मुंबई -४०० ००१

Ward Office Address:

Name: ABDUL RAUF AHMED JAFFER Mobile No:99XXXXX956 Email ID:XXXXXXXfer@gmail.com Billing Address: 32,FLOOR-3,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003 Power Supply Address: 32,FLOOR-3,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003 Four thousand Only	Bill For : May-2024	Date of Bill : 08/05/2024	Invoice No. :	405428033009
	Book Folio No. : 428033		Consumer No.	: 428-033-009*1
	Cycle : 03		C.A.No.	: 200026956
	Type of Supply : 1P		Bill Period	: 27/03/2024 - 29/04/2024
	Service No : 16120-X-X			
	Installation No. : 0531962		Tariff	: LT1B
	Sanctioned Load : 1.600 KW		Category	: RESIDENTIAL
	Security Deposit : 4258.00		Ward	: B
	Last Payment Received ₹ 0.00		Last Payment Received Date	15/03/2024

Current Bill Amount ₹	Past Dues ₹	Due Date *	Bill Amount Before Due Date ₹	Bill Amount After Due Date ₹ **
7946.75	1985.57	31/05/2024	9930.00 4000/-	10031

* Due date valid only for current bill amount ** Interest will be levied on arrears as applicable

Important Contact Details	Fuse Control/Off Supply	Billing Complaints	Electricity Theft/ Unauthorised use	Fault Control	For Street Lighting Complaints
	23474242/23454297 8828871650	22799546/22799543	South-22814996	22066661/22066611	8097584815 / 7208836089

हातभर तक्रारींचा बोटभर उपाय

टोल फ्री क्र. १९५०

"IMPORTANT MESSAGE"

NEFT / RTGS Electricity Bill Payment (IDFC First Bank)

BEST UNDERTAKING HEAD OFFICE CASH COUNTER NO. 25

10 MAY 2024

CASH / CHEQUE / D.D.

Receipt No. ...... Received Rs. 4000/-

Sign. of Clerk

Past Consumption Bar Graph Unit: kWH Month	
Meter No : 5074176	
266	Apr-24
266	Mar-24
2?6	Feb-24
270	Jan-24
	Dec-23
	Nov-23
	Oct-23
	Sep-23
	Aug-23
	Jul-23
	Jun-23
Units Consumed	KWH
May-24	675
May-23	

Pay Bills on miBEST

Now pay bill without que

Best Undertaking official app

miBEST

MASS MTR Repl / SB care

"This bill for power supply cannot be treated or utilised as proof that the premises for which the power supply has been granted is an authorised structure nor would the issuance of the bill amount to proof of ownership of the premises."

Scan this QR code for payment through UPI App

(Girish G.Chandankar)
Chief Engineer Customer Care

Subject to Audit

Consolidated Stamp Duty paid to General Stamp Office, Mumbai vide Order No. MUDRANK SHULK NUMBER. CSD/20/2023/(Validity Period from dtd.29.11.2023 to dtd.31.01.2026)/4848. dtd.30.11.2023."

This Electric Bill is issued for electricity used and may not be treated as proof for other

ABdul Rauf Jaffer.
9987869956

(67)

7750

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम

(बृहन्मुंबई महानगरपालिका)

बेस्ट भवन, पो.बॉ.नं. ११२, बेस्ट मार्ग, कुलाबा, मुंबई - ४००००१

प्रभाग कार्यालयाचा पत्ता
ग्राहक सेवा व विभाग, बेस्ट उपक्रम,
तळ मजला, बेस्ट भवन, बेस्ट मार्ग, कुलाबा
मुंबई - 400 001
दूरध्वनी क्रमांक 22799551 / 22799555

नाव :

MOHAMMAD RAFIE & BROS.
Mobile No : 98XXXXX477
Email Id :

देयक पाठविण्याचा पत्ता:
FLOOR-GRD,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003

वीज पुरवठयाचा पत्ता :
FLOOR-GRD,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003

देयक महिना : May-2024 देयक दिनांक : 08/05/2024 देयक क्र. 405428033023

पुस्तक पृष्ठ क्र.	:	428033	ग्राहक क्र.	:	428-033-023*6
चक्र	:	03	करार खाते क्र.	:	1256206
पुरवठयाचा प्रकार	:	1P	देयकाचा कालावधी :		27/03/2024 - 29/04/2024
संधारणा क्र.	:	16120-X-X			
यंत्रणा क्र.	:	0021788	दर प्रवर्ग	:	LT II A
मंजूर भार	:	2.090	ग्राहक प्रवर्ग	:	COMMERCIAL
अनामत रक्कम जमा :		2290.00	प्रभाग	:	B

मागील देयकाची प्राप्त रक्कम	मागील रक्कम प्राप्त दिनांक
2920.00	25/04/2024

(₹ Two thousand five hundred only)

चालू देयकाची रक्कम ₹	मागील बाकी ₹	देय दिनांक*	देय दिनांका पूर्वी रक्कम ₹	देय दिनांका नंतर रक्कम ₹ **
4940.26	-33.64	27/05/2024	4900.00 ₹ 2500/-	4968

*देय दिनांक फक्त चालू महिन्याच्या देयकाच्या रक्मेवर ग्राह्य आहे.** थकबाकी असल्यास व्याज आकारले जाईल. मार्गप्रकाश तक्रारीसाठी : 8097584815 / 7208836089

महत्वाचे संपर्क क्रमांक	वीज खंडीत तक्रारीकरिता	वीज देयक तक्रारी संबंधी	वीज चोरी/ अनाधिकृत वापर	फॉल्ट कंट्रोल
	23474242 / 23454297 8828871650	22799546 / 22799543	22814996	22066661 / 22066611

mail with reply SBB case sub to Audit

"IMPORTANT MESSAGE"

NEFT / RTGS Electricity Bill Payment (IDFC First Bank)
1) Name of Beneficiary : BEST Undertaking
2) Beneficiary Account Number : BESTxxxxxxxx(x=9 digit Consumer No.)
3) Bank Name and Branch : IDFC First Bank Ltd, Chennai, R K Salai
4) IFSC Code : IDFB0080101

NEFT / RTGS Additional Security Deposit Payment (IDFC First Bank)
1) Name of Beneficiary : Best Undertaking
2) Beneficiary Account Number : BESTDxxxxxxxx(x=9 digit Consumer No.)
3) Bank Name and Branch : IDFC First Bank Ltd, Chennai, R K Salai
4) IFSC Code : IDFB0080101

NEFT / RTGS Electricity Bill Payment (SBI)
1) Name of Beneficiary : Best Undertaking
2) Beneficiary Account Number : BESTExxxxxxxx(x=9 digit Consumer No.)
3) Bank Name and Branch : STATE BANK OF INDIA, MAIN BRANCH
4) IFSC Code : SBIN0000300

मागील वीजेचा वापर स्तंभ आलेख युनिटस (kWh) महिना

Meter No : 5075037

युनिटस (kWh)	महिना
146	Apr-24
146	Mar-24
146	Feb-24
136	Jan-24
134	Dec-23
150	Nov-23
126	Oct-23
146	Sep-23
115	Aug-23
120	Jul-23
113	Jun-23

युनिटस वापर(kWh)

BEST UNDERTAKING
BYDHONIE
COUNTER NO. 11
22 MAY 2024
CASH / CHEQUE / D.D.
Received Rs. 2500/-
Sign. of Clerk

Complaint and corrected on 21/8/2024

21/5/24

CUSTOMER CARE (C)

वीज पुरवठ्याचे हे बिल ज्या जागेसाठी वीज पुरवठा मंजूर करण्यात आला आहे, ती जागा अधिकृत आहे याचा पुरावा म्हणून मानले जाऊ शकत नाही किंवा पुरावा म्हणून वापरता येणार नाही. तसेच जारी केलेले बिल हे त्या जागेच्या मालकीच्या पुराव्यासाठी ग्राह्य धरले जाणार नाही.

गिरीष चंदनकर
मुख्य अभियंता ग्राहक सेवा

Scan this QR code for Payment through UPI Apps

हे विजदेयक कोणत्याही मालमत्तेची किंवा जागेची मालकी हक्क सिध्द करण्यासाठी वापरण्यात येऊ नये.

एकत्रित मुद्रांक शुल्क मुद्रांक विभागाने भरणा केल्याबाबतचा आदेश क्र. मुद्रांक शुल्क क्र. CSD/20/2023(देयक कालावधी ...) दिनांक-30.11.2023

(67)

बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रम

(बृहन्मुंबई महानगरपालिका)

बेस्ट भवन, पो. बॉ. क्र. १९२, बेस्ट मार्ग, कुलाबा, मुंबई ४००००१

प्रधान कार्यालयाचा पत्ता: ग्राहक सेवा व विभाग, बेस्ट उपक्रम, तळ मजला, बेस्ट भवन, बेस्ट मार्ग, कुलाबा, मुंबई - 400 001, दूरध्वनी क्रमांक 22799551 / 22799568

नाव : Aslam Bhatti

HANIF KHAN MAJAHID KHAN

Mobile No : 98XXXXX582 9892680474

Email Id :

देयक पाठविण्याचा पत्ता:

30-31,FLOOR-3RD,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003

वीज पुरवठ्याचा पत्ता :

30-31,FLOOR-3RD,300,SAYED MANZIL,EBRAHIM RAHIMTULLA ROAD,BHENDI BAZAR,MANDVI,MUMBAI-400003

देयक महिना :	May-2024	देयक दिनांक :	08/05/2024	देयक क्र.	405428033087
पुस्तक पृष्ठ क्र.	428033			ग्राहक क्र.	428-033-087*,
	03			करार खाते क्र.	1211797
पुरवठ्याचा प्रकार	1P			देयकाचा कालावधी :	27/03/2024 - 29/04/2024
संधारणा क्र.	16120-X-X			दर प्रवर्ग	LT I B
यंत्रणा क्र.	0328694			ग्राहक प्रवर्ग	RESIDENTIAL
मंजूर भार	1.000			प्रभाग	B
अनामत रक्कम जमा :	2800.00				

मागील देयकाची प्राप्त रक्कम — मागील रक्कम प्राप्त दिनांक 28/03/2024

Rs. Four thousand two hundred fifty only

चालू देयकाची रक्कम ₹	मागील बाकी ₹	देय दिनांक*	देय दिनांकापूर्वी रक्कम ₹	देय दिनांका नंतर रक्कम ₹ **
7607.01	1734.53	31/05/2024	9340.00	9436

Rs. 4250/- ; 2900/- ; 1735

*देय दिनांक फक्त चालू महिन्याच्या देयकाच्या रकमेवरती लागू आहे.** थकबाकी असल्यास व्याज आकारले जाईल. मार्गप्रकाश तक्रारीसाठी : 8097584815 / 7208836083

महत्वाचे संपर्क क्रमांक	वीज खंडीत तक्रारीकरिता	वीज देयक तक्रारी संबंधी	वीज चोरी/ अनाधिकृत वापर	फॉल्ट कंट्रोल
	23474242 / 23454297 8828871650	22799546 / 22799543	22814996	22066661 / 22066611

"IMPORTANT MESSAGE"

NEFT / RTGS Electricity Bill Payment (IDFC First Bank)

1) Name of Beneficiary : BEST Undertaking
2) Beneficiary Account Number : BESTCnnnnnnnn(n=9 digit Consumer No.)
3) Bank Name and Branch : IDFC First Bank Ltd. Chennai, R.K.Salai
4) IFSC Code : IDFB0080101

NEFT / RTGS Additional Security Deposit Payment (IDFC First Bank)

1) Name of Beneficiary : Best Undertaking
2) Beneficiary Account Number : BESTDnnnnnnnn(n=9 digit Consumer No.)
3) Bank Name and Branch : IDFC First Bank Ltd. Chennai, R.K.Salai
4) IFSC Code : IDFB0080101

NEFT / RTGS ... Payment (SBI)

1) Name of Beneficiary : Best Undertaking
2) Beneficiary Account Number
3) Bank Name and Branch : STATE BANK OF INDIA ...
SBIN000300

मागील वीजेचा वापर

Meter No : 5074177

स्तंभ आलेख	युनिटस (kWh)	महिना
	235	Apr-24
	235	Mar-24
	235	Feb-24
	166	Jan-24
	216	Dec-23
	291	Nov-23
	218	Oct-23
	237	Sep-23
	177	Aug-23
	333	Jul-23
	284	Jun-23

...वापर(kWh)

May-24	654
May-23	339

BEST UNDERTAKING HEAD OFFICE COUNTER NO. 21

16 MAY 2024

CASH / CHEQUE / D.D. Received Rs. 4250 Sign. of Clerk

pulled out and corrected on 16/05/2024

B WARD CUSTOMER CARE (B)

वीज पुरवठ्याचे हे बिल ज्या जागेसाठी वीज पुरवठा करण्यात आला आहे त्या जागेचा अधिकृत आहे याचा पुरावा म्हणून मानले जाऊ शकत नाही ... तसेच जारी केलेले बिल हे त्या जागेच्या ... पुरावा मानले जाणार नाही.

गिरीष वंदनकर
मुख्य अभियंता ग्राहक सेवा

Scan this QR code for Payment through UPI Apps.

एकत्रित मुद्रांक शुल्क मुद्रांक विभागात भरणा केल्याबद्दलचा आदेश क्र.मुद्रांक शुल्क क्र.CSD/20/2023(वैधता कालावधी दिनांक २९.११.२०२३ ते ३१.१.२०२६)/४८४८ दिनांक-३०.११.२०२३

वीजदेयक कोणत्याही मालमत्तेची किंवा जागेची मालकी हक्क सिद्ध करण्यासाठी वापरण्यात येऊ नये.

