

## **1. Letter from Residential Society Opposing Smart Meter Installation**

To

The Executive Engineer / Officer-in-Charge

[Name of Electricity Distribution Company]

[Division/Sub-division Name]

[Office Address]

[City, Pincode]

Subject: Resolution and Objection Against Mandatory Smart Meter Installation in Our Society

Respected Sir/Madam,

We, the undersigned, are the office bearers of [Name of Residential Society / CHS / RWA], located at [Full Address], comprising [number] flats/residences, all of which are individually metered under Consumer Nos. ranging from [XXXX] to [YYYY].

This is to bring to your kind attention that the majority of residents have unanimously opposed the forced installation of smart meters within our premises. Accordingly, in a General Body Meeting held on [Date], a resolution was passed rejecting any coercive attempt to install smart meters against the will of the consumers.

We base our objection on the following grounds:

1. Smart meter installation is not mandatory for existing connections under the Electricity (Rights of Consumers) Rules, 2020.
2. Recent High Court rulings and official circulars (e.g., BESCOM in Karnataka, WBSEDCL in West Bengal) confirm that consumers can refuse smart meters.
3. There are unresolved issues related to higher billing, privacy, health concerns, and the absence of clear grievance redressal for malfunctioning smart meters.
4. Our existing digital meters are functional and do not warrant replacement under any regulatory compulsion.

Therefore, we kindly request that:

- No smart meter installations be attempted in our society without the written consent of individual flat owners.
- Our existing meters remain undisturbed until such a time as the residents voluntarily opt in.

We hope you will respect the legal rights of consumers and the democratic will of the society members.

Kindly acknowledge receipt of this communication and confirm that no coercive action will be taken.

Thanking you,

Yours faithfully,

For [Name of Society / RWA / CHS]

Name

Designation

Signature

[President Name]

President

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[Secretary Name]

Secretary

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[Treasurer Name]

Treasurer

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Date: [DD/MM/YYYY]

Attachments:

- Society Resolution Copy
- List of Consumer Numbers
- Copy of existing meter photos (optional)

## **2. Individual Refusal Letter to Electricity Provider**

To

The Manager

[Name of Electricity Distribution Company]

[Local Office Address]

[City, State, Pincode]

Subject: Refusal of Smart Meter Installation for Existing Connection

Respected Sir/Madam,

I, [Your Full Name], am a registered consumer of your electricity service bearing Consumer Number [XXXXXX] for the premises located at [Your Address].

I would like to state that I do not consent to the installation of a Smart Meter at my premises. As per the Electricity (Rights of Consumers) Rules, 2020, and the recent clarification by [State Name] Electricity Regulatory Commission and the [High Court/Utility], smart meters are not mandatory for existing connections.

I am currently satisfied with the functioning of my existing conventional meter and do not wish to replace it. I kindly request you to record my dissent in your records and refrain from attempting forced installation at my premises.

Please acknowledge this letter and confirm in writing that no further action will be taken without my explicit consent.

Thank you.

Yours sincerely,

[Your Name]

[Consumer Number]

[Address]

[Phone Number]

[Email ID]

[Date]

### **3. Complaint to State Electricity Regulatory Commission (SERC)**

To

The Secretary

[State Electricity Regulatory Commission Name]

[Commission Address]

[City, State, Pincode]

Subject: Complaint Against Forced Smart Meter Installation – Request for Intervention

Respected Sir/Madam,

I, [Your Full Name], am a lawful electricity consumer under [Distribution Company Name], Consumer No. [XXXXXX], residing at [Address].

Despite my written refusal to have a smart meter installed at my premises, officials from the distribution company have continued to pressure me for installation. This is in violation of the Electricity (Rights of Consumers) Rules, 2020, and the recent position taken by the [State Name] SERC and the Hon'ble High Court of [State] that such installations are not mandatory for existing connections.

This pressure amounts to coercion, and I request the Hon'ble Commission to:

1. Direct the utility to cease such pressuring tactics.
2. Confirm that existing consumers have a legal right to deny smart meter installation.
3. Penalize the discom, if applicable, for violating consumer rights.

I have attached a copy of my refusal letter sent to the utility for your kind perusal.

Thank you for safeguarding consumer rights.

Yours faithfully,

[Your Name]

[Consumer Number]

[Address]

[Phone Number]

[Email ID]

[Date]

Enclosure: Copy of Refusal Letter to Discom