Exh - 9

IN THE HIGH COURT OF JUDICATURE AT BOMBAY

APPELLATE SIDE

WRIT PETITION NO. 4101 OF 2007

Smt.Savitri Chandrakesh Pal. ... Petitioner.

V/s.

1. State of Maharashtra,

2. The Controller of Rationing,

3. The Hon'ble Cabinet Minister, Food and Civil Supply & Consumer Protection, Mantralaya,

4. Jaiambe Grahak Sahakari Sanstha. ... Respondents.

Ms.Poonam P. Bhosale for the petitioner.

V.A.Gangal, special counsel with S.K. Chinchlikar, AGP and Ashok G. Gade for respondent Nos.1 and 3.

Uday Warunjikar with P.A.Pol for respondent No.4.

CORAM: V.C.DAGA, J.

DATED: 24th March 2009.

JUDGMENT (PART - I) :

. Heard learned counsel for the petitioner Mr.Gangal, special counsel appearing along with learned A.G.P. for respondent Nos.1 to 3 and Mr.Warunjikar with Mr.Pol for respondent No.4.

KW

80

2. This petition is directed against the order dated 24th November, 2006 passed by the Hon'ble Minister for Food and Civil Supply and Consumer Protection, Mantralaya, Mumbai, the respondent No.3 whereby and whereunder the revision petition filed by the petitioner challenging the order of the Controller of Rationing, the respondent No.2 dated 17th December, 2004 was dismissed.

Factural Matrix :

3. The Controller of Rationing invited applications for allotment of "Ration shop" for the area Pimpri Pada, Malad (East) Mumbai.

4. Applications, 22 in number were received by respondent No.2 including that of the petitioner and respondent No.4.

5. The respondent No.2 vide its order dated 22nd November, 2003, allotted "Ration shop" to respondent No.4.

6. Being aggrieved by the aforesaid order, the petitioner unsuccessfully filed revision application before the State Government, the respondent No.3 herein.

71

7. Being aggrieved by the aforesaid order of the respondent No.3 preferred Writ Petition No.5891/2004 under Articles 226 and 227 of the Constitution of India. The impugned order was quashes and set aside and the matter was remanded to the respondent No.2 for consideration afresh.

8. The respondent No.2 after brief enquiry vide his order dated 17th December, 2004 maintained allotment of ration shop in favour of respondent No.4.

9. Being aggrieved by the aforesaid order again revision application was filed by the present petitioner before the respondent No.3. The hearing on merits was completed on 19th August, 2005. However, the order was passed on 24th November, 2006, practically, after lapse of 14 months whereby and whereunder the revision application filed by the petitioner came to be rejected. With the result, allotment of ration shop in favour of respondent No.4 was confirmed. The petitioner has stated that the copy of the said order was supplied to her on 5th April, 2007 i.e. after a period of 5 months, that

too, after repeated approaches made to the office of the respondent No.3.

10. Being aggrieved by the aforesaid order, present petition is filed under Article 226 of the Constitution of India on various amongst other grounds raised in the petition.

Shocking fact brought on Record :

11. The petitioner has placed on record two orders of the revisional authority, the respondent No.3, one draft order allowing revision and another signed order rejecting the revision filed by the petitioner.

12. Having seen the aforesaid shocking material brought on record, this Court naturally felt a necessity to investigate the same. Consequently, notice was issued to the Chief Secretary, State of Maharashtra vide order dated 13th August, 2008 directing him to make enquiry in the matter. Pursuant to this direction, the Hon'ble Minister- the respondent No.3; the Chief Secretary, Government of Maharashtra; Shri S.Y.Kursange, Deputy Secretary of the department and Shri A.A.Godbole, Section Officer

73

of the same department have filed their respective affidavits. All these affidavits read together revealed a very sorry state of affairs prevailing in the Mantralaya with regard to the decision making process adopted by various departments.

13. It came on record through the above affidavits that when the matter was heard by respondent No.3, Shri S.Y.Kursange, Deputy Secretary was present and received instruction from the Hon'ble Minister to prepare draft of the order. He, in turn, directed Shri A.A.Godbole, Desk Officer to prepare draft order. Accordingly, Mr.Godbole prepared draft order dictating it to one Shri Suryakant Gole, Clerk whereunder the revision filed by the petitioner was to be allowed. It has further come on record that Shri S.Y.Kursange, Deputy Secretary again instructed Shri Godbole to prepare a revised draft rejecting revision application filed by the petitioner. This business of preparing one draft allowing revision application and another rejecting revision application revealed that none of these orders were dictated by the Hon'ble Minister himself, who had heard revision application filed by the petitioner. Both draft orders running counter to

78

each other were prepared by Shri A.A.Godbole, Desk Officer, who was not present at the time of hearing. He was completely unaware of the rival contentions canvassed by the parties during the course of hearing. The Hon'ble Minister has filed an affidavit dated 2nd September, 2008, the relevant part of which reads as under:

> "..... After hearing the parties in the Revision Petition, I did not dictate order neither it is possible for me to dictate each and every order considering the voluminous work of my ministry. The practice followed by my department after hearing the Revision Application, I asked my departmental officers to go through the merits of the case and submit a note accordingly for approval......"
>
> (Emphasis supplied)

The Hon'ble Minister has further stated in para-4 of the affidavit that:

> ".....Accordingly, my department had prepare the first draft for my approval which is at 'Exhibit-h' to this Writ Petition. However, the said draft was not brought before me for my approval. The Deputy Secretary and his subordinate officers discussed the matter with me with reference to the Application of the Respondent No.4 dated the 5th September, 2006. During the course, of discussion, I directed them to check up whether the proposed shop was an unauthorised structure or otherwise.

Hence, it was found necessary to verify the Brihanmumbai Municipal Corporation's tax receipt of the proposed shop."

"I state and submit that the Respondent No.4 has submitted the Assessment Certificate of the Brihanmumbai Municipal Corporation of the extended area of 200 sq.fts. In view of this subsequent evidence, my department changed the first draft and the second draft was submitted for my approval. Since the second draft was prepared with all the relevant records and it was well supported by merits and I approved the same....."

(Emphasis supplied)

14. This Court, having seen the mode and manner of decision making process and the procedure adopted for deciding the appeals, revisions, review and/or stay applications, this Court was compelled to pass the order dated 4th September 2008 directing the State Government to place on record the procedure, normally, followed and adopted by all the departments of the State Government of Maharashtra while hearing and deciding quasi-judicial proceedings.

15. The State Government, after the aforesaid order dated 4th September, 2008, appeared through Shri

70

V.A.Gangal, Special Counsel and informed that a committee has been constituted consisting of the Chief Secretary, Law and Judiciary with the officers of General Administration Department with Shri V.A.Gangal, Advocate and Special Counsel for the State of Maharashtra, to streamline the procedure of hearing and deciding quasi-judicial proceedings by the officers of the State of Maharashtra including the Hon'ble Ministers of the respective departments. On the suggestion of this Court, Mr.Anand Grover, who was appointed as Amicus Curie to assist this Court, was also included in the said committee.

16. The aforesaid committee was granted time to submit their report. The said committee submitted its report on 7th January, 2009 whereunder the guidelines were framed and the procedure was laid down prescribing the mode and manner of hearing the revisions, appeals, review applications including application for interim reliefs by the State Government and its functionaries so as to streamline the decision making process. The said report was accepted by this Court by consent of the parties.

77

Procedural Guidelines for Quasi-Judicial Authority :

17. This Court in exercise of powers conferred under Articles 226 and 227 of the Constitution of India prescribes the following procedure to be adopted by quasi-judicial authorities including the Ministers, Secretaries, officials and litigants while hearing and determining appeals, revisions, review applications and interim applications etc.:

(1) Memo of appeal or revision, review and or any application shall specifically mention under which enactment and/or under what provisions of law the said appeal/ review/ revision or application is filed.

(2) The appellant/ applicant shall give a synopsis of concise dates and events along with the memo of appeal or revision.

(3) The appeal, revision and/or application shall be filed within a period stipulated under the law governing the subject from the receipt of the order/ decision which is impugned in the

(78)

above matter. In the event of delay, it should only be entertained along with application for condonation of delay.

(4) At the time of presentation of the appeal, review or revision, the applicant shall, if, filed in person, establish his identity by necessary documents or he shall file proceedings through authorised agent, and/or advocate.

(5) The application shall be accompanied by sufficient copies for every opponents/ respondents and also supply 2 extra copies for the authorities.

(6) For issuance of summons to the opponents/ respondents, court fees/ postal stamps of sufficient amount shall be affixed on the application form/ memo of appeal or revision as the case may be.

(7) In addition to service through the

authority, appellant/ applicant may separately send the additional copies to each of the opponents/ respondents by registered post acknowledgement due and may file affidavit of service along with evidence of despatch. The postal and acknowledgment alone should be treated as evidence of service in the event of service through postal authority.

(8) In the event of an urgency of obtaining an interim relief like stay, injunction/ other interim order or direction or status-quo etc, a specific case of urgency should be made out in the application, which the authority may entertain subject to the brief reasons recorded. The said order shall also be communicated immediately to all the effected persons. The proof of timely despatch of the Registered A.D.s and all the acknowledgments shall be separately maintained.

(9) If there is real urgency, the concerned authority may grant *ex parte* interim/ ad-interim relief for the reasons to be recorded for a

KM

particular period only within which time the service on the concerned opponents/ respondents shall be effected. Appellant/ applicant should file affidavit of service, if such party requires early hearing or continuation for interim relief or of an appeal, revision or review.

(10) The competent authority shall also communicate the next date of hearing to all the parties along with time and place and shall, as far as possible, adhere to the said date and time of hearing.

(11) The concerned official in every department should be asked to remain present at the time of hearing and assist the concerned authority in the matter.

(12) Reasonable sufficient time be provided between the date of receipt of notice and the actual date of hearing. If any party is unable to remain present at the time of hearing for a sufficient cause, one further opportunity should be given to such party for hearing.

81

(13) The authority hearing quasi-judicial matters shall duly fix a date, time and venue for such hearing. Such authority shall refrain from interacting with third party during the course of hearing either in person or on phone and shall not do any act which would tend to affect or prejudice fair hearing.

(14) A speaking order shall be passed by the authority hearing the matter as early as possible after the hearing is concluded and, as far as possible, within a period of four to eight weeks from the conclusion of the hearing, on the basis of the record before it as well as the submissions made at the hearing. The order must contain reasons in support of the order.

(15) The authority shall not receive information or documents after the hearing is concluded and/or shall not pass the speaking order on the basis of such documents and/or information unless such material is brought to the notice of the parties to the proceedings

following rules of natural justice.

(16) The order passed by the quasi-judicial authority on the hearing shall be forthwith communicated to all the parties by Registered A.D.

(17) No application or request or prayer from the political worker, Member of Legislative Assembly, Member of Parliament or third party shall be entertained in the quasi-judicial proceedings unless such person is a party respondent or intervenor in the proceedings.

(18) The order pronounced shall be communicated to the parties immediately.

(19) Record of hearing shall be meticulously maintained in a separate Roznama.

(20) The notings of concerned officials/ law assistants to assist the authority shall include only content of facts and legal provisions along with case laws, if any.

(83)

(21) The notings made by the law officials/ concerned officials shall not be in the form of order.

18. In addition to the above guidelines, the quasi-judicial authorities shall also follow the parameters laid down by this Court in the case of **Lokmanya Nagar Priyadarshini v. State of Maharashtra**, 2007 (1) Bom.C.R. 929, which read as under:

PARAMETERS

"(a) While considering the stay application, the authority concerned should at least briefly set out case of the applicant/ appellant, as the case may be.

(b) While granting the *ex parte* order, it should be granted for a shorted duration with short notice to the opponent(s).

(c) If *ex parte* stay is to be granted, then the authority passing the order should specify the reasons in short for grant of *ex parte* order.

(d) The Authority passing the order should,

(i) record its findings as to whether or not a prima facie case is made out with short reasons in support of the finding;

(ii) record its finding as to in whose favour balance of convenience lies, and

KM

(94)

> (iii) record its finding whether non-grant of interim relief would cause any prejudice to the person seeking interim relief.
>
> (e) The ingredients at (d) (i) to (iii) should be discussed and positive finding should be recorded while granting or refusing to grant interim relief."

19. The aforesaid procedural guidelines shall also be applicable to all quasi-judicial authorities in respect of hearing of appeals, revisions, review applications/ interlocutory applications, where there are no specific rules prescribed for hearing under a specific law like Maharashtra Co-operative Societies Act, Bombay Tenancy and Agricultural Lands Act, etc.

20. Before parting with the matter, I may place on record appreciation of the services rendered by Mr.Anand Grover, Advocate, Amicus Curiae and all other advocates and also assistance rendered by the Chief Secretary, Law and Judiciary with officers of the General Administration Department of the Government of Maharashtra to this Court.

21. The Chief Secretary, State of Maharashtra is directed to circulate this judgment to all concerned

along with his letter emphasising the need to follow it, so as to *exhibit* transparency in the decision making process. The compliance report submitted to this Court will be highly appreciated.

(V.C.DAGA, J.)

(86)

महाराष्ट्र शासन

Exh-G1

क्रमांक:- संकीर्ण- २०१७/६०४/प्र.क्र.१०६/२१,
विधि व न्याय विभाग,
मादाम कामा मार्ग, हुतात्मा राजगुरु चौक,
मंत्रालय, मुंबई- ४०० ०३२.

दिनांक :- ०३.११.२०१७.

प्रति,

सर्व अपर मुख्य सचिव / प्रधान सचिव / सचिव,
सर्व मंत्रालयीन विभाग,
मंत्रालय, मुंबई - ४०० ०३२.

विषय :- रिट याचिका क्रमांक ४१०१/२००७
श्रीमती सवित्री पाल विरुद्ध महाराष्ट्र शासन व इतर
न्यायालयीन प्रकरणे हाताळताना अर्ध न्यायिक दर्जाच्या
प्राधिकाऱ्यांनी पाळावयाची मार्गदर्शक तत्त्वे

संदर्भ :- (१) मा.उच्च न्यायालय, मुंबई यांनी रिट याचिका
क्रमांक ४१०१/२००७ वर दिलेला दि.२९.०३.२००९ चा आदेश.
(२) मा.मुख्य सचिव, महाराष्ट्र राज्य यांचे क्र.संकीर्ण-२००९/प्र.क्र.४६/२१, दि.२१.०९.२००९
(३) श्री.संजय कुऱ्हाडे, अध्यक्ष, अन्याय निवारण सेवा समिती, ठाणे, यांचे पत्र
क्र.अनिसेस/१५५/त-१/४५९, दि.२९.०९.२०१७.

महोदय,

मा.उच्च न्यायालयाने रिट याचिका क्रमांक ४१०१/२००७ या प्रकरणात दिलेल्या निर्णयाची प्रत सोबत जोडली आहे.

२. मा.उच्च न्यायालयाच्या संदर्भाधीन आदेशातील परिच्छेद १७ व १८ मध्ये न्यायिकवत (quasi-judicial) अधिकाऱ्यांनी प्रकरणे हाताळताना पाळावयाची मार्गदर्शक तत्त्वे निश्चित केली आहेत. त्यानुसार मा.मुख्य सचिवांच्या संदर्भाधीन दि.२१.०९.२००९ च्या पत्रान्वये आपणास योग्य ती कार्यवाही करण्याबाबत अवगत करण्यात आले आहे. (प्रत संलग्न)

तथापि, श्री.संजय कुऱ्हाडे यांनी मा.उच्च न्यायालयाच्या आदेशातील मार्गदर्शक तत्त्वे सर्व स्वायत्त संस्थांच्या निदर्शनास आणण्याबाबत संदर्भाधीन अर्जान्वये विनंती केली आहे (प्रत संलग्न). तरी, मा.उच्च न्यायालयाने संदर्भाधीन आदेशातील परिच्छेद १७ व १८ मध्ये न्यायिकवत (quasi-judicial) अधिकाऱ्यांनी प्रकरणे हाताळताना पाळावयाची मार्गदर्शक तत्त्वे आपल्या विभागाच्या अधिपत्याखालील सर्व स्वायत्त संस्थांच्या निदर्शनास आणून द्यावीत, ही विनंती.

आपला,
03/11/2017

(एन. जे. जमादार)
प्रधान सचिव व विधि परामर्शी

सहपत्र :- वरीलप्रमाणे.

e3

महाराष्ट्र शासन

<u>तात्काळ</u>

क्रमांक : संकिर्ण-२००९/प्र.क्र.४६/का.२१,
विधी व न्याय विभाग,
मंत्रालय, मुंबई - ४०० ०३२.
दिनांक :२९एप्रिल,२००९

प्रति,

सर्व अपर मुख्य सचिव/ प्रधान सचिव/सचिव
सर्व मंत्रालयीन प्रशासकीय विभाग,
मंत्रालय,मुंबई-३२.

विषयः-रिट याचिका क्रमांक-४१०१/२००७
<u>श्रीमती सावित्री पाल विरुध्द महाराष्ट्र शासन व इतर.</u>
न्यायालयीन प्रकरणे हाताळतांना अर्ध न्यायिक दर्जाच्या प्राधिका-यांनी पाळावयाची मार्गदर्शक तत्वे.

मा.उच्च न्यायालयाने रिट याचिका क्रमांक-४१०१/२००७ या प्रकरणात दिलेल्या निर्णयाची प्रत सोबत जोडली आहे.

२. सदर निर्णयातील परिच्छेद १७ व १८ मध्ये मा.उच्च न्यायालयाने न्यायिकवत् (quasi-judicial)अधिका-यांनी प्रकरणे हाताळतांना पाळावयाची मार्गदर्शक तत्वे निश्चित केली आहेत. त्यानुसार आपल्या विभागाशी संबंधित कायदे व त्याखालील नियम यामध्ये योग्य ते बदल करण्याची कार्यवाही करावी व मा.उच्च न्यायालयाच्या निदेशाचे पालन होईल याची दक्षता घेण्यात यावी.

(जॉनी जोसेफ)
मुख्य सचिव

o/c

सही ... २९/४/०९

933/w

सत्यमेव जयते

मुख्य मंत्री

महाराष्ट्र

संकीर्ण-२००९/प्र.क्र.७४/का.२९

02 दिसम्बर DEC 2009

महोदय / महोदया,

श्रीमती सावित्री पाल विरुध्द महाराष्ट्र शासन (रिट याचिका क्र.४१०१/२००७) प्रकरणी मा.उच्च न्यायालयाने निर्णय देताना, न्यायिकवत् प्रकरणे हाताळताना संबंधित मंत्री, सचिव, इ.(quasi-judicial) न्यायिकवत् अधिकाऱ्यांनी अंगिकारावयाच्या कार्यपध्दती विषयी मार्गदर्शक सूचना प्रसृत केल्या आहेत. मा.उच्च न्यायालयाच्या सदर निर्णयाची प्रत सोबत जोडली आहे. न्यायिकवत् प्रकरणे हाताळताना या मार्गदर्शक सूचना विचारात घेण्यात याव्यात. ज्यायोगे, न्यायप्रक्रिया पारदर्शक होऊन त्यात एकसूत्रता होईल.

आपला,

(अशोक चव्हाण)

प्रति,
सर्व मंत्री / राज्यमंत्री

(84)

॥ आत्मविश्वास गमावलेल्या व्यक्तीला संधीतही संकट दिसते तर
आत्मविश्वास असलेल्या व्यक्तीला संकटातही संधी दिसते ॥

अन्याय निवारण सेवा समिती

Regd. No. : E - 5648 (THANE) ● नोंदणीकृत कार्यालय : ठाणे ● ✆ 9223231367

श्री. संजय सिताराम कुऱ्हाडे - अध्यक्ष (महाराष्ट्र राज्य)

प्रशासकीय कार्यालय : ऑफीस नं. २२, सुर्यमुखी, रहेजा कॉम्प्लेक्स समोर, पत्रीपुलाजवळ, कल्याण (प.), जि.ठाणे - ४२१३०१.

अन्याय निवारण सेवा समिती ई. ५६४८ (ठाणे) ★ महाराष्ट्र राज्य ★

संदर्भ क्र. अनिसेस/१५५/त-२/ ४६०   दिनांक : ०९/१०/२०१७

प्रति,

१) मा. राज्य मुख्य माहिती आयुक्त, महाराष्ट्र राज्य माहिती आयोग, महाराष्ट्र राज्य, मुंबई-४०० ०३२.
२) मा. राज्य माहिती आयुक्त, बृहन्मुंबई खंडपीठ, मुंबई-४०० ०३२.
३) मा. राज्य माहिती आयुक्त, कोकण खंडपीठ, नवी मुंबई-४०० ६१४.
४) मा. राज्य माहिती आयुक्त, पुणे खंडपीठ, पुणे-४११ ००१.
५) मा. राज्य माहिती आयुक्त, औरंगाबाद खंडपीठ, औरंगाबाद-४३१ ००१.
६) मा. राज्य माहिती आयुक्त, अमरावती खंडपीठ, अमरावती-४४४ ६०२.
७) मा. राज्य माहिती आयुक्त, नागपूर खंडपीठ, नागपूर-४४० ००२.
८) मा. राज्य माहिती आयुक्त, नाशिक खंडपीठ, नाशिक-४२२ ००२.

26/10/17 लिपिक राज्य माहिती आयोग, कोकण भवन, बेलापूर नवी मुंबई ४००६१४

लिपीक 13/10/17 राज्य माहिती आयोग, बृहन्मुंबई १३ वा मजला, नवीन प्रशासकीय भवन, मंत्रालय, मुंबई-४०००३२.

विषय:- माहितीचा अधिकार अधिनियम, २००५ चे कलम १९(३) तसेच कलम १८ अंतर्गत आपल्यासमोर चालणारी सर्व प्रकारची अर्ध-न्यायिक (Quasi-judicial) स्वरूपाची कार्यवाही मा. उच्च न्यायालय, मुंबई यांचेकडील रिट पिटीशन क्र. '४१०१/२००७; दि. २४/०३/२००९' [श्रीमती. सावित्री चंद्रकेश पाल विरूद्ध महाराष्ट्र राज्य व इतर] चे निकालपत्रामधील परिच्छेद क्र. १७ व १८ नुसार दिलेल्या निर्देशानुसार (Procedural Guidelines for Quasi-Judicial Authority) होणेबाबत

13/10/17 महाराष्ट्र राज्य माहिती आयोग नवीन प्रशासकीय इमारत मुंबई ४०० ०३२

मा. महोदय,

१) अर्ध-न्यायिक (Quasi-judicial) स्वरूपाची कार्यवाही नेमकी कशी केली पाहिजे, याबाबत मा. मुंबई उच्च न्यायालय यांचेकडील रिट पिटीशन क्र. ४१०१/२००७ [श्रीमती. सावित्री चंद्रकेश पाल विरूद्ध महाराष्ट्र राज्य व इतर] अन्वये दि. २४/०३/२००९ रोजीचा निकाल दिलेला आहे. सदरचा निकालचा सर्व अर्ध-न्यायिक प्राधिकरणांना प्रसारित करणेकरिता महाराष्ट्र राज्याचे मुख्य सचिव यांना त्या निर्णयातील परिच्छेद २१ अन्वये निर्देश दिलेले आहेत.

18/10/17 लिपिक राज्य माहिती आयोग पुणे खंडपीठ पुणे-४११००१

२) त्याअनुषंगाने सदर निकालातील परिच्छेद १७ व १८ मध्ये नमूद केलेल्या मार्गदर्शक तत्वांचे पालन करण्याचे निर्देश राज्याचे तात्कालीन मुख्य सचिव, जॉनी जोसेफ यांचे स्वाक्षरीने <u>विधी व न्याय विभागामार्फत</u> पारित झालेले पत्र क. 'संकिर्ण-२००९/प्र.क्र.४६/का.२१; दि. २१/०४/२००९' अन्वये मंत्रालयीन सर्व प्रशासकीय विभागांना दिलेले आहेत. त्याचप्रमाणे तसेच निर्देश राज्याचे तात्कालीन मुख्यमंत्री, अशोक चव्हाण यांचे स्वाक्षरीने विधी व न्याय विभागामार्फत पारित झालेले पत्र क्र. 'संकिर्ण-२००९/प्र.क्र.४६/का.२१; दि. ०२/१२/२००९' अन्वये राज्याचे सर्व मंत्री/राज्यमंत्री यांना दिलेले आहेत.

३) मा. मुंबई उच्च न्यायालय यांच्या सदर निकालातील निर्देश (Procedural Guidelines for Quasi-Judicial Authority) सर्वच अर्ध-न्यायिक प्राधिकरणांना लागू असलेबाबत त्या निर्णयातील परिच्छेद १९ मध्ये स्पष्टपणे नमूद केलेले असून सदरचा निकाल सर्व अर्ध-न्यायिक प्राधिकरणांना प्रसारित करणेकरिता महाराष्ट्र राज्याचे मुख्य सचिव यांना त्या निर्णयातील परिच्छेद २१ अन्वये निर्देश दिलेले आहेत.

४) मा. मुंबई उच्च न्यायालय यांचे सदर निकालपत्र महाराष्ट्र राज्याचे मुख्य सचिव यांनी महाराष्ट्र राज्य माहिती आयोगाच्या निदर्शनास आणून दिलेले नसल्यास, सदर निकालपत्र एक जबाबदार भारतीय नागरिक या नात्याने मी याद्वारे आपल्या निदर्शनास आणून देत आहे, याची कृपया आपण नोंद व दखल घ्यावी.

पान क्र. २..

५) माहितीचा अधिकार अधिनियम, २००५ चे कलम १९(३) तसेच कलम १८ अंतर्गत आपल्यासमोर चालणारी सर्व प्रकारची कार्यवाही अर्ध-न्यायिक (Quasi-judicial) स्वरूपाची आहे. त्यामुळे आपल्यासमोर चालणारी सर्व प्रकारची अर्ध-न्यायिक कार्यवाही तसेच कामकाज मा. उच्च न्यायालय, मुंबई यांचे सदर निकालपत्रामधील परिच्छेद क्र. १७ व १८ नुसार होणेबाबत अत्यंत गरजेचे आहे.

६) परंतु आपल्यासमोर चालणारी सर्व प्रकारची अर्ध-न्यायिक कार्यवाही तसेच कामकाज मा. उच्च न्यायालय, मुंबई यांचे सदर निकालपत्रामधील परिच्छेद क्र. १७ व १८ नुसार अद्यापही होत नसल्यामुळे त्या निकालपत्राचा आपल्याकडून भंग होत असल्याचे वारंवार स्पष्ट झालेले आहे. त्यामुळे महाराष्ट्र राज्य माहिती आयोगाकडून मा. उच्च न्यायालय, मुंबई यांचा नियमितपणे अवमान होत असल्याचे दिसून येते.

तरी मा. उच्च न्यायालय, मुंबई यांचे सदर निकालपत्राचा आपल्याकडून अवमान व भंग न होणेकरिता कृपया आपल्यासमोर माहितीचा अधिकार अधिनियम, २००५ चे कलम १९(३) तसेच कलम १८ अंतर्गत चालणारी सर्व प्रकारची अर्ध-न्यायिक (Quasi-judicial) स्वरूपाची कार्यवाही आपण मा. उच्च न्यायलय, मुंबई यांचे सदर निकालपत्रामधील परिच्छेद क्र. १७ व १८ नुसार करावी तसेच 'महाराष्ट्र कार्यालयीन कार्यपद्धती नियमपुस्तिका' यामधील प्रकरण तीन मधील परिच्छेद १९ चे अनुषंगाने परिशिष्ट-६ मधील नियम २३(अ) अन्वये तातडीने आवश्यक ती कार्यवाही करावी, अशी आपणांस नम्र विनंती.

कळावे!

अन्याय निवारण सेवा समिती
ई. ५६४८
(ठाणे)
महाराष्ट्र राज्य

श्री. संजय सिताराम कु-हाडे
(अध्यक्ष- महाराष्ट्र राज्य)

सोबत:-

१) राज्याचे तात्कालीन मुख्य सचिव, जॉनी जोसेफ यांचे पत्र क्र. 'संकिर्ण-२००९/प्र.क्र.४६/का.२१; दि. २१/०४/२००९' ची छायांकीत प्रत

२) राज्याचे तात्कालीन मुख्यमंत्री, अशोक चव्हाण यांचे पत्र क्र. 'संकिर्ण-२००९/प्र.क्र.४६/का.२१; दि. ०२/१२/२००९' ची छायांकीत प्रत

३) मा. मुंबई उच्च न्यायालय यांचेकडील रिट पिटीशन क्र. '४१०१/२००७; दि. २४/०३/२००९' च्या निकालपत्राची छायांकीत प्रत

९५

E7h-H

बृहन्मुंबई महानगरपालिका

सामान्य प्रशासन विभाग

क्र.एमपीएस/२९९ (५१५) दि.०२.०४.२०२४

अद्ययावत सुधारीत मुंबई महानगरपालिका अधिनियम, १८८८ च्या कलम ५४ (३) अन्वये, राज्य शासनाने बृहन्मुंबई महानगरपालिकेमध्ये, डॉ.अश्विनी जोशी, **डॉ.अमित सैनी, श्री.अभिजीत बांगर** आणि डॉ.सुधाकर शिंदे ह्यांची अतिरिक्त महानगरपालिका आयुक्त म्हणून नियुक्ती केली आहे.

अतिरिक्त महानगरपालिका आयुक्त हे त्यांना सोपविण्यात आलेल्या कार्यक्षेत्रासंबंधी, **श्री.भूषण गगराणी,** महानगरपालिका आयुक्त तथा प्रशासक, ह्यांच्या नियंत्रणाधीन, आयुक्तांचे सर्व किंवा कोणत्याही अधिकारांचा वापर करतील आणि त्यांची सर्व किंवा कोणतीही कर्तव्ये पार पाडतील.

महानगरपालिका आयुक्त आणि महानगरपालिका अतिरिक्त आयुक्त ह्यांचे **दि.२०.०३.२०२४** पासून कामाचे/खात्यांचे वाटप खाली दर्शविल्याप्रमाणे आहे.

१) **श्री.भूषण गगराणी, महानगरपालिका आयुक्त तथा प्रशासक** (दि.२०.०३.२०२४ मध्यान्होत्तर पासून)

१) धोरणात्मक बाबी व अंतर्खात्यांचे समन्वय व सर्व खात्यांचे पर्यवेक्षणासंबंधित बाबी.

२) प्रमुख अभियंता (विकास नियोजन)

३) निधीसंबंधीच्या विशेष तरतूदी, किरकोळ अग्रीम, अर्थसंकल्पामध्ये तरतूद न केलेल्या योजना/प्रकल्प ह्याकरिता विशेष मंजुरी संबंधीच्या सर्व बाबी.

४) कोणत्याही अतिरिक्त महानगरपालिका आयुक्त ह्यांना नेमून न दिलेले कोणतेही इतर विषय/खाती.

५) दक्षता (अभियांत्रिकी शाखा), चाचणी लेखा परिक्षा व दक्षता अधिकारी, दक्षता अधिकारी (विशेष कार्य), प्रमुख अधिकारी (चौकशी).

२) डॉ.अश्विनी जोशी, अतिरिक्त महानगरपालिका आयुक्त (शहर)

१) परिमंडळ १ व २ चे प्रशासन

२) सामान्य प्रशासन, कर्मचारी व कामगार विषयक प्रकरणे.

३) विधि खाते

४) अनुज्ञापन आणि दुकाने व आस्थापना खाते.

५) नागरी प्रशिक्षण संस्था व संशोधन केंद्र.

६) मुद्रणालय

७) जनसंपर्क, आंतरराष्ट्रीय संपर्क कक्ष आणि अशासकीय संस्थां संबंधींच्या धोरणांत्मक बाबी नागरीक गट, नागरीकांची सनद, इत्यादी.

८) देवनार पशुवधगृह

९) शहरी द्रारिद्रय निर्मूलन

१०) जिल्हा शहरी विकास संस्था.

११) मध्यवर्ती पुराभिलेख कक्षाचे कामकाज.

(९२)

१२) अतिक्रमण निर्मूलन/अनधिकृत बांधकाम हटविणे/फोटोपास देणे

१३) झोपडपट्टी वसाहतींबाबतचे प्रशासन व झोपडपट्टी वासीयांकरीता प्रधान मंत्री निधी कार्यक्रम, जुन्या इमारतींची दुरुस्ती व गृहनिर्माण प्राधिकरणांशी समन्वय व गृहनिर्माण संबंधी प्रकरणे.

१४) मोडकळीस आलेल्या इमारती संबंधीबाबी तसेच, शासनाकडील बैठकांना उपस्थित राहणे व विधानसभा/परिषद प्रश्नांची उत्तरे देणे.

१५) शासनाशी समन्वय

१६) महाराष्ट्र लोकसेवा हक्क अध्यादेश - २०१५ बाबतचे कामकाज

१७) डॉ.भाऊ दाजी लाड संग्रहालयाचे परिरक्षण व प्रचालन.

१८) संचालक (एमसीएमसीआर)

१९) प्रमुख अभियंता (यांत्रिकी व विद्युत)

२०) राष्ट्रीय शहरी नुतनीकरण मिशन.

२१) बृहन्मुंबई विद्युत पुरवठा आणि परिवहन उपक्रमासंबंधीचे कामकाज

२२) प्रमुख अभियंता (मलनि:सारण प्रकल्प) प्रकल्प नियोजन व नियंत्रण कक्ष.

२३) करनिर्धारण व संकलन खाते.

२४) मालमत्ता कर सुधारणाबाबतची अंमलबजावणी.

२५) प्रमुख अभियंता (मलनि:सारण प्रचालन)

२६) दहिसर व अन्य ठिकाणांचे परिवहन केंद्रांचे प्रकल्प (Transport Hub Projects at Dahisar & other locations)

२७) पर्यावरण अभियांत्रिकी संबंधीचे कामकाज

२८) निवडणूक

२९) उपरोक्त नमूद विषयांसंबंधीचे अनुत्तरीत ठराव, प्रश्नावली, अल्प मुदतीचे प्रश्न याबाबत पाठपुरावा करणे.

३) डॉ.अमित सैनी, अतिरिक्त महानगरपालिका आयुक्त (पूर्व उपनगरे) (दि.२०.०३.२०२४ मध्यान्हपूर्व पासुन)

१) परिमंडळ ५ व ६ चे प्रशासन

२) नगर अभियंता

३) प्रमुख अभियंता (इमारत परिरक्षण)

४) माहिती तंत्रज्ञान उपयोग व सुधारणा तसेच, बृहन्मुंबई महानगरपालिका संगणकीकरणाबाबतच्या बाबी.

५) उद्यान खाते

६) प्राणीसंग्रहालय

७) व्यवसाय विकास खाते.

८) स्मार्ट शहर संबंधीत कामकाज.
एमयुटीपी, एमयुआरपी, सिडको, एमएमआरडीए, एमएसआरडीसी, म्हाडा, इत्यादी संबंधीत कामकाज

राजीव आवास योजना संबंधी बाबी.
मेगा शहर प्रकल्प.

९) गणेशोत्सव संबंधी बाबी.

१०) नाट्यगृहे, तरण तलाव, वाचनालय, क्रिडा संकुल आणि सदर संकुलांच्या व्यवस्थापनासाठी विश्वस्त मंडळे.

११) किनारी रस्ता

१२) सांस्कृतिक ठेव्याचे संवर्धन (गेटवे ऑफ इंडिया बाबतचा विशेष प्रकल्प आणि टेक्सटाईल म्युझियम संबंधी बाबी, इत्यादी)

१३) शिक्षण खाते

१४) अग्निशमन खाते

१५) उपरोक्त नमूद विषयांसंबंधीचे अनुत्तरीत ठराव, प्रश्नावली, अल्प मुदतीचे प्रश्न याबाबत पाठपुरावा करणे.

४) **श्री.अभिजीत बांगर, अतिरिक्त महानगरपालिका आयुक्त (प्रकल्प) (दि.२०.०३.२०२४ मध्यान्हपूर्व पासुन)**

१) प्रमुख अभियंता (मुंबई मलनि:सारण विल्हेवाट प्रकल्प) (गलिच्छ वस्ती स्वच्छता कार्यक्रम कक्ष वगळून)

२) प्रमुख लेखापाल (वित्त) व प्रमुख लेखापाल (कोषागार) ह्यांची खाती, वित्तीय सुधारणा.

३) प्रमुख लेखापाल (पाणीपुरवठा व मलनि:सारण) ह्यांच्याशी संबंधीत कामकाज.

४) जल अभियंता, प्रमुख अभियंता (पाणी पुरवठा प्रकल्प) दिर्घकालीन (लाँगरेंज) नियोजन कक्षासह.

५) आर्ट अँन्ड क्राफ्ट सेंटर, लव्हग्रोव्ह उदंचन केंद्र, वरळी, ह्यांचे संबंधीचे कामकाज.

६) गोरेगांव मुलुंड लिंक रोड प्रकल्प

७) प्रमुख अभियंता (पूल)

८) प्रमुख अभियंता (पर्जन्य जलवाहिन्या)

९) प्रमुख अभियंता (रस्ते), सिमेंट काँक्रीट रस्ते व वाहतूक

१०) पश्चिम द्रुतगती महामार्ग प्रवेश नियंत्रण प्रकल्प (WESTERN EXPRESS HIGHWAY ACCESS CONTROL PROJECT)

११) उपरोक्त नमूद विषयांसंबंधीचे अनुत्तरीत ठराव, प्रश्नावली, अल्प मुदतीचे प्रश्न याबाबत पाठपुरावा करणे.

५) डॉ.सुधाकर शिंदे, अतिरिक्त महानगरपालिका आयुक्त (पश्चिम उपनगरे)

१) परिमंडळ ३, ४ व ७ चे प्रशासन

२) आरोग्य खाते, सर्वसाधारण रुग्णालय व वैद्यकीय शिक्षण

३) आपत्कालीन व्यवस्थापन आराखडा, ऑनलाईन तक्रार व्यवस्थापन प्रणाली

४) सुरक्षा खाते

५) मध्यवर्ती खरेदी खात्याशी संबंधीत कामकाज

६) शिल्पग्राम, अंधेरी, संबंधीत कामकाज

(९५)

७) कोविड जम्बो सेंटर्स (सध्या सुरु असलेली व प्रस्तावित) संबंधीचे संपूर्ण कामकाज

८) घनकचरा व्यवस्थापन आणि गलिच्छ वस्ती स्वच्छता कार्यक्रम कक्ष.

९) क्षेपणभूमी संबंधित घनकचरा व्यवस्थापन प्रकल्प.

१०) संचालक (नियोजन)

११) मालमत्ता खाते - महानगरपालिकेच्या जमिनी व त्यावरील इमारती, माजी विश्वस्तांच्या चाळी, संपादित केलेल्या मालमत्तांचे व्यवस्थापन व पुनर्विकास

१२) १०% निवास स्थान आरक्षणासहित कर्मचा-यांना निवास स्थानाचे वाटप.

१३) बाजार

१४) उप प्रमुख अभियंता (सुधार) ह्यांच्याशी संबंधीत कामकाज

१५) उपरोक्त नमूद विषयांसंबंधीचे अनुत्तरीत ठराव, प्रश्नावली, अल्प मुदतीचे प्रश्न याबाबत पाठपुरावा करणे.

सही/-दि.२७.०३.२०२४	सही/-दि.२७.०३.२०२४	सही/-दि.२८.०३.२०२४	सही/-दि.०२.०४.२०२४
(श्रीम.रिमा ढेकणे) प्रमुख कर्मचारी अधिकारी	(श्री.मिलिन सावंत) सह आयुक्त (सा.प्र.)	(डॉ.अश्विनी जोशी) अतिरिक्त महानगरपालिका आयुक्त (शहर)	(श्री.भूषण गगराणी) महानगरपालिका आयुक्त

प्रत---

यांच्या माहितीकरिता व पुढील आवश्यक कार्यवाहीकरिता कृपया अग्रेषित.

2/4/24

सह प्रमुख कर्मचारी अधिकारी (आस्थापना)

Exh - I1

(98)

Date: 21.6.25

185 / secretary Ministry of power / BEST/ Tata ./ Adani and other playing fraud / Sadguru café smart meter Magistrate folder and file

From:

Kamlakar Shenoy Mob 9870987359 Mumbai

To,
1. The Secretary, Ministry of Power, Government of India
Shram Shakti Bhavan, Rafi Marg, New Delhi – 110001.

2. **Jt. Secretary (urban Transport/ smart meters/AMRUT**

3. Secretary MoHUA
cc: Chairman, MERC | Secretary, Ministry of Housing and Urban Affairs | Director, CAG

Cc to register FIR against these fraudster

Sr. PI azad maidan police station, DCP zone1, Addl CP south region

Sr. PI Matunga police station, DCP zone-4, Addl CP Central region

Subject: Objection to the Misuse of RDSS Guidelines by BEST Undertaking and Private DISCOMs (Tata, Adani) — RDSS Not Applicable to Municipal or Private Licensees

Respected Sir/Madam,

I am constrained to bring to your notice a grave and unlawful practice being carried out in the city of Mumbai wherein the Revamped Distribution Sector Scheme (RDSS), a Central Government scheme **explicitly meant only for State and Union Territory DISCOMs**, is being **illegally cited by BEST Undertaking, Adani Electricity Mumbai Ltd (AEML), and Tata Power Company Ltd.** as the basis for forcible smart meter installations, threatening disconnections, and carrying out unauthorized activities.

1. RDSS Applicability Clause — Para 5

As per **Para 5** of the Office Memorandum dated 20th July 2021 (F. No. 20/9/2019-IPDS), issued by the Ministry of Power:

KM

98

"All State-owned Distribution companies and State / UT Power Departments (referred to as DISCOMs collectively) excluding private Sector power companies will be eligible for financial assistance under the Revamped Scheme."

2. BEST is a Municipal Undertaking, Not a State DISCOM

The **Brihanmumbai Electric Supply & Transport Undertaking (BEST)** is a statutory undertaking of the **Municipal Corporation of Greater Mumbai (MCGM/BMC)** and **not** an agency of the State Government of Maharashtra.

i. It functions under **Section 460 and 461 of the Mumbai Municipal Corporation Act, 1888**.
ii. It is **governed and funded** by the BMC budget and not by the State Energy Department.
iii. Therefore, **BEST is not a "State-owned DISCOM"** and is **ineligible** for any benefit or enforcement under RDSS.

3. Tata Power and Adani Electricity Are Private Companies

Both Tata Power and Adani Electricity Mumbai Ltd (AEML) are **private distribution licensees** and therefore **explicitly excluded** from RDSS, as per the eligibility clause.

Despite this:

i. These entities are **illegally citing RDSS directives** to justify prepaid smart meter rollouts.
ii. They are **misleading consumers** and **falsely claiming compliance mandates** under a scheme that does not legally bind or benefit them.
iii. Their actions constitute **fraudulent misrepresentation** and abuse of central government communications.

4. Violation of Constitutional and Legal Safeguards

This misuse has resulted in:

i. **Forcible meter replacements**, even when existing meters are functional.
ii. **Threats of disconnection**, violating principles of **natural justice and due process.**
iii. **Denial of public consultation**, in violation of the Electricity Act, 2003 and consumer rights under MERC Supply Code and Standards of Performance Regulations.

5. Reliefs Sought

I therefore demand the following urgent remedial actions:

(a) Issue a direction / clarification at the Central Government level stating that:

i. RDSS applies *only* to State-owned DISCOMs and not to municipal undertakings or private licensees.

(97)

ii. **All the smart meters installed shall be removed immediately.**
iii. reinstate the same type of electronic meter with no facility of remote control for meter reading, pre-paid facility, TOD, surging charges and no remote control for any purpose whatsoever.

(b) Direct MERC and the Maharashtra Energy Department to:

Immediately restrain BEST, Tata Power, and Adani from invoking RDSS provisions to justify smart meter installation or recovery-related actions.

(c) Initiate an audit via CAG and/or appropriate agency into:

Misuse of RDSS language in Maharashtra for possible fraudulent tendering, procurement, or misappropriation of public resources.

(d) Publicly disclose whether BEST or any private DISCOM has been granted any funds, infrastructure support, or approvals under RDSS in violation of Para 5.

(e) register FIR against GM- BEST, All directors of Adani electric, Tata power, Torrent and all other private electric companies who have illegally forced the consumers to install the smart meters forcibily, fraudulently and without their consent and knowledge.

6. Additional Legal Violations in Procedure of Smart Meter Replacement

(a) Violation of Regulation 13(3) of the MERC Electricity Supply Code, 2005
This regulation states:

"The Licensee shall give a notice period of not less than **seven (7) days** to the consumer prior to carrying out such replacement and facilitate the consumer to be present at the time of replacement."

However, BEST, Tata, and Adani are **replacing meters forcibly without such notice or opportunity to be present**, violating a mandatory consumer right.

(b) Misuse of Section 163(3) of the Electricity Act, 2003
The said section allows a licensee to enter premises **only "after informing the occupier of the premises"**, and with minimum inconvenience. However, licensees are:

- **Entering buildings forcibly or in collusion with societies without informing individual consumers**;
- **Not recording or providing meter-reading logs, video proof, or signatures of consumers**;
- Hence, the use of **Section 163(3) is arbitrary and unlawful** in these circumstances.

(c) These actions amount to:

98

- **Trespass**
- **Criminal intimidation**
- **Fraudulent use of statutory powers**
- **Denial of natural justice**, violating Articles 14 and 21 of the Constitution.

I reserve the right to initiate criminal and constitutional proceedings, including invoking Articles 14, 19(1)(a), and 21 of the Constitution of India, if the misuse is not immediately curtailed and citizens' rights continue to be infringed.

Thank you for your attention.

Exh - I2

(99)

Date: 22.6.25 / 18.6.25

186-180 / GM- BEST / request for meeting / Sadguru café smart meter magistrate folder and file

To,

1. General Manager BEST: gm@bestundertaking.com
2. Addl MC city BMC: amc.city@mcgm.gov.in

Cc to

3. SR. PI Colaba police station
4. DCP zone 1
5. Addl CP South Region
6. MERC: ehearing@merc.gov.in
7. MERC secretary: mercindia@mercgov.in
8. Mr. Chandankar CECC: cecc@bestundertaking.com

Or

Tatapower : tatapower@tatapower.com

Tata: customercare@tatapower.com

Adani: helpdesk.mumbaielectricity@adanielectricty.co

Adani: helpdesk.mumbaielectricty@adani.com

Torrent: connect.ahd@torrentpower.com

MSEDCL: customercare@mahadiscom.in

MSEDCL: helpdesk_pg@mahadiscom.in

Sub: **Public consultancy before implementing any policy is mandatory**

"It is a constitutional and statutory obligation of public authorities to engage with citizens on matters of public policy, as required under Article 243S, Section 4(1)(c) of the RTI Act, and relevant provisions of the MMC Act. Failure to do so not only defeats the purpose of democratic governance but also increases conflict, confusion, and administrative overload in the form of

KW

(100)

complaints, appeals, and litigation. Hence, we demand that public consultations be conducted before implementing any policy that affects residents at large."

Summary Table of Legal Bases for Policy-Level Public Consultation:

Law/Provision	Requirement
Article 243 & 243A	Gram Sabha must be consulted for rural policy decisions
Article 243S	Ward Committees/Area Sabhas for urban areas
RTI Act Section 4(1)(c)	Publish policy info & consult public before decisions
EIA Notification	Public hearing before environmental clearance
Smart Cities Guidelines	Citizen involvement mandatory in planning
MMC Act Sections 31A, 66A	Require budget and plan disclosures, public input
Citizen Charter (Sevottam)	Participatory governance framework
Judicial Doctrine	SC affirms citizen's right to be consulted in policy

Reg:

i. **Para 2.1: of the RDSS Guidelines (2021) clearly states:**

"The Scheme shall be applicable to all DISCOMs excluding Private Sector DISCOMs. The following DISCOMs will be eligible:

a. **State-owned DISCOMs and Union Territory (UT) DISCOMs, including departments undertaking electricity distribution in UTs and**
b. **Power Departments/Boards of States/UTs** which are not corporatized.**

BEST Undertaking is a municipal department under the Municipal Corporation of Greater Mumbai and is not a State or UT DISCOM, nor a corporatized State power department.

ii. **GM BEST wrongfully avoiding to meet and consult public before implementation of the smart meter's policy. No reply to written and telephonic calls.**

iii. **Today Called Noronha PA to BEST GM on 18.6.25 at 3.41 pm on land line number 022-22873961 as assured on 17.6.25 to give personal meeting. He said he will revert back and inform time and date of meeting. But did not call and fix appointment.**

iv. **Violation of GR 13.1.2025 to fix board disclosing time to meet public without prior appointment and denying to meet public.**

101

v. **Not maintaining proper register / record about GM- BEST movement as required under law.**

I shall be constrained to come to your office call emergency 112 and police 100 number for committing offence and destruction of evidence, and not maintaining proper records as per public record act.

I am informing your office to avoid confrontations, as our intention to set the law in motion.

Respected Sir / Madam,

please arrange a meeting as well alert senior citizens have raised several issues which need clarification. your office has not provided any information.

1. Study and calculations relied upon to come to conclusion the losses of distribution in BEST is more than 15%.
    a. Analysis of root cause of losses of more than 15% **(para 4.3** of **GR F.no. 20/9/2019 –IPDS GOI)**
    b. Detail of work which are required to AT & C loss reduction which are to be given priority. **(para 4.5** of **GR F.no. 20/9/2019 –IPDS GOI)**
    c. Details of smart meters implemented in AMRUT cities with AT & C losses above 15%. **(para 4.7** of **GR F.no. 20/9/2019 –IPDS GOI)**
    d. Details of smart meters implemented in all government offices at Block level and above. **(para 4.7** of **GR F.no. 20/9/2019 –IPDS GOI)**
    e. AMRUT cities with AT & C losses above 15%. **(para 4.7** of **GR F.no. 20/9/2019 –IPDS GOI)**
    f. Details of all areas with heavy losses. **(para 4.7** of **GR F.no. 20/9/2019 –IPDS GOI)**

2. Kindly provide a copy of **(as per para 12 of GR F.no. 20/9/2019 –IPDS GOI**).
    a. the official order/approval/notification, if any, issued by the Ministry of Power authorizing the inclusion of **Brihanmumbai Electric Supply and Transport Undertaking (BEST)** in the **RDSS Scheme**.
    b. Please provide a certified copy of any **modification, amendment, exemption, or relaxation** to the original **RDSS Guidelines dated July 2021**, specifically allowing participation by **municipal electricity departments** like BEST which are **neither State/UT DISCOMs nor corporatized boards**.
    c. Kindly provide the **legal or administrative basis** under which **Power Finance Corporation Ltd. (PFC)** has communicated with or enrolled BEST Undertaking into the RDSS scheme.
    d. Whether any **funding has been sanctioned or disbursed** to BEST under RDSS. If yes, provide the **sanction order, amount, and date of disbursement**.
    e. Copy of **Tripartite Agreement** has been signed between BEST (as State DISCOM), Government of Maharashtra, and Ministry of Power, as required under RDSS guidelines.

102

3. Illegal Trespassing and Forced Installation of Smart Meters

There are several instances when BEST just comes, opens the doors of the meter room, and installs smart meters by committing theft of electronic meters.

a. BEST has unlawfully appointed agents without legal authority who entered consumers' premises with deceit and forcibly replaced electronic meters with smart meters against consumers' wishes.
b. These actions constitute trespassing and coercion, violating fundamental consumer rights and legal protections.

4. Smart Meters: Misuse of Policy

a. Smart meters are intended to improve efficiency and reduce transmission and distribution (T&D) losses below 15%.
b. However, BEST's T&D loss is only 3.5%, making it ineligible for mandatory smart meter installation under government policy. Despite this, BEST is forcibly installing smart meters without justification.
c. Hence, the wastage of □1720 crores. This constitutes cheating and criminal breach of trust by all those involved., making it ineligible for mandatory smart meter installation under government policy. Despite this, BEST is forcibly installing smart meters without justification.
d. The RDSS policy is only for government DISCOMs and none others. However, illegal installations are forcibly done. This is an offence of cheating and criminal breach of trust by public servants and those involved in permitting the smart meters and its subsequent consequential implementation.

Where is the profit gone after reduction of loss in distribution and transmission to the extent of 66%?

e. In fact, BEST has proposed a hike of 40 paisa per unit, which amounts to 60 paisa per unit. So, where any establishment uses 6000 units, BEST shall charge maintenance of almost the cost of the meter every month, i.e., every month the recovery is that of the cost of the meter. So, where any establishment uses 6000 units, BEST shall charge maintenance of almost the cost of the meter every month.

f. When there is a reduction of almost 60% in transmission losses, where is the profit gong? Why are consumers not given concessions per unit? Instead of providing concessions despite having windfall gains from reduced transmission losses, BEST wants to charge 40 paisa per unit. The cumulative effect of 40 paisa goes to 60 paisa when the bill is charged to the consumer.

g. In spite of the above charges of 40 paisa per unit through ARR submitted in MYT 2024, BEST falsely claims in their illegal notice issued to anyone else (but not the direct consumers mentioning the meter number and consumer number) to claims that installation is free of cost, which constitutes cheating and criminal breach of trust. in transmission losses, where is the profit going?

Possibility of Tampering and Manipulation in Meter Reading.

h. There exists a significant possibility of tampering and manipulation in meter readings when the process is handled manually or remains in the control of third parties. In such cases, the accuracy and integrity of the consumption data cannot be relied upon.

i. Hence, there is every possibility of inflated bills being generated, as the billing is based on readings that may not reflect actual consumption.

However, in the case of electronic meters, the chances of such manipulation are considerably reduced, as the data is automatically recorded and is not directly accessible or controllable by any individual. This minimizes human intervention and enhances transparency in the billing process.

5. **Wheeling charges:** Sections under electricity act relied upon to charge wheeling charges to retail sale consumers.

6. **Defiance of Maharashtra Government Policy**

4.1 Deputy Chief Minister Devendra Fadnavis stated in the Maharashtra Legislative Assembly that smart meters should only be installed in feeders, substations, and government offices.
4.2 BEST has blatantly ignored this directive, continuing unauthorized installations in residential buildings.
4.3 Video reference of Devendra fadnavisji

https://youtu.be/wQS_LRuoBRw?si=FqURXT_a5yhSB5IT

7. **BEST is already collecting TOD from consumers**

Documents and order relied upon to show that TOD charges collected for consumers below 20 KVA.

6. Unanswered Queries Despite Repeated Appeals

6.1 What action has MERC taken against BEST for implementing this project without public consultation and violating the due process of law?

VH

6.3 Why has the cost of a meter risen from □600 to □ 4000 or 6000 or above just for adding TOD or prepaid functions?

6.4 Why is there no certification from the Department of Metrology?

6.5 Why is the electricity rate in Maharashtra one of the highest in the country and almost double of Tamilnadu?

- BEST energy cost units between 300 to 500 is charged approx. Rs. 10
- BEST energy units above 500 units is charged 11.73
- Tamilnadu charged Rs. 6.50 above 500 units

<u>8. Discrepancy in Notices and lack of legal Justification for Issuing Two Sets of Notices</u>

Inadequate Notice Period & Failure to Serve Consumers Individually

8.1 There are instances that disconnection notices are issued under threat without giving consumers sufficient time to respond. Further, even after the notice is replied to, BEST fails to clarify the points raised and comes for theft of electronic meters and for the illegal installation of fabricated meters. **Notices are often issued on Friday evening, and then forcible installations are carried out on Sunday morning, which is a public holiday, depriving consumers of any opportunity to respond or seek legal recourse.**

8.2 sections and provision of law relied upon to issue threat of disconnection in the first illegal notice which is not addressed to the individual consumer with meter specific number and specific consumer number.

<u>8.3 false submission that the smart meter installation is free of cost when cost O&M is recovered ARR.</u>

8.4 notice not disclosing implementation of

i. prepaid billing
ii. TOD charges and surging charges
iii. Reasons and public interest to complicate the charges of energy cost
iv. Reasons and public interest not to attach a short note disclosing how the consumers shall be affected with the proposal in MYT. (Copy of HT newspaper)

<u>9. Failure to Conduct and Disclose Mandatory Impact Studies</u>

9.1 Despite the wide-scale rollout of smart meters and associated infrastructure (including communication towers, routers, and boosters), none of the DISCOMs have disclosed any scientific or technical studies addressing the following critical concerns:

9.1.1 Health risks arising from radiation, electromagnetic fields (EMF), and constant data transmission via smart meters and network towers installed for continuous internet connectivity.

105

9.1.2 Fire and explosion risks due to high-voltage equipment and 24x7 power supply required to maintain smart meter functionality.

9.1.3 Environmental impact due to: (a) Tower installations and signal boosters placed in residential and ecologically sensitive areas;

(b) Improper disposal of existing black electronic meters, leading to potential e-waste and pollution hazards.

9.1.4 Economic burden on consumers, including hidden costs of maintaining infrastructure (such as towers and routers) for smart meter communication, which are not disclosed or reflected transparently in tariff models.

9.2 The continuous failure to conduct and disclose these studies not only reveals a **dishonest intent** and **lack of transparency**, but also constitutes a **gross dereliction of duty** on part of all concerned authorities.

9.3 You are hereby called upon to immediately provide all such reports, feasibility studies, risk assessments, health impact assessments, environmental audits, cost-benefit analyses, and technical evaluations conducted prior to or during the rollout of smart meters.

10. Discriminatory Rollout and Internet Dependency Risks

10.1 The functioning of smart meters is heavily dependent on continuous internet connectivity. However, DISCOMs have failed to address the following crucial issues:

10.1.1 **Impact of Internet Outages**:

In areas where internet service is intermittent or unavailable, smart meters are prone to malfunction or delayed data transmission, leading to billing errors, consumption misreporting, and denial of real-time monitoring benefits.

10.1.2 **Exclusion of Remote and Rural Areas**:

Consumers in rural or hilly areas—where internet connectivity is poor—are either excluded from the smart meter rollout or face faulty installations. No plan has been shared to ensure equitable and effective access to smart metering in these regions.

10.1.3 **Selective Targeting of Urban Consumers**:

While DISCOMs aggressively enforce smart meter installations in urban households through threats of disconnection, they have **deliberately avoided** implementation in the agricultural sector where transmission and distribution (T&D) losses are highest.

10.1.4 **Discriminatory Policy Execution**:

This selective enforcement not only exposes **double standards** in policy execution but also indicates a strategy to burden compliant urban consumers, while **shielding high-loss sectors** for political or commercial considerations.

KN

106

10.2 You are required to explain: (a) The rationale behind avoiding smart meter installations in the agricultural sector.

(b) The contingency plans for non-functional meters due to internet outages.

(c) The basis for targeting only urban consumers despite MERC orders allowing consumer choice and voluntary participation.

11. **Legal obligation to intimate and obtain concurrence from the actual registered consumer.**

  a. **Violation / disobedience of Regulation 13(3) of the MERC (Electricity Supply Code and Standards of Performance of Distribution Licensees including Power Quality) Regulations, 2021,** which mandates that:

"The Licensee shall give a notice period of not less than **seven (7) days** to the consumer prior to carrying out such replacement and facilitate the consumer to be present at the time of replacement."

  b. Thus, the BEST Undertaking is under a legal obligation to intimate and obtain concurrence from the actual registered consumer, and not merely from a third party such as the society, which has no locus over individual metering contracts.

12. **The notices issued by Accused is illegal and bad in law as it concealed mandatory information and not served to individual consumer in whose name the meter is issued.**

  a. The notice does not disclose the name of the signatory.
  b. The notice does not disclose the details of the officer concerned such as names, designation, email id, and office address to whom the consumer shall contact for the clarification and objections.
  c. The accused have not issued a uniformed notice as required under law. But went on changing the format as and when BEST undertaking was caught on wrong foot and illegalities in the notice was exposed.
  d. False and incorrect and misleading sections 163 of electricity Act 2003, are used to threaten and cause fear of disconnection in the minds of consumers and force them to install smart meters. **refer Dadar notice 9.4.25 and reply dt. 13.5.25)**

Hereto annexed and marked as **Exhibit----** is copy of the notices dt. ------ issued under threat of disconnection u/s 163 Electricity act.

13. **The accused have concealed the following facts from the consumers that there is arrangement done in smart meter for**

  a. prepaid billing

b. Time of Day (TOD)
c. Surging charges as per Time of the day
d. Remote disconnection of electricity
e. No Benefit to the consumers by way of reduction in cost of electricity per unit.
f. That the cost and maintenance of the newly installed smart meters shall be recovered from the consumers
g. Making false statement in tice that BEST will not charge for replacement of smart meters.

Hereto annexed and marked as **Exhibit-----** are copy of notices (of different formats) issued by the BEST UNDERTAKING.

Prayers to Police station

1. To issue notice 168 BNSS to Tata power / Adani/ Torrent / MSEDCL to not enter the premises till the reply is given and the consumer is satisfied
2. In case of smart meter being installed register FIR for trespassing, cheating and criminal breach of trust amongst other offences.

Awaiting your reply

KM

Jai Hind

Exh J2

109

further Statement in addition to 24.2.25 and complaint filed with DCP zone-1 u/s 154(3) CRPC Regarding Alleged Fraud in Procurement and Maintenance Charges of Smart Meters by BEST and wrongful implementation of the smart meters.

From: shenoy kamlakar (shenoykr2001@yahoo.co.in)

To: ps.azadmaidan.mum@mahapolice.gov.in; dcpzone1-mum@mahapolice.gov.in; cp.mum.addcp.south@mahapolice.gov.in; amc.city@mcgm.gov.in; mc@mcgm.gov.in; governor-mh@nic.in; rajbhavan@maharashtra.gov.in; secy.rb-mh@nic.in; presidentofindia@rb.nic.in; vpindia@nic.in

Cc: ehearing@merc.gov.in; mercindia@merc.gov.in; gm@bestundertaking.com; raja7769@yahoo.com; agmes@bestundertaking.com; cecc@bestundertaking.com; cem@bestundertaking.com; dceds@bestundertaking.com; aees2@bestundertaking.com; best@mercindia.org.in; dcew@bestundertaking.com; dees@bestundertaking.com; demcs@bestundertaking.com; dcesl@bestundertaking.com; shenoyav@gmail.com; grvora1@gmail.com; petitiongroup@googlegroups.com; adityakshenoy@gmail.com; mumbadevipraja@gmail.com; adv23svk@gmail.com; vinodsampat@gmail.com; adv.arundhati.pune@gmail.com; aslamshaikhoffice@gmail.com; aminpatel186@gmail.com; mahacpa52@gmail.com; amc.projects@mcgm.gov.in; mangalprabhat.lodha@lodhagroup.com; bhaijagtap09@gmail.com; aharmumbai@gmail.com; guruprasad.shetty@rediffmail.com; bhatmandar26@gmail.com; pradeepjain36@hotmail.com; shashidhar171@yahoo.in; shettyniranjan347@yahoo.com; arvindsawantg@gmail.com; mdeoraoffice@gmail.com; tatapower@tatapower.com; helpdesk.mumbaielectricity@adanielectricity.co; connect.ahd@torrentpower.com; customercare@tatapower.com; helpdesk.mumbaielectricity@adani.com; jamshedmistry@gmail.com; advgaurangjhaveri@gmail.com; b.m.alwa@rediffmail.com; bhaskartshetty@gmail.com; shettyshailen@yahoo.com; sudhakarshetty3@gmail.com; ss03shetty@gmail.com; sarpotdarcaterers@gmail.com; dayanandshetty5@gmail.com; 007rakesh.shetty@gmail.com; nitinpawar1978@gmail.com; creativehardware@rediffmail.com; camamumbai@gmail.com; aicma.mumbai@gmail.com; amcmumbai@gmail.com; mpgandhi@spectrachemicals.net; retailclothasso@gmial.com; retailclothasso@gmail.com; kandmadhav@yahoo.com; nsasupremecourt@gmail.com; emkayrubber@hotmail.com; taitoffice@tait.in; bhavik.essen@yahoo.com; ajitmota@ymail.com; cpramumbai@gmail.com; shahsamkit97@gmail.com; vidyavaidya@gmail.com; alm144@gmail.com; mcaalm2014@gmail.com; nickysahar@gmail.com; rvm@abhayispat.com; teamcait@gmail.com; caitmahaoffice@gmail.com; caitbhaartiyasaamaanhamaaraabhimaan@groups.facebook.com; caitmaha@gmail.com; caitindia@yahoo.co.in; teamcaitindia@gmail.com; caitlinhanaghan@yahoo.com; shashikant.shetty@gmail.com; n.d.shetty@yahoo.co.in

Date: Saturday, 15 March, 2025 at 01:29 pm IST

In addition to 24.2.25 and complaint filed with DCP zone-1 u/s 154(3) CRPC

Date: 15.3.25

To,
The Senior Inspector of Police
Azad Maidan Police station.

104

Cc

i. **MERC**

ii. **Addl MC City (in charge of BEST)**

iii. **GM- BEST**

Subject: further Statement in addition to 24.2.25 and complaint filed with DCP zone-1 u/s 154(3) CRPC Regarding Alleged Fraud in Procurement and Maintenance Charges of Smart Meters by BEST and wrongful implementation of the smart meters.

Respected Sir/Madam,

I, Kamlakar Shenoy, a senior citizen aged 67 years, would further like to state and bring your attention to financial misappropriation and overcharging in the procurement and maintenance of smart meters by Brihanmumbai Electric Supply & Transport Undertaking (BEST). The evidence suggests possible offenses under the Indian Penal Code (IPC), Prevention of Corruption Act, and Prevention of Money Laundering Act (PMLA), 2002.

1. Allegations of Inflated Smart Meter Costs

A comparative analysis of smart meter costs reveals significant discrepancies between Maharashtra State Electricity Distribution Co. Ltd. (MSEDCL) and BEST:

Utility Provider	Total Smart Meters	Total Estimated Cost (₹ Crores)	Cost Per Meter (₹)
MSEDCL	4,00,000	160.58	4,015
BEST	10,80,676	1,720	15,922

Key Observations:

i. **The cost per smart meter in BEST (₹15,922) is nearly four times higher than that of MSEDCL (₹4,015).**

ii. **This indicates possible financial misappropriation, favoritism in procurement, or corruption.**

iii. **An independent forensic audit is necessary to investigate the inflated pricing.**

2. Unjustified Maintenance Charges Despite Loss Reduction

i. **Initially, power distribution losses were at 40%, which justified efficiency measures like smart meters.**

ii. **With losses now reduced to 12%, there should be substantial financial savings passed on to consumers.**

iii. **Instead, a 40 paise per unit maintenance charge is imposed on consumers, leading to unjustified overbilling. the actual impact shall be .60 paisa after add on charges**

iv. **Where is the savings from loss reduction going? The lack of transparency raises concerns of misappropriation.**

3. Applicable Legal Provisions

Indian Penal Code (IPC)

110

i. **Section 420 – Cheating and dishonest inducement of property.**

ii. **Section 406 – Criminal breach of trust.**
iii. **Section 409 – Criminal breach of trust by public servant or agent.**
iv. **Section 467 – Forgery of valuable security.**
v. **Section 468 – Forgery for the purpose of cheating.**
vi. **Section 471 – Using forged documents as genuine.**
vii. **Section 120B – Criminal conspiracy.**

Prevention of Money Laundering Act (PMLA), 2002

i. **Section 3 – Offense of money laundering.**

ii. **Section 4 – Punishment for money laundering.**

Demand for Investigation

I request a thorough investigation into this matter, specifically:

i. Conducting a forensic audit to trace the whereabouts of the funds saved from reduced **distribution losses and the actual cost of meter procurement.**

ii. **Investigating whether any officials colluded to artificially inflate meter costs and impose unjustified maintenance charges.**
iii. **Scrutinizing contractual agreements and tendering processes for possible manipulation or favoritism.**
iv. **Filing appropriate criminal charges against responsible officials and recovering unlawfully charged amounts from consumers.**

Jai hind.

--
Kamlakar R. Shenoy
M. 99207 75798
Twitter / FB - @Kamlakar_Shenoy
Email - shenoykr2001@yahoo.co.in

Note: With Due Respect & Humility. If my submissions is incorrect, please educate me by furnishing relevant documents.

"The world suffers not because of bad persons but because of silence of good persons"

smart meters BEST charges 4 times of MSEDCL 400% inflated cost).pdf
1.4 MB

police complaint (20.2.25 (treat as Statement 24.2.25).docx
42.8 kB

Police DCP (8.3.25 complaint u-s 154(3) CRPC).docx
15.4 kB

police complaint (15.3.25 addditional statement infoated 400% cost of smart meters).docx
11 kB

(111)

Exh-I1

Date: 24.2.2025

Complaint u/s 154(1) CRPC

THEFT OF DIGITAL METERS BY BEST UNDERTAKING FROM CONSUMERS PREMISES AND OTHER OFFENCES

To,

Sr. PI Azad maidan Police station.

Complaint disclosing cognizable offences

cc

1. Hon. MERC
2. GM BEST Having office at BEST House Colaba, Mumbai (gm@bestundertaking.com)
3. Addl MC city having office at BMC Head office CST. (amc.city@mcgm.gov.in) **Role is disclosed as Addl MC city is responsible for working of BEST vide circular dt. 2.9.24**
4. Unknown accused whose role shall be disclosed during investigation.

The videos relied upon are sent by email on 22.2.25 Devendra Fadnavis ji and fire spreading

This may be considered as my statement.

I Mr. Kamlakar Ratnakar Shenoy aged 67 years, alert senior citizen residing at B 903, Vaishali Apartment, Opp. MTNL exchange, Sheth Motisha lane, Mazgaon, Mumbai-4000010. Mob: 9870987359, is filing this complaint disclosing cognizable offences. As per section 154(1) CRPC as the complaint discloses cognizable offences FIR shall be registered. and

I am alert citizen of India and filing this complaint under the power showered on citizen by Article 51 of the Constitution. Further concept of locus standii is alien for any citizen from setting the criminal prosecution in motion. **I have lodged my complaint before Azad Maidan Police station since 2.6.2024**. In furtherance to my submission on 11.6.2024 is Complaint providing the information which discloses commission of **Cognizable offence u/s** 109, 166, 167, 217, 218, 219, 380,405, 389, 403, 409, 420, 431, 442, 443, 465, 468, 471, **477A, IPC r/w 120 B committed by the above accused persons by committing theft of electronic / digital electrical meters from building of Mumbaikars amongst others.**

Date of offence: around 22.4.2024 and is continuous offence after the illegal notice was issued by concealing true facts and without legal authority.

KM

112

Details of accused

i. General manager BEST undertaking, having office at BEST Head Office, Colaba, Mumbai

ii. Addl MC City having office on 2nd floor at BMC head office, CST, Mumbai-400001. **(responsible for BEST undertaking work as per circular 2.4.24 at serial no. 21 and 2.9.24 at serial no. 20)**

Jurisdiction of Azad Maidan police station: the office of the accused Smt. Ashwini Joshi (Addl MC (city) who is the HOD and responsible for BEST undertaking is within jurisdiction of this police station. office is in BMC HO, CST, Mumbai-400001.

Details of offence:

1. The complainant is filing this complaint u/s 154(1) CRPC against the above public servants and others whose name is unknown and those who have conspired and committed the following offences:
   a. has not been covered under the RDSS scheme but prepared bogus, incorrect documents and used it as genuine to support their claim that BEST undertaking is included in the RDSS scheme of Central Government for replacement of electric meters to smart electric meters.
   b. Best undertaking was duty bound to inform and take written consent of each of the electric consumers before installation of smart meters.
   c. The BEST was duty bound to give the options of which electric meter the consumers intends to install. Forcible installation of smart meters is not permissible under law..
   d. BEST undertaking has wrongfully and illegally entered the premises of the electric consumers without written consent of the electricity consumer, and committed the offence of trespassing.
   e. Illegally opened the meter box by deceit, committed theft of the electronic meters working in good condition.
   f. Illegally installed a defective smart meter which does not have the certification from Metrology department certifying the correctness of the meter reading, which resulted into many complaints for inflated bills thereby causing injury, harassment and annoyance to the electric consumers. the Violation of MERC order in case no. 203 of 2022. **(Exhibit-A is copy of the order attached)**
   g. BEST undertaking though not covered under RDSS scheme to install smart meters have prepared bogus documents in connivance with other unknown accused to wrongfully show that they are covered under RDSS scheme and thereby install the smart meter causeing criminal breach of trust by public servant / merchant / agent.
   h. The RDSS scheme is applicable only to Government electric company and not to BEST, Adani, Tata power and others who are not controlled by State government or Central government. However, forcefully and by deceit install electric meters.

113

i. The objective of the installation of smart meter is to reduce the distribution and transmission losses from 40% to 15% which are accused due to corruption and incompetency of the public servants. However, the losses in BEST undertaking is around 3.5% (i.e. 25 % of what the RDSS scheme intends to achieve). Cheating the consumers

j. The Power Minister has clearly stated on the floor of the Maharashtra Assembly that smart meters shall be installed only in feeders, substation and government offices. Inspite of the same the BEST has been illegally and forcefully installing the smart meters. **(attached the video recording of Hon. Minister Devendra Fadnavis)**

k. Investigation required for increase of cost from Rs. 6000 (as sanctioned by RDSS scheme) to Rs. 12000 per meter

l. Investigation required for another increase from 1303 crores to 1720 crores.

m. Investigation required to install the smart meters almost one year before taking principal approval from MERC.

Notice issued to install smart meters illegal and bogus without legal authority and violating every provision of law

2. BEST undertaking issued illegal and defective notice dt. 22.4.24 without mentioning the name of the electricity consumer, without disclosing the name of the signatory and section under Electricity act relied upon to issue such notice. The said notice was illegal and incorrect documents concealing true facts and misleading the consumers that the installation is free of cost and concealed the fact that the hidden cost shall be recovered by submitting MYT Petition before the Hon. MERC. Some of the facts concealed to induce the consumers to allow installation of smart meters are

    a. That no consent of the electric consumers is required.
    b. That no cost shall be recovered from consumers
    c. That the meter shall be prepaid and the credit period of 51 days shall be stopped
    d. That there shall be surging charges after all the smart meters are installed.
    e. That there is no certification from Metrology department certifying the correctness of the bill and the bills shall be inflated.
    f. Disobeying direction of MERC order dt. 20.12.23 in Case no. 203 of 2022 (para 12)
    g. That there shall be greater efficiency and reduction in cost which is beneficial to consumers.
    h. Smart meters are fire friendly and facilitates fire spreading. (Los Angeles video)
    i. Several others

Hereto annexed and marked as

Exhibit-B is copy of the notice dt. 22.4.24 received by the Complainant without following due process of law and concealing al vital facts.

114

Cheating, criminal breach of trust by installing smart meters without certification from Metrology department

3. The complainant is also attaching the bills of BEST undertaking which are inflated which further proves that that there is no certification from Metrology department assuring that the meter is as per law and not manipulated. Hence misrepresentation cheating and wrongful loss to the consumers in addition to injury and mental physical harassment and agony.

Exhibit-C are copies of inflated and incorrect electricity bills raised.

4. **Section 2.6 of the Revamped Distribution Sector Scheme (RDSS)**: outlines the eligibility criteria for entities seeking financial assistance under the scheme. According to the guidelines:

i. **Eligible Entities**: All **State-owned Distribution Companies** and **State/Union Territory Power Departments** are eligible for financial assistance under the RDSS. powermin.gov.in
ii. **Exclusions**: **Private sector power companies** are excluded from receiving financial assistance under this scheme.
iii. BEST is not State Electricity Board owned by State Government.

5. **Illegal Principal approval by Hon. MERC for installation of smart meters, without following due process and in violation to electricity act and defeating purpose of smart meters installation to reduce losses.**

a. The Hon. MERC has no jurisdiction to grant principle approval for installation of smart meters as it is Central Government scheme.
b. The BEST has started installing the Smart meter even before the grant of approval by Hon. MERC. No such permission can be granted.

No installation of smart meters where there are heavy arrears and distribution losses.

c. Hon. MERC decision to not to install the smart meters in agriculture sector having arrears of Rs. 43000 crores and losses up to 40%

But allow illegal and forcible installation of smart meters

d. BEST 3.5%
e. Tata 1%

1125

f. Adani 5.93 %
g. Torrent 4.27%

The total arrears are few hundreds of crores in comparison to Rs. 43000 crores of agriculture sector.

6. The Hon. MERC has overlooked the following illegalities and granted principle approval
   i. the legal jurisdiction that BEST is not covered under RDSS.
   ii. The scheme is only for Central and state government electric distribution.
   iii. The letter dt. 21.11.2022 issued by Power finance corporation (PFC) is without any legal authority as it is just a nodal agency. (**Ministry of Power (MoP), Government of India** – Grants approval for participation and funding under RDSS. (NOT PFC)
   iv. **That the objective of smart meter is to bring down the distribution losses to 15%. (<u>BEST is well below</u> <u>i.e. just 3.5%).</u>** hence, smart meter should not have been installed.
   v. **That how is 12000 per smart meter cost justified (i.**e. Rs.1303 crores)
   vi. in-Principal clearance of various schemes under RDSS for the cost of Rs 1720.14 crores vide letter ref. MERC/CAPEX/2023-24/0023 Date 09/01/2024 is ultra vires and thereby illegal.

7. **<u>Cheating by submitting proposal of charging around .40 P per unit towards O & M of smart meters:</u>**

a. The proposal submitted by BEST undertaking to MERC which was argued by me on 17.2.25 discloses that BEST shall be collecting Rs. 0.40 per unit **<u>(plus other charges and taxes)</u>** for 90 months for a smart meter costing Rs. 6000. The impacts of Rs. 40 is resulted into increase of Rs. 0.60 per unit.

b. An average hotel bill is for consumption of around 5000 units i.e. Rs. 2000 per month. So for 90 months the amount collected towards O & M shall be around more than 2,00,000/- (2 Lacs) towards the total cost of smart meter costing Rs. 6000/-.

8. **<u>Cheating by</u> <u>not refunding the cost of the electronic meters in good working condition removed by theft, thereby causing wrongful loss.</u>**

When the smart electric meter cost is recovered from consumers through increase in cost per unit, BEST has cheated the consumer's by not refunding the cost of digital meters which they have stolen.

The following are some arbitrary decision without application of mind and against the larger public ineptest thereby causing wrongful loss which constitute an offence of cheating and criminal breach of trust amongst other offences.

KW

118

9. **Objectives of installing smart meters is to reduce the transmission and distribution loses from 40% to 15%. BEST transmission is just 3.5 %. Hence, there is no purpose of installing Smart meters by BEST undertaking**

The objective of the RDSS Scheme is to reduce AT&C loss which for some of the State-Owned Electricity Distribution Companies could be 40% or more.	The distribution loss of BEST Undertaking is less than 4.2% and the interstate transmission loss is less than 3.2%. The AT&C loss of BEST Undertaking is much below the objective of RDSS Scheme. BEST Undertaking does not qualify under Objectives of RDSS Scheme.

10. **BEST undertaking is not covered under RDSS**

Facts and legal position	Misrepresentation by BEST undertaking
As per Section 2.6 of RDSS Scheme, the Eligible Entities: for Part A of the Scheme are (Section 2.6.1) All State Owned Distribution Companies and State/ UT Power Departments (referred to as Discoms collectively) excluding private sector power companies.	BEST Undertaking is Undertaking of Municipal Corporation of Greater Mumbai (MCGM). BEST Undertaking is not State Owned Electricity Distribution Company. **BEST Undertaking is not eligible entity under RDSS Scheme.**

11. **Fraud by changing the tender condition from "appointment of full turnkey contractor (AMI-SP)**
    To s

"Execution of prepaid smart metering project

BEST DPR TO MERC 1.4.1 Brief Information about the Tender: Notice of Inviting Tender was advertised for "**appointment of full**	the tender condition was changed after opening bid to "**Execution of prepaid smart metering project**" (1117/1587). **Conspiracy and Criminal breach of trust by BEST** a. Misconceived advertisement to avoid professional Smart meter manufacturers b. Resulting to poor response from the bidders, instead of calling for fresh tenders specifying clear requirements for

(117)

turnkey contractor (AMI-SP) to execute project under RDSS.	"SMART METER". multiple extensions were given. c. BEST Undertaking, opened Tender on 21st July 2022 i.e. before the approval from Central Govt. d. **Tender condition changed from full turnkey contract (AMI-SP) to execute project under RDSS,**

12. **Contradiction / disobedience of direction of law and acts against larger public interest causing wrongful loss .**

Subject	Electronic meter 5 years ago	Smart meter now	Remarks
Video of Shri Devendra Fadnavis direction	NA	Only to government buildings, feeders and substations.	Forcibly installed everywhere by fraud and deceit;
Study carried out	NA	Fraud and not disclosed	Cheating public
Notice	NA	Concealed many facts from consumers	a. Without consent. b. Notice defective c. Notice not issued to each consumers d. Notice do not give choice of meter e. Contempt of MERC order dt. 20.12.23 in Case no. 203 of 2022 (para 12) f. Meter installation is free of cost
Weights and measures dept certificate		Not obtained	Cheating consumers
Forcible installation in new building without consent of occupants	NA	Not compulsory to replace existing meters. It is guideline (MERC order case 203 of 22 Forcibly builders are threatened to not give OC	Gazette 28.2.2022 para 15.1.1 **(Attached Exhibit-15A)** a. new connections with smart meters b. replaced with smart meters UDD GR dt. 29.11.2024 page 3 para 2
Reduction of cost per unit	**NA**	Zero	No benefits to consumers

118

Increase in cost per unit	**NA**	Will increase after ARR is submitted to MERC	Cheating. concealing of true facts
Legal position	90000 meters were installed in 2024	Not compulsory	Electronic companies cheating and forcing consumers illegally
Opposition by elected representatives	NA	Video of Amin Patel and many others jointly Anil Parab / Ajay Chowdhry	Now elected representatives are not taking seriously No one wants to hit the road continuously or move the court.
Investment	Thousands of crores	1303 plus 408 crores crores	Money spent on electronic meters goes down drain
Destruction of public property	Where will these electronic meter be used		Pollution and destruction
Cost	Rs. 600 with long lasting life	Rs. 6000	What are the additional ingredients which cost 10 times more
Maintanence	Nil	Rs. 6000 per year	Unreasonable inflated
Life expectancy	Long life	90 months	Every 90 months recurring expenses.
Contradictory stand	Installed in all	Not to residential Not to agriculture sector	Confusion and wrongful destruction of tax payer money
Payment facilities	51 days after using	Prepaid	Illegally implemented
BEST letter to energy dept.	NA	No answer even after 70 days.	Letter dt. 22.10.24 to Energy dept by BEST undertaking
Inflated bills	Hardly	Several and Many complaints	Cheating / falsification of accounts.
Fire in Los Angeles	NA	Many houses burnt in fore	No affidavit filed to provide the study carried out which endangers life and property.
RTI dt. 7.6.24, , 20.6.24, 30.7.24		Details of action taken	No reply
RTI on letter to energy dpt		Provision of law	No reply
RTI wheeling charges 30.1.25			No reply

(119)

5. **Falsified accounts and bills:** causing physical hurt and injury and financial losses.

   a. There are several complaints wherein bills have been inflated by 300 to 400%. The consumers are made to stand in line for hours in such hot and unhealthy circumstances, in addition to two hours of travelling.
   b. Further when consumers oppose, the clerk reduces the bill from 50 to 75% on his own. Such conduct is confession and admission of the fraud committed thereby committing offences u/s 477A, 405, 406, 409, 465, 468, 471 IPC.
   c. No sections and provision of law provided to empower the clerk at the counter to reduce the bill amount by 50 to 75%.
   d. Standard Operating procedure to be followed while reducing the bill amount.
   e. SOP to provide compensation to consumers who have put to harassment by providing inflated bills.

6. **No certification for the smart meters from weights and measures dept and metrology department**

The BEST undertaking has failed to provide the certification issued by weights and measures department as well Metrology department, clearly disclosing the dishonest intentions and ulterior notices as well as previous and subsequent conduct of the accused.

7. **Role of General Manager, BEST Undertaking**

   i. Authorized decision-maker responsible for execution of smart meter installation.
   ii. Approved the procurement, tendering, and implementation despite BEST not being eligible under RDSS.
   iii. Facilitated wrongful misrepresentation of facts before MERC and consumers.

8. **Role Additional Municipal Commissioner (City), BMC**

   i. Head of the BEST Undertaking as per BMC circulars dated 02.04.2024 and 02.09.2024.
   ii. Oversaw the execution of smart meter installation and allowed BEST to proceed without legal eligibility under RDSS.
   iii. Failed to ensure transparency and compliance with consumer rights.
   iv.

9. **Direct Authority of Addl MC (city), BMC Over BEST Operations.**

i. Since the Addl MC (City) is designated as the in-charge authority, all major decisions, policies, and actions related to BEST operations fall under their supervision.
ii. Any **irregularities, illegal actions, or lapses in service** can be directly attributed to their failure in overseeing BEST properly.

10. Legal and Administrative Accountability.

i. As the designated head, the Addl MC (City) is accountable for ensuring that BEST follows all legal, financial, and administrative protocols.
ii. If **illegal collection of wheeling charges or unauthorized smart meter installations** have occurred, the Addl MC (City) can be questioned on why due process was not followed

11. Role of MERC (Maharashtra Electricity Regulatory Commission) in the Alleged Offences

a. **Illegal Grant of Principal Approval for Smart Meters**
   i. MERC granted in-principle approval for smart meter installation despite **BEST not being covered under the RDSS scheme**.
   ii. Overlooked that RDSS is applicable **only to state-owned Discoms,** while BEST is a municipal undertaking.

b. **MERC ratifying the illegal acts of BEST after almost 2 years.**

   i. Before initiating significant capital works, Discoms are required to obtain In-principal approval for prudence check, to assess necessity, efficiency, cost benefit etc and process has to start after in-principal approval is given.
   ii. But in July 2022 that is nearly two years before taking in-principal approval from MERC in January 2024. BEST had already illegally entered into contract to replace Ten Lakh Eighty Thousand electronic meters at cost of Rs 1303.16 crores. That is BEST is seeking ratification of unauthorized act of illegally awarding a contract under RDSS scheme when it had no approval from RDSS approval authority.

c. **Failure to Ensure Consumer Rights and Due Process**
   i. Did not enforce **mandatory consumer consent** for meter replacement.
   ii. Ignored the legal requirement of providing **meter options** to consumers, violating MERC Order in **Case No. 203 of 2022**.

d. **Approval of Inflated Costs and Financial Misrepresentation**
   i. Cleared the **in-principle expenditure of □1,720 crores** for smart meters without proper justification.

123

ii. Allowed BEST to recover meter costs through increased electricity tariffs, misleading consumers about "free installation."

Duty of the GM-BEST, Addl MC (city) BMC, Hon. MERC to ensure that the subordinate officers discharge their duty faithfully and with devotion

The above three senior most officers and offices i.e. are watch dogs on behalf of the consumers. These there are duty bound to ensure that the subordinate officers shall discharge their duty with integrity, devotion, faithfulness in large public interest. However, **the same appears to be blatantly violated and thereby committed criminal breach of trust by public servant in addition to culpable negligence.**

12. **Unknown Accused (to be identified during investigation)**

    i. Officials who conspired in preparing false documents to claim RDSS eligibility.
    ii. Private contractors and suppliers who colluded in awarding the tender.
    iii. Clerks and engineers who engaged in coercive and fraudulent billing practices.

Disobeying Allegiance to the Constitution and National Emblem

13. Violation of Constitutional Duties.

i. The accused public servants, including officials of BEST, MERC, and others, have violated their constitutional duty by acting **against public interest** and facilitating fraud.
ii. Their actions contradict **Article 51A(h) & (j)** of the Constitution, which mandates citizens, including public officials, to develop a scientific temper, humanism, and a spirit of inquiry and reform, as well as to strive for excellence.

14. Disregard for the National Emblem and Its Motto – "Satyameva Jayate" (Truth Alone Triumphs)

i. The acts of misrepresentation, falsification of records, and fraudulent recovery of charges contradict the national commitment to **truth and justice** as enshrined in the motto **"Satyameva Jayate"**.
ii. The accused have misused public office for personal and institutional gains, **betraying the trust of citizens** and violating the principles of governance based on **transparency, accountability, and fairness**.

15. Electricity as an Essential Commodity and Consumer Rights Violation

- Electricity is recognized as an **essential commodity** under the **Essential Commodities Act, 1955**, and its uninterrupted, fair, and legal supply is a fundamental right of consumers.

122

- The wrongful removal of digital meters and forced installation of smart meters without consumer consent violates consumer protection laws and the Electricity Act, 2003.
- BEST, MERC, and other accused have engaged in **unauthorized disruptions** and **coercive practices**, depriving consumers of their legally entitled services.
- The fraudulent cost recovery mechanisms and inflated billing amount to an abuse of monopoly power, leading to financial exploitation of consumers.

Duty of Azad Maidan police station to register FIR

16. This complaint u/s 154(1) CRPC discloses commission of cognizable offences. Hence, FIR shall be registered immediately against the officers of BEST undertaking and others.

17. Failure to register FIR and conducting illegal enquiry shall be liable for prosecution u/s 166(A) IPC. The SR PI and DCP has no authority to verify the correctness and genuineness of the contents of the complaint disclosing commission of cognizable offences.

Sign of the complainant

123

IN THE COURT OF JUDICIAL METROPOLITAN (FIRST CLASS) COURT, MUMBAI

CRIMINAL COMPLAINT NO. ____ OF 2025

Kamlakar Ratnakar Shenoy …Complainant

Versus

Ashwini Joshi and Others ... Accused

AFFIDAVIT IN SUPPORT OF THE COMPLAINT

I, Kamlakar Ratnakar Shenoy, aged 67 years, Indian Inhabitant, residing at B/903, Vaishali Apartment, Seth Motisha Lane, Opp. Telephone Exchange, Mazgaon, Mumbai – 400010, do hereby solemnly affirm and state as under:

1. That I am the Complainant in the present matter and am fully conversant with the facts and circumstances of the case.
2. That I have filed the accompanying complaint under Sections 198, 201, 255, 228, 236,256, 257, 316(1), 316 (5), 318(4), 336(2), 336(3), 340(2), 344 r/w (61) B of the Bharatiya Nyaya Sanhita, 2023 ("BNS").
3. That the facts stated in the complaint are true and correct to the best of my knowledge, belief, and information. The annexures marked as Exhibits A to are true copies of their respective originals.
4. That prior to filing this complaint before this Hon'ble Court, I had approached the concerned Police Station by submitting a complaint dated 2025 under Section 154(1) CrPC. Upon their failure to act, I filed a complaint under Section 154(3) CrPC before the Deputy Commissioner of Police on / /2025.
5. That no FIR has been registered till date despite disclosure of cognizable offences.

324

6. I have not filed any other complaint regarding the same cause before any other competent court or authority.

Whatever stated hereinabove in the abovementioned paragraphs is true, proper and correct and to the best of my knowledge.

Mumbai

Date - 9/7/2025

KR Shenoy
Affiant

VERIFICATION

I KAMLAKAR RATNAKAR SHENOY, Age - 67 years, R/at - B/ 903, Vaishali Apartment, Seth Motisha (love) lane, Opp. Telephone Exchange, Mazgaon, Mumbai – 4000, the complainant hereinabove do hereby sates on solemnly affirmation that whatever stated herein above paras are best of my knowledge and belief and solemnly affirm at Mumbai.

On this 09 date of July Month 2025

Advocate for complainant

KRShenoy
Complainant

आधार

भारतीय विशिष्ट पहचान प्राधिकरण

भारत सरकार

Unique Identification Authority of India

Government of India

Enrollment No. : 0664/10577/44289

To

Kamlakar Ratnakar Shenoy

C/O Ratnakar Shenoy
B- 903, 9th Floor, Vaishali Apartment, Motisha Lane
Opp MTNL Exchange
Mumbai
Mazgaon,Mumbai,Mumbai,
Maharashtra - 400010
9870987359

29/03/2013

76057581

KA760575814FH

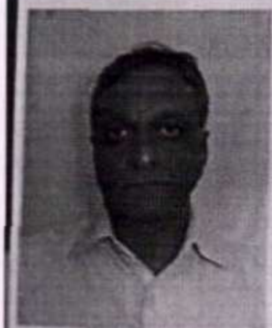
आपका आधार क्रमांक / Your Aadhaar No. :

5580 0198 3770

मेरा आधार, मेरी पहचान

भारत सरकार

Government of India



Kamlakar Ratnakar Shenoy

DOB: 24/06/1958

Male

5580 0198 3770

मेरा आधार, मेरी पहचान

(128)

VAKALATNAMA

IN THE COURT OF LEARNED METROPOLITAN MAGISTRATE
64th KILLA COURT AT MUMBAI.

CC No. Of 2025

KAMLAKAR RATNAKAR SHENOY
Age - 67 years (senior citizen).
R/at - B/ 903, Vaishali Apartment,
Seth Motisha (love) lane,
Opp. Telephone Exchange,
Mazgaon, Mumbai - 400010 ...Complainant

V/s.

1. Mr. Laxminarayan Srinivasan and Ors. ...Accused

I, KAMLAKAR RATNAKAR SHENOY, Age - 67 years, R/at - B/ 903, Vaishali Apartment, Seth Motisha (love) lane, Opp. Telephone Exchange, Mazgaon, Mumbai – 400 010 Complainant herein, do hereby appoint Adv. Kishor Shinde and Adv. Bhagyesha Kurane Advocate High Court, to act appear and plead on behalf of the Appellant in the above matter. In witness whereof, I have set and subscribed my hand to this writing at Mumbai.

Dated this 09 day of July 2025

ACCEPTED AND FILED

K R Shenoy
Complainant

Adv. Kishor Shinde and Adv. Bhagyesha Kurane
Advocate for Appellant
C/o. 29, 9B, Wadia Building,
1st Floor, cawasajee Patel Street,

126

Near Janmabhoomi Marg, Fort,
Mumbai- 400 001.
Mob: 9730197530
Email:-bhagyeshasnehal93@gmail.com
Mob: 9730197530
Bar Regn. Code:- MAH/5007/2020

122

IN THE COURT OF LD.
METROPOLITAN MAGISTRATE 64th
KILLA COURT AT MUMBAI.

CC NO. OF 2025

KAMLAKAR RATNAKAR SHENOY
.... Complainant

V/s.

Mr. Laxminarayan Srinivasan and Ors
.... Accused

Adv. Bhagyesha Kurane
C/o. 29, 9B, Wadia Building,
1st Floor, cawasajee Patel Street,
Near Janmabhoomi Marg, Fort,
Mumbai- 400 001.
Mob: 9730197530
Email:-
bhagyeshasnehal93@gmail.com
Bar Regn. Code: - MAH/5007/2020